X400
WIRELESS HEADSET

Contents (What is included)

BASE UNIT

MICROPHONE

HEADBAND

EAR HOOK

LEATHETTE EAR CUSHION

POWER ADAPTER

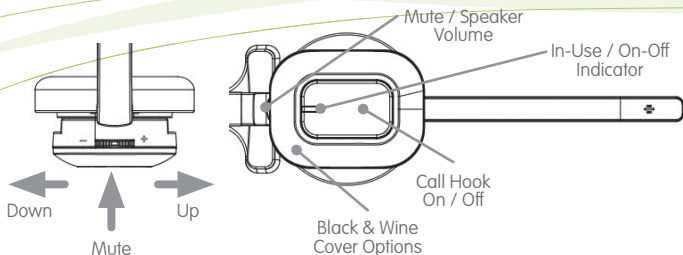TELEPHONE CONNECTION CORD

USB CABLE

Mute / Speaker Volume

In-Use / On-Off Indicator

Down

Up

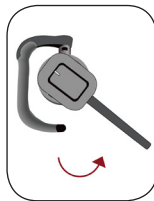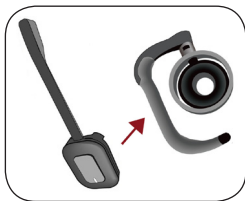Mute

Call Hook On / Off

Black & Wine Cover Options

- To change the Speaker Volume, roll the switch towards the 'plus' sign to increase the volume and roll the switch towards the 'minus' sign to reduce the volume and press the switch to activate the microphone mute mode.

- To fit the Headband or Ear Hook to the microphone, align the three notches on the microphone with the spaces on the headband, push together and twist to lock in place.
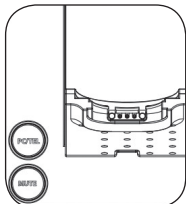

- To change from Headband to Ear Hook, twist the microphone so that it is roughly at right angles (90°) to the headband or until you feel a slight click, then gently pull to release the microphone from the headband. To connect the Ear Hook, align the three notches and insert the microphone onto the ear hook. Twist to lock in place.
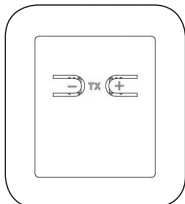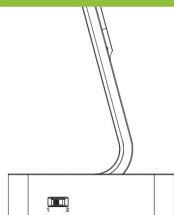
Base Unit

Top of Base Unit

PC/TEL Selection Button
Microphone Mute Button

Bottom of Base Unit

Microphone Volume
Adjustment Switch

Side of Base Unit

Compatibility Switch

PC/TEL Selection Button	Press to switch between PC and TEL
Microphone Mute Button	Press to mute call
Microphone Volume Switch	After installation, adjust the volume level for the best level of microphone volume.
Compatibility Switch	Select '1' or '2' until a dial tone is heard via the telephone connection.

Bottom of Base Unit

AUX Port

DC Jack

USB Port

Telephone Port

Handset Port

|	
AUX Port	Connection for Handset LIFTER (optional extra)
Handset Port	Plug Handset cord from the phone to Handset port
Telephone Port	Connect telephone cord to the headset port or handset port of a telephone / base unit
USB Port	Connect USB cable between PC and base unit.
DC Jack	Connect Power Adapter to DC Jack

Setting up the Base

Desk Phone with HEADSET Port

- Plug the supplied telephone cord into the TEL port of the BASE UNIT

- Connect the telephone cord to the HEADSET port of the desk phone

- It will take 3 mins for the Unit and Headset to auto connect to the telephone

- Follow the fine tuning instructions to achieve optimum sound
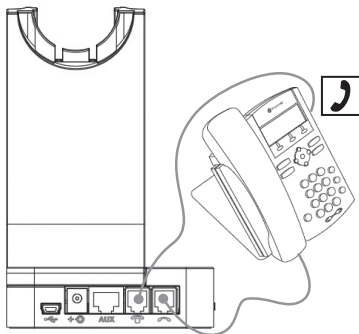
Desk Phone without HEADSET Port

- On the desk phone, unplug the handset cable from the phone

- Plug the handset cable into the HANDSET port on the BASE UNIT

- Plug the telephone cord into the TEL port on the BASE UNIT and plug the other end of the telephone cord into the HANDSET port on the desk phone

Desk phone with X300 LIFTER

The X300 LIFTER remote handset lifter manually lifts the desk phone handset to make or answer a call. (Refer to the X300 LIFTER installation guide).

Desk phone with EHS Adapter

EHS Adapter enables an incoming call to be answered or ended by using the On/Off button on the Headset. (Refer to the EHS Adapter installation guide).

Fine Tuning the Volume

1

2

TX

3

Down   Up

Mute

---
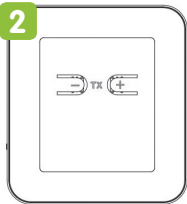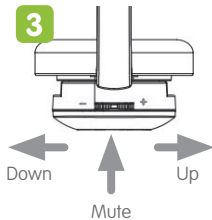
1. When your desk phone is in-use on an external call (ie. No dial tone), set the volume on the desk phone to Max.

2. Adjust the Microphone TX on the base of the X400 unit.

3. Fine tune the listening speaker of the headset using the 'plus' and 'minus' toggle.

Operating Instructions

- Plug the Power Adapter DC Jack into the back of the Base Unit. *(See Note 1)*

- Press the Hook On/Off switch to make a call

- Select compatibility switch '1' or '2' position until you can hear the dial tone

- Adjust speaker and microphone volume

- Press the Hook On/Off switch to end a call

Note 1 : Factory default setup : Paired

The pairing process automatically starts when you plug the power adapter into the Base Unit. *(Make sure that headset is placed on the cradle before power is turned on. If the headset is not placed on the cradle, pairing will be unsuccessful.)*

Electronic Hook Switch (optional extra)

The unit enables you to answer and end calls remotely by using its built-in electronic hook switch (EHS). EHS on this unit is only compatible with certain telephone systems supporting EHS.

(EHS is only compatible with certain telephone systems. In order to determine which telephones are compatible with the EHS feature, please refer to EHS guide or contact your local distributor. Please also refer to your telephone's user manual for clarification).

LED Indicator

Charging Status	LEDs status
Charging	Battery Indicator : 'Blinking' 3 sec-ON, 1 sec-OFF
Full Charged	Battery Indicator : 'ON'
Low Battery	Battery Indicator : 'Blinking' 1 sec-ON, 1 sec-OFF

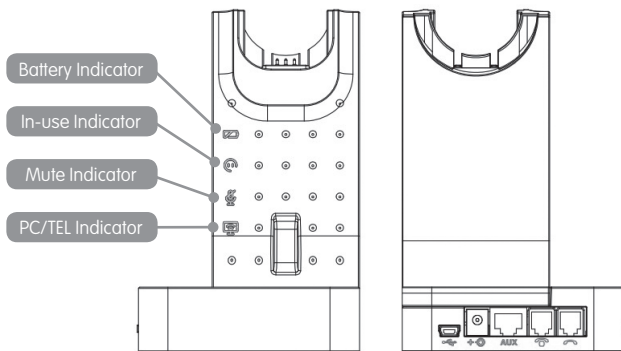| Event	LEDs status
Press Microphone mute	Mute indicator : 'ON'
Press PC/TEL selection	PC/TEL Indicator - TEL : 'OFF' PC : 'ON'
Hook Off	In-use indicator : 'ON'

Battery Indicator

In-use Indicator

Mute Indicator

PC/TEL Indicator

Trouble Shooting

1. Can not hear a dial tone.
- Check the PC/TEL button. TEL Mute: PC/TEL indicator – 'OFF'
- Please check the cable connection between Base unit and Phone.
- Check that the power adapter is plugged in and has power
- Please check the compatibility switch. Adjust compatibility switch until you can hear the dial tone.

2. Microphone volume (TX) is low / dead.
- Make sure that the microphone (TX) mute function is deactivated.
- Check the position of the boom arm and make sure that the microphone is placed as close as possible to your mouth (approx. 2 fingers distance).
- Adjust the microphone (TX) volume on the bottom of base unit.

3. Buzzing sound on the headset
- Telephone may not be fully immune to the radio transmission between your headset and base. To overcome this problem, move the base unit to at least 30 cm/12" away from the phone.

4. Headset echoes
- Adjust the telephone's volume. If necessary, adjust your microphone volume on the headset to a lower setting.

5. EHS doesn't work with the telephone
- Make sure the telephone is compatible with the wireless headset. Refer to the EHS guide.

6. Headset was working, but it has stopped.
- Headset may need pairing to the base again. Refer to 'Note 1' in the 'Operating Instructions'
- Headset battery may be dead. Return the headset to the cradle on the base unit for charging.

GUARANTEE

Your JPL Telecom product has been carefully manufactured and 100% tested using high quality assured components. It is guaranteed against faulty workmanship and materials for a period of 24 months from the date of purchase. In the unlikely event that a failure should occur, please contact the JPL Telecom dealer from which you purchased this product or visit **www.jpltele.com** and follow our product returns procedure. You will be given a RMA number and instructions on how to return your headset.

Further help can be found on-line at www.jpltele.com on our FAQs page.

Note: Removing the factory-applied warranty label on the base of the unit will void the warranty. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions and other accessories. Your statutory rights under common law are in no way affected by this guarantee. The warranty does not cover cosmetic damage or damage due to misuse, abuse, negligence, acts of nature, accident, disassembling or modification of, or to any part of, the product. The warranty does not cover damage due to improper operation, maintenance or installation, or attempted repair by anyone other than JPL Telecom. Any unauthorised repairs will void this warranty.

LIMITED WARRANTY

Consequential and incidental damages, including without limitation, loss of property and those arising from breach of any express or implied warranty, are not the responsibility of JPL Telecom and to the extent permitted by law, are excluded.

In accordance with its policy of progressive product design, JPL Telecom reserves the right to change product specifications without prior notice.

* Repair or replacement is at the discretion of the manufacturer.

REGISTERED ADDRESS

USA Office: JPL Telecom Holdings LLC
Box 12, Suite 310, 8910 Astronaut Blvd., Cape Canaveral, FL 32920, USA

Mexico Office: JPL Telecom Mexico
Buffon 46-604, Col. Nueva Anzures, Delg. Miguel Hidalgo C.P. 11590

UK Office: JPL Telecom Limited
Unit 1, Church Close Business Park, Church Close, Todber, Sturminster Newton, Dorset, DT10 1JH England

Registered in England No. 5250754

(NB. For product returns, please follow instructions and returns department address provided on our website. Returned products received at the registered addresses are likely to be returned to sender).

www.jpltele.com