

Gigaset

A510 - A510A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

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Gigaset A510/A510A – your high-quality accessory

Congratulations on your purchase of this latest generation Gigaset.

Your Gigaset can do a lot more than just make calls:

Directory for 150 entries

Save phone numbers and names to the directory (→ page 30). You can designate important entries as VIPs (Very Important Persons). VIP calls are then recognised by their ringtone and their background colour (→ page 31).

If you don't (always) want it to ring

Use time control for calls (→ page 45) or ensure that all calls from a withheld number are not signalled (→ page 46).

Other practical information

Transfer the directory from an existing Gigaset handset (→ page 31), use the shortcut function (→ page 31) and adjust the background colour and contrast of the display to your requirements (→ page 44).

Environment

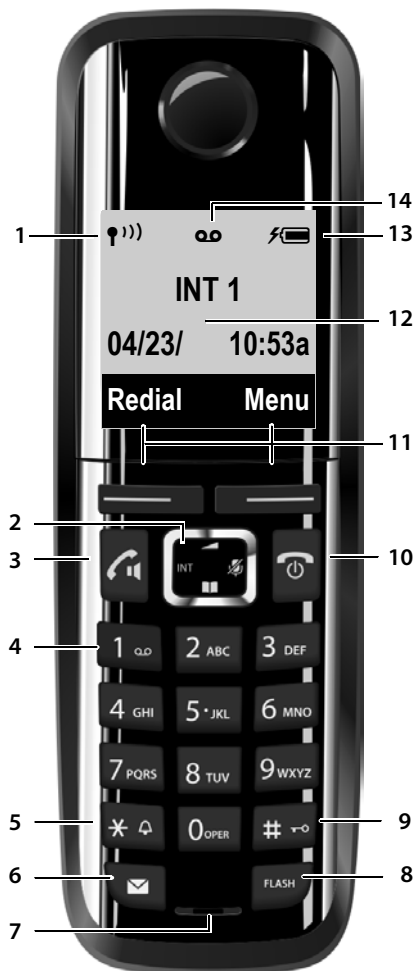
Gigaset Green Home – be environmentally aware when using your phone. For details of our ECO DECT products, visit www.gigaset.com/service.

For more information about your phone, visit www.gigaset.com/gigasetA510.

After purchasing your Gigaset phone, please register it at www.gigaset.com/service – this will ensure that any questions you may have or warranty services you request are dealt with even faster!

Have fun using your new phone!

Overview



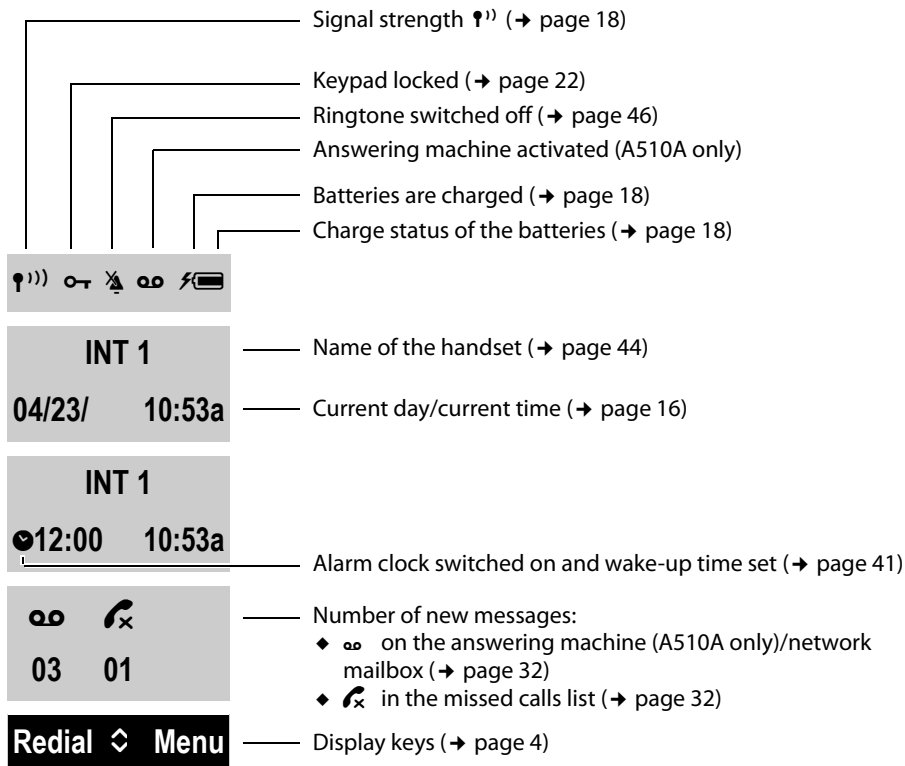
- 1 **Signal strength** (→ page 18)
- 2 **Control key** (→ page 20)
Mute microphone (→ page 29)
- 3 **Talk/Handsfree key**
Flashing: incoming call;
Lights up: handsfree mode activated;
accept call; open redial list (press briefly);
start dialling (press and hold);
During a call: switch between earpiece and
handsfree mode (→ page 29)
- 4 **Key 1**
Open answering machine (A510A only)/
network mailbox (press and hold)
- 5 **Star key**
Activate/deactivate ringtones
(press and hold);
With an open connection: switch from pulse
dialling to tone dialling (press briefly)
- 6 **Message key** (→ page 32)
Access to call and message lists;
Flashing: new message or new call
- 7 **Microphone**
- 8 **Flash key**
- Consultation call (flash)
- Insert a dialling pause (press and hold)
- 9 **Hash key**
Keypad lock on/off (press and hold in
idle status);
toggles between upper/lower case and digits
- 10 **End call key, On/Off key**
End call; cancel function; go back one menu
level (press briefly); back to idle status
(press and hold); activate/deactivate handset
(press and hold in idle status)
- 11 **Display keys** (→ page 4)
- 12 **Display** in idle status
- 13 **Charge status of the batteries** (→ page 18)
- 14 **Answering machine icon** (A510A only)
Answering machine switched on;
Flashing: answering machine is recording
a message or is being operated by another
internal party

Please note

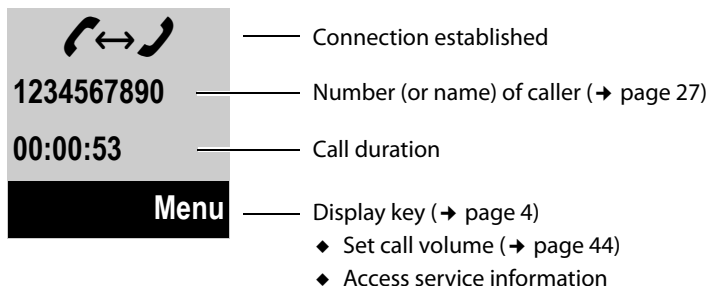
To change the **display language**, proceed as described on page 15/page 44.

Display icons

The following icons are displayed depending on the settings and the operating status of your telephone:



Display during external call:



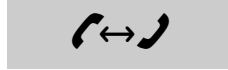
Display keys

Other display icons:

Establishing a connection



Connection established



Connection cannot be established or connection interrupted



External call (→ page 27)



Internal call (→ page 42)



Alarm call (→ page 41)



Answering machine is recording (→ page 35)



Information



Query



Please wait...



Action complete

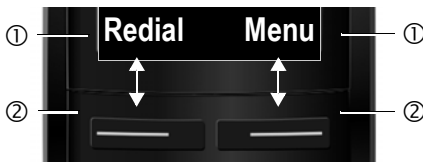


Action failed



Display keys

The functions of the display keys change depending on the particular operating situation. Examples:

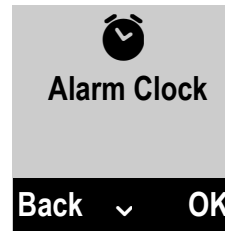





- ① Current display key function
- ② Display keys

Important display keys:

Redial	Open redial list.
Menu	Open a menu for further functions.
OK	Confirm selection.
Delete	Delete key: Delete character by character from right to left.
Back	Go back one menu level or cancel operation.

Main menu icons



-  Alarm Clock
-  Voice Mail
-  Settings

Information on using the menus → page 21
Menu overview → page 25

Base overview

You can use the keys on the base to operate the integrated answering machine (Gigaset A510A only), search for handsets ("paging" → page 42) and register handsets to the base (→ page 42).

Gigaset A510A base



- 1 **Registration/paging key**
Search for handsets (press **briefly**, paging → page 42).
Register handsets (press and **hold** → page 42).
- 2 **On/Off key**
Activating/deactivating the answering machine.
Lights up: answering machine is activated.
Flashes: message is being played back or recorded.
- 3 **Volume keys** ([-] = quieter; [+] = louder)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer volume.

4 Play/stop key

Play back new message from answering machine (press **briefly**), play back all messages (press and **hold**) or cancel playback.

Flashes: at least one new message is present.

Flashes very quickly: memory is full.

During message playback:

- 5 Go to the next message.
- 6 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 7 Delete current message.

Please note:

If the answering machine is being operated from a handset or if it is recording a message (On/Off key flashes), it cannot be operated from the base at the same time.

Gigaset A510 base



Registration/paging key

- Press **briefly**: search for handsets ("paging") → page 42.
- Press and **hold**: register handsets and DECT devices → page 42.

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Mounting the charger on the wall 63

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Safety precautions

Warning

Read the safety precautions and the user manual before use.

Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Use only **rechargeable batteries** that correspond to the **specification provided on page 57**, as this could otherwise result in significant health risks and personal injury. Do not charge the handset in charging unit or base station while the headset is connected.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (→ page 57).



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user manual.



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

First steps

Checking the package contents



- 1 One Gigaset A510/A510A base
- 2 One power adapter for the base
- 3 One Gigaset handset
- 4 Two batteries
- 5 One battery cover
- 6 One phone cord
- 7 One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle **8** with power adapter **9** for each additional handset.



Setting up the base and charging cradle (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall → page 63.

Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 41).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

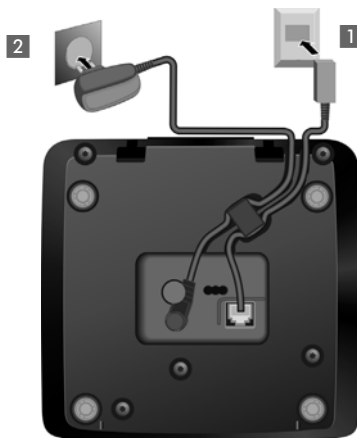
- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

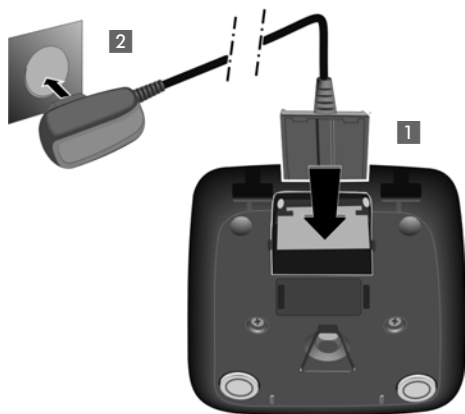
- ▶ **First** connect the telephone jack **1** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **2**.

Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections → page 58).
- ◆ The answering machine is ready for use **approx. 15 seconds** after the base has been connected or reset.

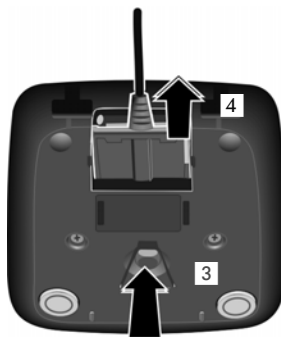


Connecting the charging cradle (if included)



- ▶ Connect the flat plug from the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

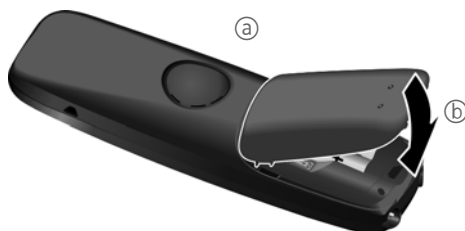
The display is protected by a plastic film.
Please remove the protective film!

Inserting the battery and closing the battery cover

Warning

Use only rechargeable batteries (→ page 57) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction. The polarity is indicated in the battery compartment.



- ▶ First insert the battery cover at the top (a).
- ▶ Then press the cover (b) until it clicks into place.

To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the casing, then pull the battery cover in an upward direction.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged **and** discharged.

- ▶ Charge the handset in the base for **6 hours**.



Please note

The handset must only be placed in the designated Gigaset A510/A510A base or charger.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

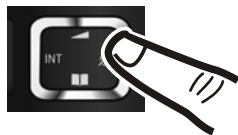
Please note

- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again. However, if a handset is not registered with the base (**Register handset** or **Place handset in base** flashes on the display), please register the handset manually → page 42.
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 55) or contact our Customer Care team (→ page 52).

Changing the display language

Change the display language if you do not understand the language currently set.

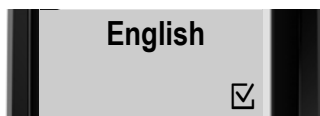


- ▶ Press right on the control key.

6 MNO

4 GHI

- ▶ Press the keys **6 MNO** and **4 GHI** **slowly** one after the other.



The display for setting languages appears and the current language (e.g., English) is selected.



- ▶ Press down on the control key ...



... until the language you wish to use is displayed e.g., French.

- ▶ Press the key below **OK** to select this language.



The selection is marked with .

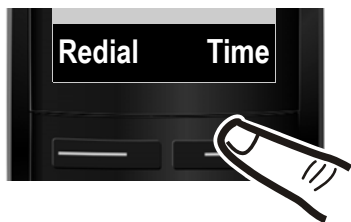
- ▶ Press and **hold** the end call key to return to idle status.

Setting the date/time

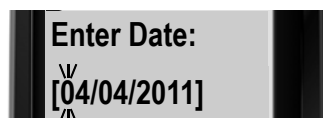
Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.

Please note

Depending on your network provider, the date and time may be displayed automatically.



- ▶ Press the key below **Time** on the display screen to open the input field.
(If you have already set the date/time, open the input field via the menu
→ page 26.)

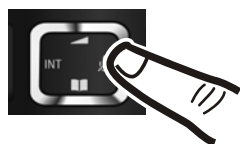


The **Date/Time** submenu is shown on the display.

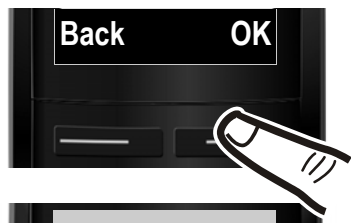
- ▶ The active input position flashes.
Enter the month, day and year as an 8-digit number via the keypad,
e.g.,

0	0	0	0	4	0	4	2	0	0	1	1
---	---	---	---	---	---	---	---	---	---	---	---

for 4 April 2011.



To change the input position,
e.g., to correct an entry, press
right or **left** on the control key.



- ▶ Press the key below **OK** on the display screen to save your entry.



- ▶ Enter the hours and minutes in 4-digit format via the keypad, e.g.,

0	7	1	5
---	---	---	---

for 07:15 am.
Change the input position with the control key if necessary.
- ▶ Confirm with **OK**.



The display shows **Saved**. You will hear a confirmation tone and the handset automatically reverts to idle status, or returns to the "Settings" menu if the setting was made via the menu.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

- ▶ Press the following keys in sequence:



You will see the following display and the current setting will flash:

973 SET: [0]

- ▶ Press one of the following keys to determine when the date should be copied across:

0 NEVER

Never

Or **1** ONCE

Once, in case the date/time is not set on your phone

Or **2** ALWAYS

Always

Your selection is displayed (e.g., 2 for Always):

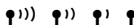














973 SET: [2]

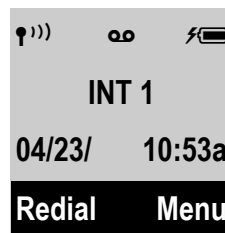
- ▶ Press the display key **OK**.

Display in idle status

Once the phone is registered and the time set, the screen display is as follows (example).

Screen display









- ◆ Reception between the base and the handset:
 - Good to poor:    
 - No reception: 
- ◆ Activating the answering machine:
 -  Your answering machine is set with a prerecorded announcement.
- ◆ Charge status of the batteries:
 -  charged over 66%
 -  charged between 34% and 66%
 -  charged between 11% and 33%
 -  charged to below 11%
 -  flashes: battery almost empty (less than 10 minutes talktime)
 -     lit up: batteries charging
- ◆ INT 1
Internal name of the handset (→ page 44)



Your phone is now ready for use.


What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Information on is located here.
Using the phone	 page 20
Setting ringtones	 page 45
Recording your own announcement for the answering machine	 page 35
Registering existing Gigaset handsets to a base	 page 42
Transferring directory entries from existing Gigaset handsets to new handset(s)	 page 31
Setting Eco Mode	 page 41
Operating the telephone on a PABX	 page 48
Setting the earpiece volume	 page 44

Using the phone





Control key

In the description below, the side of the control key (up, down, right, left) which you have to press in the different operating situations is marked in black e.g.,  for "press the right edge of the control key".

The control key has a number of different functions:







When the handset is in idle status

-  Open the main menu.
-  Open the directory.
-  Open the list of handsets.
-  Call up the menu for setting the handset's call volume (→ page 44).





In menus and lists

-  /  Scroll up/down line by line.





In input fields

You can use the control key to move the cursor up , down , right  or left .

During an external call

-  Mute the microphone.
-  Open the directory.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and handsfree mode.

Keys on the keypad

-  /  /  etc.
Press the matching key on the handset.
-  Enter digits or letters.

Correcting incorrect entries


You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key **Delete** to delete the character to the left of the cursor
- ◆ Insert characters at the cursor position
- ◆ Overwrite the highlighted (flashing) character e.g., when entering time and date.

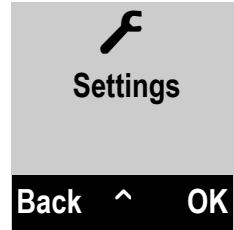
Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels (menu overview → page 25).



Main menu (first menu level)


- ▶ With the handset in idle status, press the display key **Menu** or right on the control key  to open the main menu.

The functions in the main menu are displayed in the form of a list with names and icons (example on the right).



Selecting a function


- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** or right on the control key  to select the displayed function. This opens the corresponding submenu and the first entry is displayed.


If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are displayed with the corresponding names.

Selecting a function


- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key **Back** or **briefly** press the end call key , you return to the previous menu level or cancel the operation.

Any settings you have not confirmed by pressing **OK** will be discarded.

Reverting to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.

An example of the display in idle status is shown on page 18.

Activating/deactivating the handset




In idle status, press and **hold** the end call key (confirmation tone).

Activating/deactivating the keypad lock

The keypad lock prevents any unwanted use of the phone.



In idle status, press and **hold** the hash key (confirmation tone).

The keypad lock is activated or deactivated. When it is switched on, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

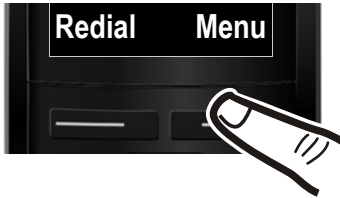
When the keypad lock is active, you cannot call emergency numbers.

Understanding the operating steps

The operating steps are shown in abbreviated form, for example:


Menu ▶ **Settings** ▶ **Eco Mode** (☑ = on)

- ▶ This means you should proceed as follows:



- ▶ Press the key below **Menu** on the display screen to open the main menu.




- ▶ Press down on the control key  ...



... until the **Settings** menu item appears.

- ▶ Press the key below **OK** on the display screen to confirm your selection.



- ▶ Press down on the control key  ...




... until the **Eco Mode** menu item appears.

- ▶ Press the key below **OK** on the display screen to switch the function on or off (✓ = on).

- ▶ Press the key below **Back** on the display screen to jump back to the previous menu level.

Or

Press and **hold** the end call key  to return to idle status.

Menu tree

The menu entries are partially subdivided. The page numbers refer to the relevant description in the user guide.

To open the main menu: press the display key **Menu** when the phone is in idle mode.



Alarm Clock

Activation	→ page 41
Wake up time	→ page 41



Voice Mail

Play Messages	Network Mailbox **	→ page 40
	Answering Machine **	→ page 35
Answering Machine *	→ page 35	
Call Screening *	Handset	→ page 37
	Base	
Announcements *	Record Announcement	→ page 35
	Play Announcement	→ page 35
	Delete Announcement	→ page 36
Message Length *	Unlimited	→ page 38
	1 Minute	
	2 Minutes	
	3 Minutes	
Ring Delay *	Immediately	→ page 38
	10 sec	
	18 sec	
	30 sec	
	Auto	
Network Mailbox	→ page 40	
Set Key 1 *	Network Mailbox	→ page 40
	Answering Machine	→ page 40

* Base **with** answering machine only

** Base **with** answering machine **and** number of network mailbox is already entered



Settings

Date/Time	→ page 16												
Audio Settings	<table> <tr> <td>Call Volume</td> <td>→ page 44</td> </tr> <tr> <td>Ringer Volume</td> <td>→ page 45</td> </tr> <tr> <td>Advisory Tones</td> <td>→ page 46</td> </tr> <tr> <td>Battery Low</td> <td>→ page 46</td> </tr> <tr> <td>Ringtones (Handset)</td> <td>→ page 45</td> </tr> <tr> <td>Ringtones (Base)</td> <td>→ page 47</td> </tr> </table>	Call Volume	→ page 44	Ringer Volume	→ page 45	Advisory Tones	→ page 46	Battery Low	→ page 46	Ringtones (Handset)	→ page 45	Ringtones (Base)	→ page 47
Call Volume	→ page 44												
Ringer Volume	→ page 45												
Advisory Tones	→ page 46												
Battery Low	→ page 46												
Ringtones (Handset)	→ page 45												
Ringtones (Base)	→ page 47												
Display	<table> <tr> <td>Screensaver</td> <td>→ page 44</td> </tr> <tr> <td>Color Schemes</td> <td>→ page 44</td> </tr> <tr> <td>Contrast</td> <td>→ page 44</td> </tr> </table>	Screensaver	→ page 44	Color Schemes	→ page 44	Contrast	→ page 44						
Screensaver	→ page 44												
Color Schemes	→ page 44												
Contrast	→ page 44												
Language	→ page 44												
Registration	<table> <tr> <td>Register Handset</td> <td>→ page 42</td> </tr> <tr> <td>De-register Handset</td> <td>→ page 42</td> </tr> </table>	Register Handset	→ page 42	De-register Handset	→ page 42								
Register Handset	→ page 42												
De-register Handset	→ page 42												
Telephony	<table> <tr> <td>Auto Answer</td> <td>→ page 44</td> </tr> <tr> <td>Listening in</td> <td>→ page 43</td> </tr> <tr> <td>Calls List Type</td> <td>→ page 34</td> </tr> <tr> <td>Local Area Code</td> <td>→ page 34</td> </tr> <tr> <td>Extra Codes</td> <td>→ page 34</td> </tr> <tr> <td>Music on Hold</td> <td>→ page 47</td> </tr> </table>	Auto Answer	→ page 44	Listening in	→ page 43	Calls List Type	→ page 34	Local Area Code	→ page 34	Extra Codes	→ page 34	Music on Hold	→ page 47
Auto Answer	→ page 44												
Listening in	→ page 43												
Calls List Type	→ page 34												
Local Area Code	→ page 34												
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Music on Hold	→ page 47												
System	<table> <tr> <td>Reset Handset</td> <td>→ page 46</td> </tr> <tr> <td>Base Reset</td> <td>→ page 47</td> </tr> <tr> <td>System PIN</td> <td>→ page 47</td> </tr> </table>	Reset Handset	→ page 46	Base Reset	→ page 47	System PIN	→ page 47						
Reset Handset	→ page 46												
Base Reset	→ page 47												
System PIN	→ page 47												
Eco Mode	→ page 41												

Making calls

Making an external call


External calls are calls using the public telephone network.




Enter the number and press the talk key.

Or:



Press and **hold** the talk key  and then enter the number.

You can cancel the dialling process with the end call key .

You are shown the duration of the call while the call is in progress.

Please note


Dialling with the directory (→ page 30), calls list (→ page 33) and redial list (→ page 32) saves you from repeatedly keying in phone numbers.


Ending a call



Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

To accept the call, press the talk key .

Gigaset A510A: Instead of accepting the call, you can also redirect it to the answering machine:

Menu ▶ **Divert to AM** ▶ **OK**

If the handset is in the charger and the **Auto Answer** function is activated (→ page 44), the handset automatically answers calls when you remove it from the base/charger.

If the ringer is intrusive, you can deactivate it:

Menu ▶ **Silent** ▶ **OK**

You can accept the call as long as it is displayed on the screen.

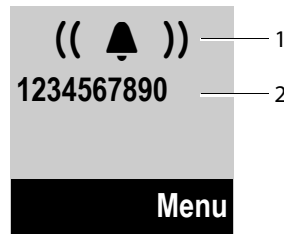
Caller ID (CID)

When you receive a call, the caller's number and/or name is displayed on the screen if the following prerequisites are met:

- ◆ Your network provider supports Caller ID.
 - CID number only: The caller's number is displayed.
 - CID name and number: The caller's name is displayed.
- ◆ You have requested Caller ID from your network provider.
- ◆ The caller has requested Caller ID from the network provider.

Call display with Caller ID

If the caller's number is saved in your directory, the caller's name will be displayed.



1 Ringer icon

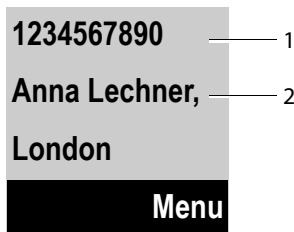
2 Number or name of caller

The following is displayed instead of the number:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Caller ID.
- ◆ **Unavailable**, if the caller has not arranged Caller ID.

Display with CID name and number

If you have CID name and number, then the name (town/city) that is registered with your network provider for the caller's number will **also** be displayed. If the number of the caller is stored in your directory, the CID name and number display is replaced by the corresponding directory entry.



- 1 Caller's number
2 Name and location

The display shows:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Caller ID.
- ◆ **Unavailable**, if the caller has not arranged Caller ID.

Please note

The ringer can be switched off for unknown calls (calls with Caller ID withheld) (→ page 46).

Notes on phone number display (Caller ID)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not ordered Caller ID from your network provider
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and home connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the PABX power plug. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the phone number display settings of your PABX and activate this function if necessary. In the user manual for the device, search for the term "CID" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID" etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the Caller ID service for this number.

Have you requested the phone number display service from your network provider?

- ▶ Check whether your provider supports phone number display and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset website at: www.gigaset.com/service

Handsfree operation


In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note


Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

During a call and when listening to the answering machine (Gigaset A510A only), activate or deactivate handsfree mode.

-  Press the handsfree key. Each key press switches between earpiece and handsfree mode. If handsfree mode is activated, the key is lit up.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold handsfree key  while placing the handset in the base/charger and for a further 2 seconds.

For instructions on adjusting the handsfree volume, see page 44.

Switching to mute

You can deactivate your handset's microphone during a call.



Press **right** on the control key to mute the handset. The display shows **Microphone is turned off**.

Press the key again to unmute the microphone.

Using the directory and lists

The options are:

- ◆ Directory
- ◆ Redial list
- ◆ Calls lists
- ◆ Answering machine list
(Gigaset A510A only)

You can create a personalised directory for your own individual handset. You can also send lists/entries to other handsets (→ page 31).

Directory


You can save a total of 150 entries in the directory.

Please note

To quickly access a number from the directory (shortcut), you can assign the number to a key (→ Using speed dial keys, page 31).

In the **directory**, you can save

- ◆ Numbers and corresponding names
- ◆ VIP ringtones and colours.


You open the directory in idle status using the  key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Saving the first number in the directory


 ▶ **Dir. empty New entry?**


 Enter the number and press **OK**.

 Enter the name and press **OK**.

Storing a number in the directory

 ▶ **Menu** ▶ **New Entry**

 Enter the number and press **OK**.

 Enter the name and press **OK**.

Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority.

The sort order is as follows:



1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To work round the alphabetical order of entries, insert a space or a digit before the first letter of the name. These entries will then move to the beginning of the directory.

Selecting directory entries

 Open the directory.

You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory


 ▶  (Select entry)

 Press the talk key.

Managing directory entries

  (Select entry)

Menu Press the display key.

The following functions can be selected with :

VIP Caller Melody

Mark a directory entry as a VIP (Very Important Person) by assigning a specific ringtone to it. The entry is flagged with the **VIP** icon in the directory. You recognise VIP calls by the ringtone.

VIP Caller Color


Mark a directory entry as a VIP (Very Important Person) by assigning a specific background colour to it. The entry is displayed with this background colour in the address book and marked with the **VIP** icon. VIP calls are then recognised by their background colour.

Edit Entry

Edit the number if required and press **OK**.

Edit the name if required and press **OK**.

Use Number

Edit or add to a saved number and then dial it with  or save it as a new entry; to do so, display the number and press:

Menu ▶ **Copy to directory** ▶ **OK**

Delete Entry

Delete selected entry.

Send Entry

Send a single entry to a handset
(→ Transferring the directory to another handset, page 31).

Delete List

Delete **all** directory entries.

Send List



Send the entire directory to a handset
(→ Transferring the directory to another handset, page 31).



Shortcut


Assign the current entry as a shortcut to a selected key (→ Using speed dial keys, page 31).

Using speed dial keys

You can assign directory entries to the keys

 and :

  (select entry) ▶ **Menu**

▶ **Shortcut** ▶  (press the key you want to assign the number to)



To dial, press and **hold** the required speed dial key.

Transferring the directory to another handset


You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

  (Select entry) ▶ **Menu** (Open menu)

▶ **Send Entry / Send List**

 Select the internal number of the receiving handset and press **OK**.

You can transfer several individual entries one after the other by responding to the **Entry copied. Next entry?** prompt with **OK**.

A message appears on the display to confirm a successful transfer. You will hear the confirmation tone.

Please note:

- ◆ Entries with identical numbers are not overwritten on the receiving handset.
- ◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.
- ◆ VIP melodies and colours assigned to entries are not transferred.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the calls list or redial list, to the directory.

If you have CID name and number, the first 16 characters of the transmitted name are also copied across.

A number is displayed:



Menu ▶ Copy to directory

- ▶ Complete the entry (→ Storing a number in the directory, page 30).

Gigaset A510A: Message playback is interrupted during the number transfer from the answering machine list.

Copying a number from the directory




In some operating situations you can open the directory to copy a number (e.g., during an external call or in pre-dialling mode). Your handset need not be in idle status.

-  Open the directory.
-  Select an entry and press **OK**.



Redial list


The redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name will be displayed.

Manual redial

-  Press the talk key **briefly**
Or
- Redial** Press the display key.
-  Select entry.
-  Press the talk key. The number is dialled.

Managing entries in the redial list

-  Press the talk key **briefly**
Or
- Redial** Press the display key.
-  Select entry.
- Menu** Open menu.

The following functions can be selected with :

Use Number

(As in the directory, → page 31)

Copy to directory (→ Storing a number in the directory, page 30)

Delete Entry

Delete selected entry.

Delete List

Delete **all** entries in the redial list.

Function of the message key



Opening lists

Use the message key  to open the following lists:

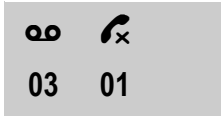
- ◆ Network mailbox or answering machine list (Gigaset A510A only), if your network provider supports this function and fast access is set for the network mailbox (→ page 40).
- ◆ Calls list

An advisory tone sounds as soon as a **new entry** arrives in a list.

Depending on the type of the new entry, an icon appears in the display while in **idle status**:


- | Icon | New message ... |
|---|--|
|  | ... in the answering machine list (Gigaset A510A only) or on the network mailbox |
|  | ... in the missed calls list |

The number of **new** entries is displayed under the corresponding icon.

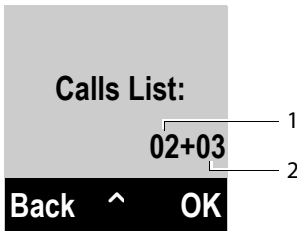


Please note

If calls are saved in the network mailbox, you will receive a message if the list type has been set accordingly (see your network provider user guide).


After pressing the message key , you can see all lists containing messages and the network mailbox list.

The list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):

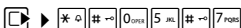


Select a list with . To open, press **OK**.

Activating/deactivating flashing message key

You can specify whether you want the message key  to flash for new messages (default setting). Proceed as follows:

- Press the following keys in sequence:



You will see:

97

- Press one of the following keys to select the type of message:

5

for missed calls

Or **7**

for messages on the answering machine (Gigaset A510A only)/network mailbox

Your selection is displayed (e.g., 5 for missed calls), the current setting flashes:

975 SET: [0]

- Press **0** or **1** to determine the setting for new messages:

0

The message key flashes (it goes off when the key is pressed)

Or **1**

The message key does not flash

Your selection is displayed (e.g., 1):

975 SET: [1]

- Press the display key **OK**.

Answering machine list (Gigaset A510A only)


You can use the **answering machine list** to listen to the messages that are on the answering machine (→ page 36).

Calls list

Prerequisite: Caller ID (CID) (→ page 27)

Depending on the type of list, the calls list contains the last 25 numbers of

- ◆ All calls
 - Accepted calls
 - Unanswered calls
 - Calls recorded by the answering machine (Gigaset A510A only)
- ◆ Missed calls
 - Unanswered calls and
 - Calls not recorded by the answering machine (Gigaset A510A only)

In idle status, you can open the calls list by pressing the message key .

Setting the calls list type

Menu ▶ **Settings** ▶ **Telephony**
▶ **Calls List Type**

Missed Calls / All Calls

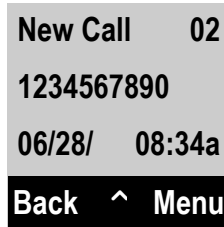
Select and press **OK** (☑ = on).

 Press and **hold** (idle status).

The calls list entries are retained when you change the list type.


List entry

Example of list entries:



New Call **02**
1234567890
06/28/ 08:34a
Back ^ Menu

- ◆ Status of entry
 - **New Call:** New missed call.
 - **Old Call:** Entry already read.
 - **Call recv.:** Call was answered.
 - **Ans Mach** (Gigaset A510A): the answering machine accepted the call. A message was left.
- ◆ Entry number
- ◆ Number or name of caller
- ◆ Call date and time (if set, → page 16).

Press the talk key  to call the selected caller back.

Use the **Menu** display key to select the following options:

Delete Entry

Delete selected entry.

Copy to directory (→ Storing a number in the directory, page 30)

Delete List

Delete **all** entries in the list.



After exiting the calls lists, all viewed entries are assigned the status "old".

Setting up area codes

Before you can return a call from the Calls list (→ page 33), you must store the local area code of the area in which your phone is being used. If your phone is in a multiple area code area, you must also store the extra codes for that area.



Local Area Code

Menu ▶ **Settings** ▶ **Telephony**
▶ **Local Area Code**

-  Enter the local area code.
- OK** Press the Display key.
-  Press and **hold** (idle status).

Extra Codes

Menu ▶ **Settings** ▶ **Telephony**
▶ **Extra Codes**


-  Enter the extra code.
- OK** Press the Display key.
-  Press and **hold** (idle status).

Repeat the above steps until all the extra codes have been entered for your area. A maximum of five (5) extra codes can be stored.


Operating the Gigaset A510A base answering machine

You can operate the answering machine via the handset, the buttons on the base (→ page 5) or by remote control (from another phone/mobile phone). You can record your own announcements using the handset.


Operation via the handset

The handset loudspeaker activates **auto-matically** if you receive an acoustic prompt or message while operating. You can switch it off with the handsfree key .

Switching the answering machine on/off

Menu ▶ **Voice Mail** ▶ **Answering Machine**
( = on)

If the message memory is full, the answering machine cannot be activated. You will receive an instruction to delete old messages.

When you switch the answering machine on, the remaining memory time is announced. If the time has not yet been set, a corresponding announcement is made (set time → page 16). The  icon appears in the display.

The telephone is supplied with a pre-recorded announcement. This pre-recorded announcement is used if no personal announcement is available.

Recording an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**

▶ **Record Announcement**

▶ **Press OK, talk after tone**


OK Press the display key to start the recording.

You hear the ready tone (short tone).

▶ Now say your announcement (at least 3 secs.).

Just as if making a call via the earpiece, place the telephone against your ear and speak into the microphone at a normal volume.

OK Press the display key to end the recording.

Cancel the recording with  or **Back**.
Restart the recording with **OK**.

After recording, the announcement is played back for you to check.

Please note:

- ◆ Recording ends automatically if the maximum recording time of 170 seconds is exceeded or there is a break in speech for more than 2 seconds.
- ◆ If you cancel the recording, the pre-recorded announcement is used.

Playing back an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**

▶ **Play Announcement**

If you have not recorded a personal announcement, the pre-recorded announcement is played.

Deleting an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**
▶ **Delete Announcement**

OK Press the display key to confirm the prompt.

The pre-recorded announcement is used again after a personal announcement is deleted.

Please note


Deleting announcements can take some time.

Playing back messages


The date and time of each message is logged (provided this has been set, → page 16) and displayed during the playback. If Caller ID is activated, the caller's number or name is displayed. If the caller's number is saved in the directory, their name is displayed.

New messages that have not yet been played back are indicated on the display with an icon and number:



The message key  on the handset flashes.

To listen to messages:

 Press the message key.

Answ. Mach.:

Select as required and press **OK**.



If you have new messages, playback will start with the first new message, otherwise with the first old message.

If the message has been saved with the date and time, you will hear an appropriate announcement before playback begins.

After the entry time and date have been played back (after approx. 3 seconds), a new message assumes the status "old".



Stopping and controlling playback



During message playback:

 **Pause playback.** Press  again to resume.

Or

Menu
Stop playback.
To resume, press
Continue ▶ **OK**

 or  Go to the **start of the current message**.
Press twice to go back to the previous message.

 or  Go to the **next message**.
Press twice to skip ahead two messages.

If playback is interrupted for over a minute, the answering machine returns to idle status.

Copying a phone number from a message to the directory

During playback or pause:

Menu ▶ **Copy to Directory**

▶ Complete the entry → page 32.

Please note

Message playback can also be started via the menu:

Menu ▶ **Voice Mail** ▶ **Play Messages**
▶ **Answering Machine**

Deleting messages

You can either delete all old messages together or individually.

Deleting all old messages

During playback or pause:

Menu ▶ **Delete all**

OK Press the display key to confirm the prompt.

Deleting individual old messages

During playback:


Delete Press the display key.

Accepting a call from the answering machine

You can pick up a call while the answering machine is recording or being operated via remote operation:

Accept Press the display key.

Recording stops and you can speak to the caller.

If 3 seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message. The  key on the handset flashes.

You can answer the call even if it is not signalled on the handset.

Diverting an external call to the answering machine

You can divert an incoming external call to the answering machine, even if it is deactivated.

Prerequisite: the answering machine has available memory.

An external call is signalled on the handset:

Menu ▶ **Divert to AM** ▶ **OK**

The answering machine starts immediately in answer & record mode and records the call. The set time for ring delay (→ page 38) is ignored.

Activating/deactivating two-way record

You can record an **external** call with the answering machine.

- ▶ Inform the caller that the call is being recorded.

During the conversation:

Menu Open menu.

Two-way Recording

Select and press **OK**.

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

End Press the display key to stop two-way record.

The maximum recording time depends on the memory available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answering machine, you can listen in via the loudspeaker on the base or handset.

Permanently activating/deactivating call screening


Menu ▶ **Voice Mail** ▶ **Call Screening**

▶ **Handset / Base** (✓= on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening for the current recording

You can deactivate the function for your own handset during the recording.

 Press the end call key.


Setting the recording parameters

The answering machine has already been preset at the factory. You can configure individual settings via the handset.

Setting the message length

You can set the maximum message length: **1 Minute, 2 Minutes, 3 Minutes or Unlimited.**


Menu ▶ **Voice Mail** ▶ **Message Length**

 Select message length and press **OK** (**1 min** selected).

Setting up ring delay

You can set when you want the answering machine to accept a call: **Immediately, 10 sec, 18 sec, 30 sec or Auto.**

Menu ▶ **Voice Mail** ▶ **Ring Delay**

 Select time and press **OK** (**18 sec** selected).

Information about ring delay








In **Auto** mode, the following applies for ring delay:

- ◆ If there are no new messages, the answering machine answers a call after 18 seconds.
- ◆ If there are new messages, the answering machine answers a call after 10 seconds.

When operating remotely (→ page 39), you can then tell after approx. 15 seconds that there are no new messages (otherwise the answering machine would have already accepted your call). There are no call charges if you hang up now.

Changing the language for the voice prompt and pre-recorded announcement

Menu Open main menu.


Enter digits and press

 **OK** To set English.

 **OK** To set French.

 **OK** To set Spanish.

Resetting fast access for the answering machine using key 1

To access the answering machine, simply **press and hold** the  key – you do not have to select it via the menu.

The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access (→ page 40), you can change this setting.

Menu ▶ **Voice Mail** ▶ **Set Key 1**

Answering Machine

Select and press **OK**.

The setting for fast access applies to all registered handsets.

Operating when on the move (remote operation)

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- ◆ You have set a system PIN other than 0000 (→ page 47).
- ◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from retailers).

Calling the answering machine and playing messages



Dial your own number.



When you hear your announcement, press **9** and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine with the keypad.

You use the following keys:



To return to the start of the current message.
Press twice to go back to the previous message.



Stop playback. Press again to resume.



Go to the next message.



Delete current message.

Activating the answering machine

- Phone home and let the phone ring until you hear: "Please enter PIN".



Enter system PIN.

Your answering machine is activated. It tells you how much memory is left.

The messages are played.


The answering machine cannot be deactivated remotely.

Using the network mailbox

The network mailbox is your provider's voice mail feature within the network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Using fast access for the network mailbox

To access the answering machine, simply **press and hold** the  key – you do not have to select it via the menu.

Gigaset A510: The network mailbox is pre-configured for fast access. You only need to enter the number of the network mailbox.

Menu ▶ Voice Mail ▶ Network Mailbox
( = selected)



Enter the network mailbox number and press **OK**.

Gigaset A510A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox.

Menu ▶ Voice Mail ▶ Network Mailbox



Enter the network mailbox number and press **OK**.

▶ **Set Key 1 ▶ Network Mailbox**
( = selected)

The setting for fast access applies to all handsets.

Calling the network mailbox



Press and hold. You are connected straight to the network mailbox.

Please note

You can also connect to the network mailbox via the menu:

Menu ▶ Voice Mail ▶ Play Messages
▶ **Network Mailbox** (Gigaset A510A only)

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Caller ID, the network mailbox number is displayed. If you accept the call, new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list and the message key flashes (→ page 32).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the calls list will then show this designation.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- ◆ **Handset:** The closer the handset is to the base, the lower the radiation.
- ◆ **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and base even more by using **Eco Mode**:

Eco Mode

Reduces radiation from the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

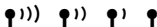

Activate/deactivate Eco Mode:

Menu ▶ **Settings** ▶ **Eco Mode**

OK

Press the display key.
(An advisory message appears when Eco Mode is **activated**;
confirm with **OK**.) ☒ = on.

Status displays

Display icon	
 	Reception strength: – Good to poor – No reception

Please note

Activating **Eco Mode** reduces the range of the base.


Using the handset as an alarm clock

Prerequisite: The date and time have already been set (→ page 16).

Activating/deactivating the alarm clock

Menu ▶ **Alarm Clock** ▶ **Activation** ☒ = on

After you activate the alarm clock, the menu for setting the wake up time opens automatically.

The  icon and wake up time are shown on the display.

A wake-up call is signalled on the display (→ page 3), with the selected ringer volume and melody (→ page 45). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

Setting the wake-up time

Menu ▶ **Alarm Clock** ▶ **Wake up time**



Enter the wake up time in hours and minutes, then press **OK**.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Prerequisite: a wake-up call is sounding.

Off

Press the display key. The wake-up call is deactivated.

Or

Snooze

Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.

Using multiple handsets

Registering handsets

You can register up to four handsets on your base. **Each** additional handset must be registered with the base in order for it to work properly!

Registering a Gigaset handset to a Gigaset A510/A510A

You must manually register the handset on both the handset (1) and the base (2).

Once registration is complete, the handset returns to idle status. The handset's internal number is shown on the display, e.g., INT 1. If not, repeat the procedure.

1) On the handset

Menu ▶ **Settings** ▶ **Registration**

▶ **Register Handset**



If required, enter the system PIN for the base (the default is **0000**) and press **OK**.

The display shows **Handset is registering**.

2) On the base

- ▶ Within 60 seconds, press and **hold** the register/paging key on the base (→ page 5) (for approx. 3 seconds).

Registering other handsets

You can manually register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.

2) On the base

- ▶ Press and **hold** the register/paging key on the base (→ page 5) (approx. 3 sec.).

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

Menu ▶ **Settings** ▶ **Registration**

▶ **De-register Handset**



Select the internal number you wish to de-register and press **OK**.

(The handset you are currently using is highlighted with <).



Enter the current system PIN and press **OK**.





Press the display key.

Locating a handset (paging)

You can locate your handset using the base.

- ▶ **Briefly** press the register/paging key on the base (→ page 5).
- ▶ All handsets will ring at the same time ("paging"), even if the ringtones are switched off.

Ending paging

- ▶ **Briefly** press the registration/paging key on the base or press the talk key  or end call key  on the handset.

Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset



Initiate internal call.



Enter the number of the handset.

Or:



Initiate internal call.



Select handset.



Press the talk key.

Calling all handsets ("group call")



Press and **hold**.

Or:



Initiate internal call.



Press the star key.

Or:



Initiate internal call.

Call All

Select and



Press the talk key.

All handsets are called.

Ending a call



Press the end call key.

Transferring a call to another handset/making an internal consultation call

You are talking to an external participant and can call an internal participant at the same time to forward the call or to consult.



Open the list of handsets.
The external participant hears music on hold, if activated (→ page 47).



Select a handset or **Call All** and press **OK**.

When the internal participant answers:

► If necessary, announce the external call.

Either



Press the end call key. The external call is transferred to the other handset.

Or

Back

Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key before the internal participant answers.

If the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). With Caller ID (CID), the caller's number or name will appear in the display.



Press the end call key to end the internal call.



Press the talk key to accept the external call.

Listening in to an external call (conference)

Prerequisite: The **Listening in** function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of additional listeners by a signal tone.

Activating/deactivating listening in

Menu ► **Settings** ► **Telephony**
► **Listening in**

Press **OK** to activate/deactivate the function (= on).

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. To listen in to the external call.



Press and **hold** the talk key.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Conference Call** message and it is not possible to dial another number from this handset.


Ending listening in



Press the end call key.




All participants hear a signal tone.

Handset settings

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically on registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset's list.

-  Open the list of handsets. Your own handset is indicated by <.
-  Select handset.
- Menu** Open menu.
- Rename**
-  Enter the name.
- OK** Press the display key.

Handset settings


Your handset comes with default settings, but you can change the settings to suit your individual requirements.

Changing the display language




You can view the display texts in different languages.

Menu ▶ **Settings** ▶ **Language**

The current language is indicated by a .

-  Select a language and press **OK**.

If you accidentally choose a language you do not understand:

-  ▶   Select the correct language and press **OK**.

Setting the display/screensaver

You have a choice of four colour schemes and several different contrasts. You can also configure a screensaver.


Menu ▶ **Settings** ▶ **Display**

You have the following options:

Screensaver

In idle status a digital clock can be displayed as a screensaver. This replaces the idle status display. You can choose between **No Screensaver** and **Digital Clock**.

The screensaver is not displayed in certain situations e.g., during a call or if the handset is de-registered.

To show the display in idle status, briefly press end call key .


Color Schemes

You can view the display backlight in different colours. Four colour schemes are available.

Contrast


Nine contrast settings are available.

Activating/deactivating auto answer

If you activate this function, when you receive a call you can simply lift the handset out of the charging cradle without having to press the talk key .

Menu ▶ **Settings** ▶ **Telephony**

▶ **Auto Answer**

OK Press the display key  (= on).

Changing the handsfree/earpiece volume

You can set the volume for handsfree mode and earpiece mode to five different levels.

In idle status:

 ▶ **Call Volume**

Earpiece Volume / Handsfree VolumeSelect and press **OK**.

Set the volume

(e.g., volume 3 =).



Press the display key to save the setting.

During a conversation via the earpiece or in handsfree mode:



Press the control key to open the menu for setting the volume. Set the earpiece or handsfree volume by pressing .

The setting will automatically be saved after approximately 3 seconds or press the display key **OK**.**Please note**

You can also set the call volume using the menu (→ page 26).

Changing ringtones

◆ Volume:

You can choose between five volumes (e.g., volume 3 =) and the "crescendo" ring (volume increases with each ring 6 = .

◆ Ringtones:

You can select from a list of pre-loaded ringtones and melodies.

You can set different ringtones for the following functions:

- ◆ Internal calls
- ◆ External calls
- ◆ Alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

► **Ringer Volume**

Set the volume.



Press the display key to save the setting.

Please note

You can also adjust the ringer volume via the menu (→ page 26).

Setting ringtone

Set different ringtones for external calls, internal calls and the alarm clock.

For internal calls and the alarm clock

In idle status:

► **Ringtones (Handset)****Internal Calls / Alarm Clock**Select and press **OK**.Select melody and press **OK**

(✓ = selected).

For external calls:

In idle status:

► **Ringtones (Handset)****External Calls**Select and press **OK**.

can be used for the following:

Melodies

You can set the ringtone as described above.

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

Activation is switched on or off by pressing **OK** (✓ = activated)**Settings****Ringer off from: /Ringer off until:**

Enter time in 4-digit format.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody/background colour in the directory (VIP).

Base settings

Anonymous Calls Silent

You can set your handset so that it does not ring for calls where Caller ID (CID) has been withheld (not answering machine). The call will only be signalled on the display.

Switch the **Anonymous Calls Silent** function on or off by pressing **OK** (☒ = activated).

Please note

You can also set the ringtones via the menu (→ page 26).

Activating/deactivating the ringer

You can:

- ◆ Permanently deactivate the ringer in idle status or when receiving a call
- ◆ Deactivate the ringer for the current call only.

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

☐ * Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

☐ * Press and **hold** the star key.

Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

Activating/deactivating advisory tones/battery warning tones

Your handset uses advisory tones to tell you about different activities and statuses. These can be activated and deactivated independently of each other:

- ◆ **Advisory Tones**
 - **Confirmation tone:** at the end of an entry/setting and when a new entry arrives in the answering machine list or calls list.

- **Error tone:** when you make an incorrect entry.
- **Key click:** every key press is confirmed.

◆ Battery Low

The battery requires charging.

▶ **Advisory Tones / Battery Low**

Select and press **OK** to activate or deactivate (☒ = activated).

The **menu end tone** when scrolling at the end of a menu cannot be deactivated.

Restoring the handset default settings

You can reset any individual settings and changes that you have made.

The following settings are **not** affected by a reset:

- ◆ Registering the handset to the base
- ◆ Date/time
- ◆ Entries in the directory, calls lists

Menu ▶ **Settings** ▶ **System** ▶ **Reset Handset**

OK Confirm prompt.

Base settings

The base settings are carried out using a registered Gigaset handset.

Changing the ringtones for the Gigaset A510A base

- ◆ **Volume:**

You can choose between five volumes and the "crescendo" ring, → page 45.
Select "0" to deactivate the base ringer.
- ◆ **Ringtones:**

You can set a ringtone for external calls, → page 45.
- ◆ **Time control:**


You can specify when the base should not ring (e.g., during the night).

Menu ▶ Settings ▶ Audio Settings
 ▶ Ringtones (Base) ▶ Ringer Volume /
 Ringer Melody / Time Control

For more information on adjusting the settings, see page 45.

Activating/deactivating music on hold

Menu ▶ Settings ▶ Telephony
 ▶ Music on Hold

Press **OK** to activate or deactivate music on hold ( = on).

Protecting against unauthorised access

Protect the system settings of the base station with a PIN known only to yourself. The system PIN must be entered when, for example, registering/de-registering a handset to/from the base or when restoring the default settings.

Changing the system PIN

You can change the 4-digit system PIN set on the base (default setting: **0000**) to a 4-digit PIN that only you know.

Gigaset A510A: setting a system PIN enables remote operation of the answering machine → page 39.

Menu ▶ Settings ▶ System ▶ System PIN



Enter the current system PIN and press **OK**.



Enter your new system PIN and press **OK**.

Resetting the system PIN

If you have forgotten your system PIN, you can reset the PIN to the original code **0000** using the button on the base. **This will also reset other settings**; see the section entitled "Resetting the base to the default settings".

Resetting the base to the default settings

When restoring default settings:

- ◆ Individual settings are reset
- ◆ All lists are deleted
- ◆ **Eco Mode** is deactivated

The date and time are retained.

Please note

The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Resetting the base via the menu

When resetting via the menu

- ◆ Handsets are still registered
- ◆ The system PIN is not reset.

Menu ▶ Settings ▶ System ▶ Base Reset

OK

Press the display key.

Resetting the base using the button on the base

When resetting the base using the button on the base

- ◆ All **handsets** are **de-registered** and
- ◆ The system PIN is reset to the original code **0000**

Carry out the following steps:

- ▶ Remove the mains cable from the base
- ▶ Hold down the registration/paging key on the base (→ page 5) and reconnect the power cable to the base at the same time. Hold the key down for at least 5 seconds.

Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Connecting the base to the PABX

The following settings are only necessary if your PABX requires them; see the PABX user manual.

Dialling mode and Flash time

Changing the dialling mode


The following dialling modes can be selected:

- ◆ Tone dialling (DTMF)
- ◆ Pulse dialling (PD).

Menu Open main menu.

* 0 # → 0 sec 5 sec # → 1 sec 1 sec

Press keys.

 1 sec **OK** Pulse dialling mode (DP).

Or:

 0 sec **OK** Tone dialling (DTMF).

Please note

Tone dialling (DTMF) is now the most common dialling mode. Pulse dialling mode (PD) is used only for a few old PABXs.


Setting flash time

Your phone is preset for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

Menu Open main menu.

* * # → 0 sec 5 sec # → 1 sec 2 sec


Press keys.

 Enter number for the flash time and press **OK**.

0 = 80 ms; 1 = 100 ms; 2 = 120 ms;
3 = 400 ms; 4 = 250 ms; 5 = 300 ms;
6 = 600 ms; 7 = 800 ms

Setting pauses


Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key  and sending the number.

Menu Open main menu.

* 0 # → 0 sec 5 sec # → 1 sec 9 sec

Press keys.

 Enter number for the length of the pause (1 = 1 sec.; 2 = 3 secs; 3 = 7 secs) and press **OK**.


Changing the pause after flash key

You can change the length of the pause if your PABX requires this (refer to the user guide for your PABX).

Menu Open main menu.

* 0 # → 0 sec 5 sec # → 1 sec 4 sec

Press keys.

 Enter a number for the length of the pause (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

* * Press the star key.

After the call ends, pulse dialling is automatically reactivated.

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / ACTA Information

Warning: Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: www.gigaset.com/docs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network

until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the base station and receiver.
3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio TV technician for help.

Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

Notice:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.

5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.

6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.

8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.

11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used. Disconnect TNV circuit connector before removing cover.

12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- a.) When the power cord is damaged or frayed.
- b.) If liquid has been spilled into the product.
- c.) If the product has been exposed to rain or water.
- d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
- e.) If the product has been dropped or physically has been damaged.
- f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrestor.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.



ETL LISTED
CONFORMS TO
ANSI/UL STD 60950-1
CERTIFIED TO
CAN/CSA C22.2 No.60950-1

BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.
2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.
3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
7. Periodically clean the charge contacts on both the charger and handset.

Service (Customer Care)

Customer Care Warranty for Cordless Products
To obtain Customer Care Warranty service,
product operation information, or for problem resolution, call:
Toll Free: 1-866 247-8758

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.
- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.

- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

1-866 247-8758

5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NON-INFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or con-

sequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call 1-866 247-8758.

Issued by

Gigaset Communications GmbH

Frankenstr. 2a, D-46395 Bocholt

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Subject to availability. Rights of modifications reserved.

Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.

Part Number: A31008-M2202-R301-1-3519


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Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for assistance 24/7.

The table below also lists steps for trouble-shooting.

The display is blank.

1. The handset is not activated.
 - › Press and **hold** the end call key .
2. The battery is empty.
 - › Charge the battery or replace it (→ page 13).

"Base" flashes on the display.

1. The handset is outside the range of the base.
 - › Move the handset closer to the base.
2. The base's range is reduced because Eco Mode is activated.
 - › Deactivate Eco Mode (→ page 41) or reduce the distance between the handset and the base.
3. The base is not activated.
 - › Check the base power adapter (→ page 11).
4. Handset has not been registered with the base or has been de-registered.
 - › Register the handset (→ page 42).

The handset does not ring.

1. The ringtone is switched off.
 - › Activate the ringtone (→ page 46).
2. The phone only rings if the phone number has been transferred.
 - › Activate the ringtone for unknown calls (→ page 46).

You cannot hear a ringtone/dialling tone from the fixed line.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- › Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 58).

Each incoming call resets the date/time incorrectly.

The date and time are sent via e.g., your network provider, a router or PABXs during calling line display. This data may be incorrect.

- › Set the date/time correctly e.g., on the router or PABX.
- › Do not automatically copy the date/time → page 17.

Error tone sounds after system PIN prompt.


You have entered the wrong system PIN.

- › Reset the system PIN to 0000 (→ page 47).

Forgotten system PIN.

- › Reset the system PIN to 0000 (→ page 47).

The other party cannot hear you.

You pressed the mute key  during a call. The handset is "muted".

- › Unmute the microphone (→ page 29).

The number of the caller is not displayed although Caller ID (CID) has been set.

Caller ID is not enabled.

- › **The caller** should ask the network provider to enable Caller ID.

Refer to the notes on calling line display → page 28.

You hear an error tone when keying an input.

Action has failed/invalid input.

- › Repeat the process.
Watch the display and refer to the user manual if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- › Set your PABX to tone dialling.

Gigaset A510A only:

No time is specified for a message in the calls list.

Date and time have not been set.

- › Set the date/time (→ page 16).

The answering machine reports "Invalid PIN" during remote operation.

1. You have entered the wrong system PIN.
 - › Enter the system PIN again.
2. The system PIN is still set to 0000.
 - › Set the system PIN to something other than 0000 (→ page 47).

The answering machine is not recording any messages/has switched to answer only mode.

Its memory is full.

- › Delete old messages.
- › Play back new messages and delete.

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated.

This is completely normal and does not indicate a fault.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Observing our ecological responsibilities is paramount in every aspect of our work – from product and process design to production and sales or even disposal.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 41) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Appendix

Caring for your phone

Wipe down the base station and handset with a **damp** cloth (do not use solvent or a microfiber cloth) or an antistatic cloth. **Never** use a dry cloth. This can cause static.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the handset comes into contact with liquid:

1. **Switch the handset off and remove the batteries immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours (not in a microwave, oven, etc.)**.
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology:

Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

This Gigaset can charge batteries up to a capacity of 1000 mAh. Using special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (Standby times/talktimes/operating times are maximum possible times, charging times are typical values).

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours)	220	255	290	360
Talktime (hours)	20	23	27	33
Operating time for 1.5 h of calls per day (hours)				
- Without Eco Mode+	135	155	180	255
- With Eco Mode+	95	110	130	155
Charging time in base (hours)	6	7	8	10
Charging time in charger (hours)	5.5	6.5	7	9

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/service

Base power consumption

	A510	A510A
In standby mode *	approx. 0.7 W	approx. 0.7 W
Base in standby mode **	< 0.4 W	< 0.4 W
During a call	approx. 0.5 W	approx. 0.5 W

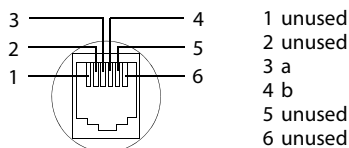
* Charged handset in base

** Handset not in base

General specifications





DECT standard	DECT 6.0
GAP standard	Not relevant
No. of channels	30 duplex channels
Radio frequency range	1920–1930 MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	5 mW average power per channel, 120 mW pulse power
Range	up to 700 feet outdoors, up to 100 feet indoors
Base power supply	120 V ~/60 Hz
Environmental conditions for operation	+41°F to +113°F,, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/ PD (pulse dialling)

Pin connections on the telephone jack



Writing and editing text

The following rules apply when writing text:

- ◆ Multiple letters and characters are assigned to each key between **0**_{one} and **9**_{nine} as well as *****_o and **#**₊.
- ◆ Control the cursor with    .
- ◆ Characters are inserted at the cursor position.
- ◆ Press the display key **Delete** to delete the **character** to the left of the cursor.
- ◆ The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key **#**₊ to change the text input mode.

123	Digits
Abc	Upper case *
abc	Lower case

* First letter in capitals, all others in lower case

When the mode is switched, the active mode is indicated at the bottom left of the screen.



Writing names

- Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- **Briefly** press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x
1 _{one}	1	€	£	\$	¥	¤										
2 _{two}	a	b	c	2	ä	á	à	â	ã	ç						
3 _{three}	d	e	f	3	ë	é	è	ê								
4 _{four}	g	h	i	4	ï	í	ì	î								
5 _{five}	j	k	l	5												
6 _{six}	m	n	o	6	ö	ñ	ó	ò	ô	õ						
7 _{seven}	p	q	r	7	ß											
8 _{eight}	t	u	v	8	ü	ú	ù	û								
9 _{nine}	w	x	y	9	ÿ	ý	æ	ø	å							
0 _{zero}	 ¹⁾	.	,	?	!	 ²⁾	0	+	-	:	;	‘	’	“	”	_
* _o	*	/	()	<	=	>	%								
# ₊		#	@	\	&	\$										

- 1) Space
- 2) Line break

Accessories

Gigaset handsets

Upgrade your Gigaset to a cordless PABX:

Gigaset A510H handset

- ◆ Hear whom the call is for with VIP ringtones
- ◆ High-quality keypad
- ◆ 1.8" b/w display
- ◆ Directory for 150 entries
- ◆ Talk/standby time of up to 18 h/260 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ No interruptions from anonymous calls

www.gigaset.com/gigasetA510h



Gigaset C300H handset

- ◆ Hear whom the call is for with VIP ringtones
- ◆ High-quality keypad with backlight
- ◆ 1.7" CSTN colour display
- ◆ Directory for 250 entries
- ◆ Talk/standby time of up to 20 h/300 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock or picture)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ No interruptions from anonymous calls

www.gigaset.com/gigasetc300h



Gigaset C610H handset

- ◆ Social life management with room monitor and birthday reminders
- ◆ Individual programming of ringers with 6 VIP groups
- ◆ High-quality keypad with backlight
- ◆ 1.8" TFT colour display
- ◆ Directory for up to 150 vCards
- ◆ Talk/standby time of up to 12 h/180 h, standard batteries
- ◆ Large font for calls lists and directory
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Night mode with time-controlled ringer deactivation
- ◆ No interruptions from anonymous calls
- ◆ Room monitor (baby alarm, Babyphone)
- ◆ Direct call

www.gigaset.com/gigasetc610h



Gigaset SL78H handset

- ◆ Real metal frame
- ◆ Modern keypad with high-quality backlight
- ◆ 2.2" TFT QVGA colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 14 h/200 h
- ◆ Brilliant sound quality in handsfree mode
- ◆ Caller pictures, slide show and screensaver (analogue and digital clock)
- ◆ Download ringer melodies
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringer deactivation
- ◆ Room monitor (baby alarm, Babyphone)

www.gigaset.com/gigaset-sl78h



Accessories

L410 handsfree clip for cordless phones

- ◆ Complete freedom of movement when making calls
- ◆ Practical clip fastening
- ◆ Perfect sound quality in handsfree mode
- ◆ Weight approx. 30 g
- ◆ ECO DECT
- ◆ 5 volume settings
- ◆ LED status display
- ◆ Talk/standby time of up to 5 h/120 h
- ◆ Indoors: ranges of up to 50 m,
outdoors: up to 300 m



www.gigaset.com/gigasetl410

Compatibility

You can find more information about the handset functions in connection with the individual Gigaset bases at:

www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.

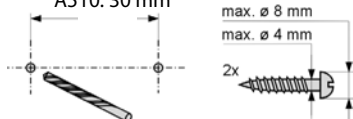


Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the base on the wall

A510A: 45 mm

A510: 30 mm



A510A: approx 8.5 mm

A510: approx. 7.4 mm

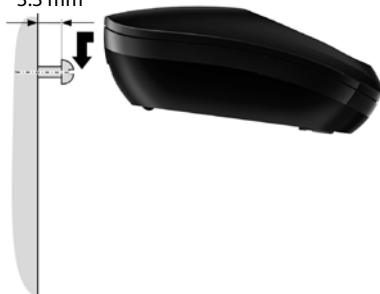


Mounting the charger on the wall

21.6 mm



approx.
3.3 mm



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