

# Gigaset

## The easy, flexible and future-proof PBX telephone system built for SMBs.

### T500 PRO

The T500 PRO is the flexible enterprise-grade phone system ideal for small and medium businesses. Users choose from fixed-line, ISDN, VoIP and mobile connectivity options and can opt for a converged network or easily use the PBX with an existing system. It also supports a complete professional feature set and seamlessly integrates into a Unified Communications environment. Easy to set up and administrate, the T500 PRO is the perfect small business communication solution Made in Germany.



UP TO  
100 USERS



SUPPORTS UP  
TO 30 CALLS



INCLUDES 10  
USER LICENSES



UP TO 5  
PARALLEL  
CONFERENCES



UP TO 3  
PARALLEL VOICE  
RECORDINGS

### Feature highlights:

- Includes server license
- Fanless design
- Calls via internet, fixed line<sup>1</sup>, ISDN<sup>1</sup> and mobile
- Easy, cost-efficient web administration
- Fax server, voicemail with IVM
- CTI for data transfer between phone and PC
- Supports Windows®, MAC® and Linux® platforms
- Open Unified Communication Interface (UCI)
- Zero-touch phone installation
- Mobile client for iPhone® and BlackBerry®
- Free internal calls and uniform phone numbers

#### Expandability.

The T500 PRO connects businesses with multiple locations easily and quickly, thanks to its IP networking options. After two phone systems are connected via IP, the T500 PRO manages their certificate and information exchange.

#### Real time synchronization.

When a new location or phone is added, the connected T500 PRO PBX synchronizes in real time. Presence management is built in: busy lights on the telephone or softphone inform of a colleague's location and status.

#### Optimal customer service.

Location-based user groups with flexible overflow functions allow distributed switchboards, sales and marketing hotlines or support teams to become consolidated hotlines. No more busy signals or long queues – essential for top quality service.

#### Easy setup and administration.

The built-in setup wizards enable zero-touch installation so that newly added phones work in minutes. The intuitive web-based interface, drag & drop functions, and support of standard protocols make configuration of the telephone system extremely easy.

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INSPIRING CONVERSATION.

# T500 PRO

The powerful, easy-to-administrate communication system.

## Technical data

### Phonebook and dialling<sup>2</sup>

- Caller ID<sup>3</sup> for incoming, outgoing and missed calls
- Programmable speed-dial keys
- Automatic prefix dialling or provider selection
- Cost-optimized call routing
- Separate private and public address books
- Name resolving to address book
- Customized speed dial numbers
- Click and dial address book
- Alphabetized entries in address book
- Search
- LDAP interface
- Active Directory Interface

### Receiving calls<sup>2</sup>

- Call redirect for users and groups to: web interface, voicemail or unlimited internal/external numbers
- Set up and management of call redirect on web interface
- Simple structure: redirect on when busy/scheduled
- Call pick up
- Call queues
- Missed call indicator
- VIP call with special signal

### Telephony Computer Integration (CTI)

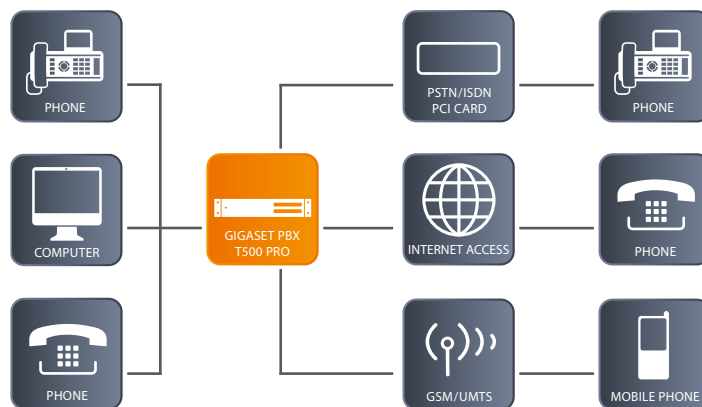
- Microsoft Outlook, Dynamics CRM, Salesforce CRM, Daylite, SugarCRM, MAC OS, Mozilla Firefox, Lotus Notes, Sage Office Line, CAS Genesis World
- TAPI 2.1
- Voicemail to email
- LDAP interface
- Active Directory Interface

### Voicemail

- Integrated voicemail
- Voicemail to email
- Unlimited number of voicemail accounts
- Personalized greetings (unlimited number)
- Shared voicemail accounts for users/groups
- Voicemail check on web interface and phone
- Simple structure (action on: busy/after time span)

## Connectivity

Flexible and scalable connectivity options with the T500 PRO.



## Special features

- Sound quality G.729, G.711, G.722
- Auto provisioning
- Hot desking: login on different telephones
- Music on hold
- Automatic greeting before answer
- Interactive call manager with auto attendant
- Call pick-up
- Time controlled day/night switch
- Follow me (PIN secured)

## Fax

- Integrated fax server
- Fax to email
- Fax from desk (fax print driver)

## Interactive call manager

- Control via web interface
- Display of incoming, outgoing and on-hold calls
- Call details: number, line, name, address, and more
- Direct incoming call forwarding to other users, groups or voicemail
- Inquiry call and transfer
- Brokering by mouse click
- Conferencing from an active call
- Easy click and dial via address book, keyboard or keypad
- Call recording
- Redial list

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## Conference rooms

- Unlimited number of virtual conference rooms
- Definition of one or more moderators
- Configuration and management on web interface
- Assigned internal or external number for each conference room
- Conference room naming
- PIN-secured access
- Invitation assistant
- Automatic email invitations with login info
- Recurring conferences with set time
- Interactive interface for moderators/participants
- Display of participants and statuses on web interface

## Configuration of IP phones<sup>2</sup>

- Programmable function keys
- Central phonebook lookup
- Auto-configuration via server auto-lookup or SIP broadcast
- SIP providers: unlimited
- SIP trunking

## Hardware

- 19" rack mountable, 1.5 HU housing
- 490mm (L) x 286mm (W) x 67mm (H)
- 115-230V, 60W power supply
- Intel Atom 230 (Dual Core), 1GB RAM, 8GB Solid State Drive
- 2 PCI slots, 1 LAN 100 Mbits, 2 USB ports
- Two year warranty

## Additional user licenses

- Available in packs of 1, 5, 10 or 25 users

[www.gigaset.com/pro](http://www.gigaset.com/pro)

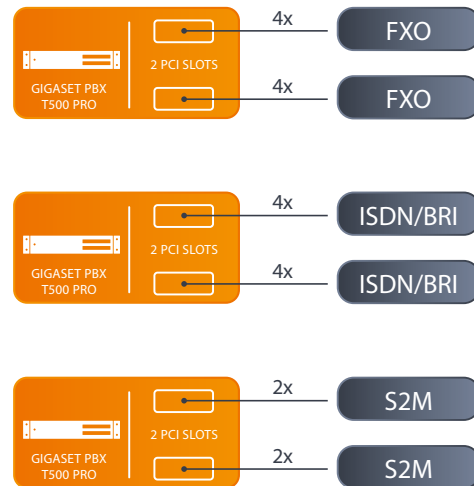
<sup>1</sup> With optional PCI extension card

<sup>2</sup> Features dependent on registered telephone set

<sup>3</sup> Dependent on country, network, operator

## Configurations

The T500 PRO supports two additional PCI cards for the following possible configurations:



# T500 PRO

## It's your best choice.

Gigaset's new professional line provides businesses with tailor-made, communication-enhancing phone systems. Discover more! Contact your Gigaset representative or visit [gigaset.com/pro](http://gigaset.com/pro).

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VoIPon [www.voipon.co.uk](http://www.voipon.co.uk) [sales@voipon.co.uk](mailto:sales@voipon.co.uk) Tel: +44 (0)1245 808195 Fax: +44 (0)1245 808299