



# RMS

Powered by  SANGOMA

## Cloud Monitoring Service

Businesses with mission-critical applications can't afford to lose revenue, productivity or reputation due to system failures and service outages. Sangoma's Hosted Remote Monitoring Service, called RMS, provides PBX administrators with real-time statistics of their FreePBX and PBXact phone system infrastructure, to reduce downtime occurrence, which saves you money.

### Remote Monitoring Made Easy

RMS is the ultimate monitoring service for your FreePBX or PBXact Infrastructure. The Cloud-based service provides PBX administrators with a complete status of their datacenter statistics all from an intuitive web-based dashboard, accessible from anywhere and from any device.

Full statistics from hardware, operating system, VoIP, network and FreePBX / PBXact call extension & security threat information is available from the RMS web portal. Alerts are presented in a summarized view with easy-to-read graphs of the information you need to know, right away.

**"RMS's automatic email notification feature alerts PBX administrators of critical events and the actions to take to mitigate downtime."**

### Quick Facts

- » Anywhere Access Web Portal Providing Full Statistics of Your FreePBX / PBXact Phone System Infrastructure
- » Cloud-based, Meaning Someone Else is Responsible for Maintaining the Service
- » Intuitive Graphs Help You Understand the Efficiency of Your Infrastructure
- » Designed for FreePBX & PBXact with Built-in RMS Module for Easy Setup Process

### Getting to the Details Purchasing RMS Service

- » Click 'Buy Now' in the RMS Monitoring dropdown available directly in the PBX GUI under Admin -> RMS Monitoring\*
- » RMS Monitoring is currently available for a 1 month FREE trial, followed by \$5 monthly per node

\*Must be using FreePBX Distro 13 and above or PBXact UC version 10.13-66

### ADVANCED FEATURES

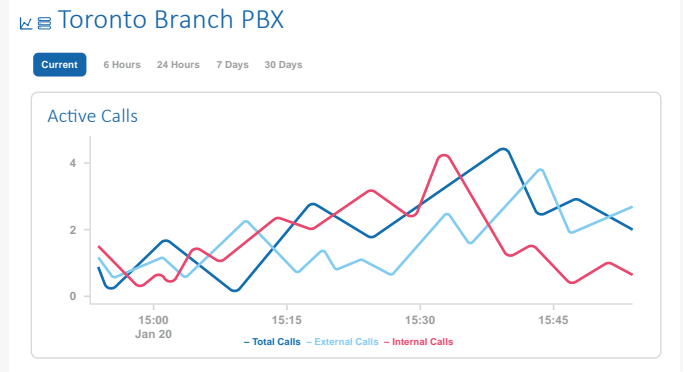
#### Alerts

Easy-to-read alerts summarized by severity, system name and triggers. Users can expand panes to view alerts for more granular details. A graphical representation of every alert with their triggers is available. Alerts can be quickly silenced from further email notifications and will self-close upon clearing of the condition.

Severity	Status	Node	Check
Normal	✓	Milwaukee HQ milwaukee   datacenter	system_uptime_metric_count
Critical	✓	Toronto Branch PBX toronto   sangoma-lab	check_dahdi_scan

#### RMS Graphs

Graphs are available for every FreePBX / PBXact system being monitored and display valuable information about active calls, CDR, extensions, SIP trunks, fraud stats and more.



#### Email Notifications

RMS will auto-generate email notifications upon triggered alerts and provide details to help you take action if necessary.