

VoIPcortex IP PBX solutions

All of our powerful IP PBX systems combine flexibility, ease of use and radical cost effectiveness - but which one best suits your needs?

basic features

	VoIPcortex™ Compact PBX	VoIPcortex™ Rack Mount 1U PBX	VoIPcortex™ Pro PBX	VoIPcortex™ Multi Tenant system
Lines supported	Single or Quad ISDN2 Quad FXO Analogue	Single/Quad ISDN2 Single ISDN30	Octo ISDN2 Single, Dual and Quad ISDN30	Single and Quad ISDN30
Outside line capability	2 to 8 outside lines	2 to 30 outside lines	2 to 120 outside lines	8 to 120 outside lines
SIP/IAX trunk support	Unlimited	Unlimited	Unlimited	Unlimited
Typical deployment (max number of users limited only by line availability)	10 or 20 user optimisation	Approx. 150 users and under, or 30 users in a dedicated call centre.	Approx. 700 users and under, or 120 users in a dedicated call centre.	5, 25 or 100 company licenses, supporting approx. 700 users or more.
Simple web based management	Yes	Yes	Yes	Yes, each company able to manage their own system
Inter-office call charges	None, with suitable network connectivity	None, with suitable network connectivity	None, with suitable network connectivity	None, with suitable network connectivity
Licensing fee for extra handsets	None, but optimised for 10 users on Single ISDN2, 20 users on Quad ISDN2	None	None	None
Full installation and support available	Yes	Yes	Yes	Yes
Compatible with BT's new 21CN network	Yes	Yes	Yes	Yes
Handset compatibility	All Open SIP handsets	All Open SIP handsets	All Open SIP handsets	All Open SIP handsets
Softphone available	Yes	Yes	Yes	Yes
Integrated phonebook and directory	Yes	Yes	Yes	Yes



simply converged communication

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advanced features and functionality

	VoIPCortex™ Compact PBX	VoIPCortex™ Rack Mount 1U PBX	VoIPCortex™ Pro PBX	VoIPCortex™ Multi Tenant system
Form factor	Resilient solid state stand-alone PBX	Shallow 270mm 1U rack mount	Shallow 370mm 1U rack mount	Shallow 370mm 1u rack mount
Automated phone provisioning	Yes, for major SIP handset vendors	Yes, for major SIP handset vendors	Yes, for major SIP handset vendors	Yes, for major SIP handset vendors
Per extension call records and billing	Yes	Yes	Yes	Yes, plus individual company billing
Interactive response menus	Yes	Yes	Yes	Yes
Unlimited inbound DDIs	Yes	Yes	Yes	Yes
Unlimited voicemail boxes with email and web access	Yes	Yes	Yes	Yes
Voicemail storage time	8 hours	1000 hours	2000 hours (inc call recording)	2000 hours
Unlimited softfax destinations	Yes	Yes	Yes	Yes
Custom interactive voice response platform (IVR) and queues	Yes	Yes	Yes	Yes
Flexible hunt groups	Yes	Yes	Yes	Yes
Night mode	Yes	Yes	Yes	Yes
Supports hot-desking	Yes	Yes	Yes	Yes
Music on hold	Yes	Yes	Yes, configurable to play different music to different groups	Yes, configurable per tenant
Call recording	No	No	Yes, up to 2000 hours	No
CTI available	As option through TAPI module	As option through TAPI module	Included. TAPI module	As option through TAPI module
Conference bridge	Yes, limited to 5 way	Yes, limited to 5 way	Yes, unlimited	Yes, unlimited
Simple online upgrade process	Yes	Yes	Yes	Yes



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