

PBXact UC is an advanced on-premise turnkey unified communications platform which integrates all your business real-time voice and IP telephony applications into one full-featured experience. Whether your company is looking for basic PBX features with the capability of future growth options or enhanced features such as, Call-Center, MS Outlook integration, SMS, IM, CRM and Help Desk integration, PBXact UC wraps all this into one package.

## Ideal for Small Businesses

PBXact UC 40 is our smallest on-premise based appliance built for small businesses looking to seamlessly integrate IP phones, VoIP trunks while improving employee collaboration and productivity with a large suite of advanced features. PBXact UC 40 supports up to 40 licensed users and 30 simultaneous calls.

The following advanced features are included, out-of-box:

## **Auto-provisioning Tool**

Integrate and manage all your existing IP phones and other endpoint devices, such as Sangoma PSTN Vega Gateways and most third party manufacturers, with the EndPoint Manager module.

## **VolP Connectivity**

Seamlessly integrate your vendor's SIP trunks or combine PBXact UC with Sangoma's own SIP trunking service called SIPStation for deeper integration and easy deployment, auto-configuring your channels at the same time.

#### **Mobility**

Remote workers can take the office with them with PBXact's "anywhere access" allowing them to connect securely with built-in VPN functionality and features like follow-me to forward phone calls, voicemails and presence information.

"PBXact UC systems are designed to automatically integrate the complete range of Sangoma product lines, creating a true end-to-end solution for all business sizes."

# Quick Facts

- » Supports 40 Licensed Extensions & 30 Calls
- » Console Web GUI SSH
- y 4x GB Ethernet Ports & 1x Serial Console (RJ45)
- » 1x VGA Port & 3x USB Ports
- » Optional Annual Support & Software Maintenance Plans
- » Remote Installation & Configuration Services
- > 1 Year Warranty

#### **ADVANCED CAPABILITIES**

#### **Quick-Start Installation Wizard**

The quick-start Installation Wizard for PBXact UC makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!



You no longer need to be an IT administrator to setup your phone system. The all-new dashboard gives you quick access to your most used features for easy management.

#### **Personal Administration**

#### **User Control Panel**

UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

UCP also allows users to listen and manage their voicemail account and make/receive calls using built-in webRTC client, all from any desktop through their browser.

## **Desktop Integration**

Zulu UC Desktop Integration is included with all PBXact Systems, providing users with: a feature-rich softphone for true office mobility including SMS and FAX capabilities, click-to-call from web browsers and screen pops for helpdesk integration.

## Integration with Sangoma IP Phones Zero Touch Provisioning

Designed specifically for PBXact UC, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service.

## **Full Suite of Phone Applications**

Users can now control complicated features directly from their phones right out-of-the-box. There's no need memorize hard to remember feature codes!

#### **FEATURE SPECIFICATIONS**

#### **Basic Features**

#### **Business Features**

- » Flexible time-based call routing
- » Built in conference bridge/service
- » Fax to email
- » Hunt / Ring groups
- » Music on hold
- » Voicemail blasting
- » Follow me / Find me calling
- » Personal IVRs
- > Wake up calls
- » Support for video calls, IM & presence
- » Secure communications (SRTP/TLS)
- » Directory
- » Customizable announcements
- » Dictation
- » Calling queues (ACD/IVR)

## **Calling Features:**

- » Three way calling
- » Voicemail
- > Voicemail to email
- Caller ID
- Call transfer
- » Call recording
- Do not disturb
- Call forwarding

- » Call waiting

- Call history
  - > Call detail records and call event logging
- » Speed dials
- Caller blacklisting
- » Paging / Intercom
- » Call screening
- » DISA

## **Telephony Support:**

- » Open standards support for multiple signaling protocols
  - > SIP
  - > IAX2
- » Soft phone support
- > WebRTC
  - > Browser-based calling (thru UCP)
- » Specialty device support
  - > Door phones
  - > Overhead paging
  - > Strobe alerts
  - > Paging gateways
  - > Voice gateways
  - > Failover devices

## **End User Applications:**

» User Control Panel (UCP)

## **Multiple Language Support:**

- » English
- » Bulgarian
- > Chinese
- » German > Hebrew
- » Hungarian

- > Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

#### Administration:

- » Bulk import utilities
  - > Trunks
  - > Extensions
  - > Users
  - > Phone numbers
- » System dashboards
- » Integrated intrusion detection

#### **Physical Features:**

- > Unit dimensions
  - > 127mm (W) x 127mm
    - (D) x 50mm (H)
- > Unit weight
- > .68kgs (1.5lbs)
- » External universal AC/DC power brick
- >> 4x GB Ethernet ports
- 3x USB ports
- > 1x serial console (RJ45)
- > 1x VGA port
- >> Wall mount bracket
- included

#### **Enhanced Features**

## **Included with All PBXact Platforms:**

- » Call Recording Reports
- Class of Service
- Conference Pro
- \*EndPoint Manager
- » Extension Routing
- » Fax Pro
- » Page Pro
- » Park Pro

- » Zulu UC Desktop Integration
- \*Phone Apps
- » SysAdmin Pro
- >> \*User Control Panel (UCP)
- » Voicemail Notify
- » Voicemail Reports
- » XMPP Pro

## **Licensing Options:**

- » XactView
  - > Call management and presence desktop for end users
- » EndPoint Manger
  - > Third party phone support for non-Sangoma IP phones
- » Call/Contact Center Features
  - > Enhanced call center functionality



<sup>\*</sup>Included Free for Sangoma IP Phones