

# VolPon Hosted IP PBX Pro - Cloud based PBX



Product Name: VolPon Hosted IP PBX Pro - Cloud based PBX

Manufacturer: Hosted IP PBX
Model Number: HOSTED-PBX-PRO

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Please Note: To order for multiple seats, please change the quantity in your order. You will pay for one month up front before completing a Direct Debit form and returning it to us. Orders will be processed during working hours. The Direct Debit form will be emailed to you once your order has been received. If you wish to purchase with a phone you can select a unit above.

The VoIPon Hosted IP PBX Pro is a simple but effective way to get your business connected to a reliable, high-quality cloud based phone system. VoIPon Hosted IP PBX Pro enables businesses to break free from the geographical limitations inherent in traditional fixed line solutions and overcome operational challenges presented by multiple locations and remote workers.VoIPon Hosted IP PBX Pro Features

ï¿1/2 User-friendly web portal

� Call waiting

� Call forwarding

ï¿1/2 Custom music on hold

ï¿⅓ Voicemail

� DND

ï¿⅓ Ideal for businesses

VolPon Hosted IP PBX Pro is £9.95/mo exc. VAT per extension. An initial payment will be required when you purchase, by Credit or Debit card, followed by monthly payments which will be payable via Direct Debit.

#### User-friendly web portal

The modern and intuitive web portal allows for every component of the Hosted VoIP solution can be controlled by the user. The web portal can be accessed via Internet browser from any location in the world, meaning users do not have to be in the office to change how calls are routed. Call Waiting

The Call Waiting feature alerts users if another caller is trying to get hold of them while they are on the line. The system will present a beep via handset and the IP phone will display information on the waiting call.

#### Call Forwarding

The Call Forward feature allows users to automatically forward either all or selected calls to any internal extension or external destination including mobiles and public phone numbers.

Multiple devices can be alerted at the same time meaning the system can be configured to ring a mobile phone, desk phone and soft phone simultaneously. This feature can be controlled from any Internet connected device at the click of a button.

Voicemail (with voicemail to email function)

The flexible voicemail feature can be configured to answer calls on the user's behalf and take messages from callers. The feature can be configured to automatically send any messages to email and can also be accessed from any extension or through the web portal in any location worldwide. Emailed messages can be reviewed on most smartphones without needing to place a call.

#### DND - Do Not Disturb

Once enabled from the phone terminal, the DND feature enables users to enjoy full privacy if they need to get a task completed.



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Call CascadingCall Cascading enables each extension to be configured so that if an inbound call is not answered in a set time-frame, calls will be cascaded through a list of extensions until someone is able to answer the call.Ring All FeatureThe Ring All feature allows each extension to ring not only itself but any number of other extensions when an inbound call is presented to itInteractive Voice Response (IVR) The IVR feature allows companies to present inbound callers with a welcome message followed by options to aid with the correct routing of calls to required destinations. This versatile IVR solution enables companies to create IVRs with multi levels and contexts and can route calls based on a whole range of call criteria.Call ParkingCalls can be parked in a private lot and picked up later, freeing up staff member's phones in busy environments.

Music On HoldVoIPon Hosted PBX allows you to upload any Music on Hold (copyright permitting) file to the Hosted PBX. It can be a standard music file or a custom voice message. This is ideal for call queues, this can be configured to route calls based on a variety of criteria and play music and messages to callers as they wait. Inbound Call RoutingDirect calls to where you need them to go, when you need them to go there. Conference CallMake the most of conference calls with a number of different participants. Hunt GroupHunt Groups enable extensions to be called based on a set of rules applied. Calls can be transferred to a specific set of extensions. Hosted FaxSend and receive faxes online using any email program with maximum security.

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See the IP Phones available to buy with this hosted PBX product

Yealink T19P IP Phone

The Yealink T19P is an entry-level VoIP phone offering features and performance that is normally associated with much more advanced phones.



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Fanvil X3B IP Phone Standard Version in Black

The Fanvil X3B brings in the concept of user profiles which can store user's individual accounts and preference for up to five users.

### **Please Enquire**

Options available for VoIPon Hosted IP PBX Pro - Cloud based PBX :

### **Call Recording Required?**

Not Required, 1GB (15 hours) Data (+£8.00).

#### Require a VoIP Phone?

Fanvil X3B IP Phone (+£41.50), Yealink T19P IP Phone (+£27.00), Not Required.