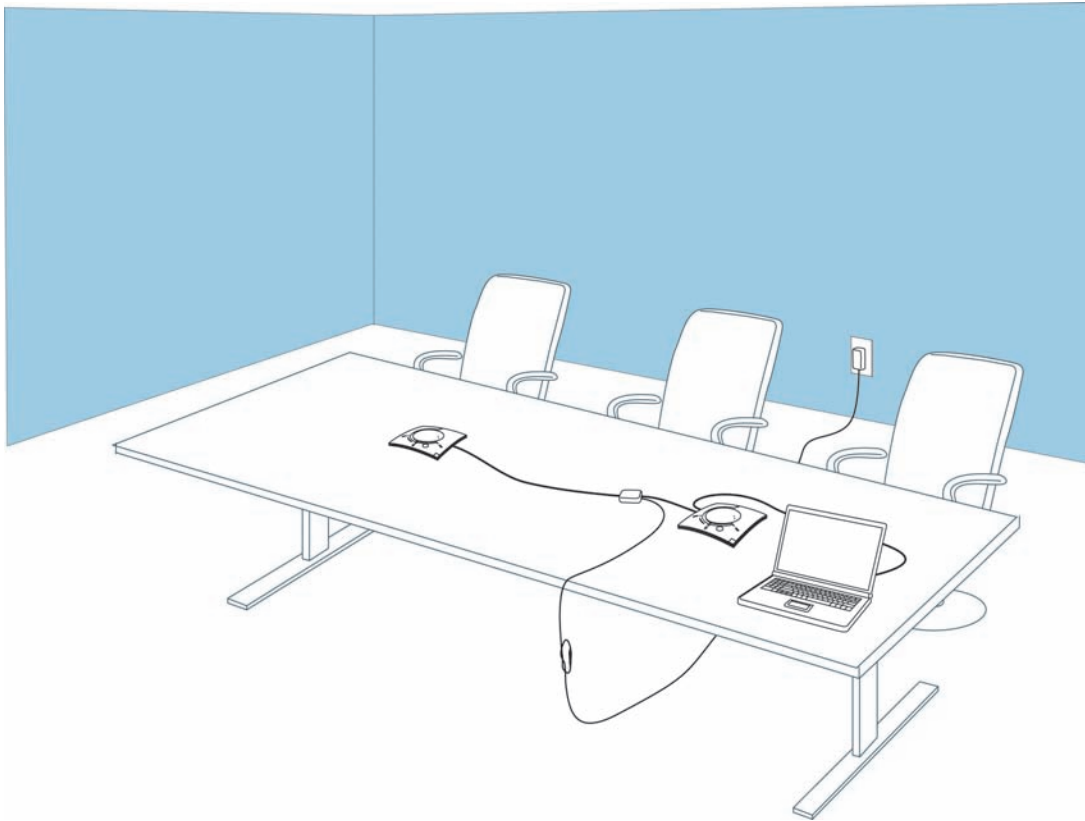


FAQ Sales Brief

CHATAttach 150/160

What is the CHATAttach?

The CHATAttach is a new firmware release associated with the CHAT 150 and CHAT 160 respectively that allow the addition of a second conferencing pod. This configuration requires an expansion cable with an integrated power connection to connect the two CHAT 150 or two CHAT 160 pods together. (See diagram below)



What is included in the CHATAttach SKU?

- 2 - CHAT 150 or 160 Conference Pods
- 1 - CHATAttach Expansion Cable
- 1 - 9 VDC Power Supply with international clips
- 1 - USB Cable

Does the CHATAttach work with the Avaya, Cisco, or VC breakout box?

- No. The CHATAttach configuration will only connect to the USB on the PC. The second CHAT 150 in the attach configuration is connected via the CAT5 cable to link audio and control between the two units. This is the same cable interface that is used to connect to the Avaya, Cisco, or VC breakout box. Therefore, this connection is occupied when in attach mode and cannot be used with one of the breakout boxes.

Can customers create a CHATAttach with units already in the field?

- Yes. Users can update existing CHAT 150 and Chat 160 to firmware release 51. This adds the attach capability to each pod. To complete the attach configuration, a CHATAttach Expansion kit must be purchased. This kit includes a special CAT5 interface cable and power supply. The CHATAttach expansion kit can be ordered separately.

When will it be CHATAttach be available?

- The CHATAttach 150 will begin shipping 15 September 2010.
- The CHATAttach 160 is in process with the Skype Certification program and will begin shipping after completion. This is expected by early October.

What things were fixed from previous versions?

- Windows 7 USB Drivers - New USB drivers were developed for the CHAT Software that added compatibility with both 32 and 64 bit machines. The new USB drivers are included in CHAT Software Version 2.1.6.0.