Gigaset

A58H

Issued by
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SIEMENS

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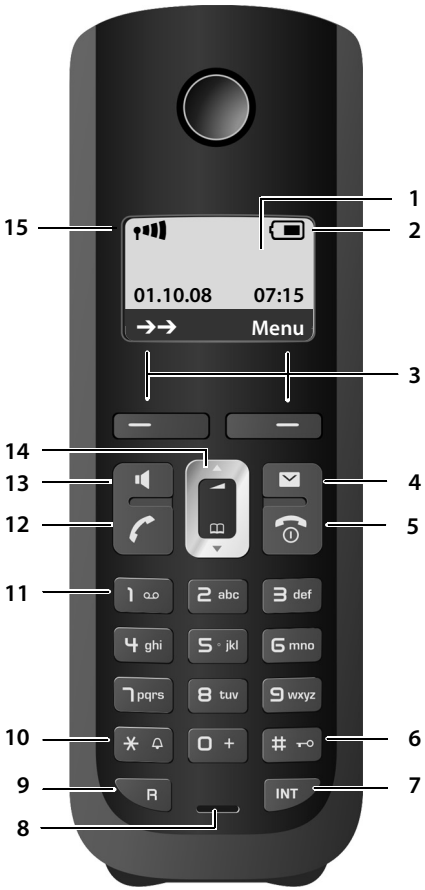
The handset at a glance



1 **Display** in idle status (example)
2 **Charge status of the batteries** (➔ page 9)
3 **Display keys** (➔ page 16)
4 **Message key** (➔ page 23)
Access to calls and message lists;
Flashes: new message or new call
5 **End call key, On/Off key**
End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)
6 **Hash key**
Keypad lock on/off (press and hold in idle status);
toggles between upper/lower case and digits
7 **Internal key**
Make an internal call (➔ page 21)
8 **Microphone**
9 **Recall key**
- Consultation call (flash)
- Insert a dialling pause (press and hold)
10 **Star key**
Ringer melody on/off (press and hold),
With an open connection: Switch between dial pulsing/touch tone dialling (press briefly)
11 **Key 1**
Dial answer machine (depending on the base station)/network mailbox (press and hold)
12 **Talk key**
Answer a call, open last number redial list (press briefly), start dialling (press and hold)
13 **Handsfree key**
Switch between earpiece and handsfree mode;
Lights up: handsfree activated
Flashes: incoming call
14 **Control key** (➔ page 15)
15 **Signal strength** (➔ page 9)

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Safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their contents and the potential hazards associated with using the telephone to your children.

Only use the mains adapter supplied, as indicated on the underside of the charger.

Only use the **recommended, rechargeable batteries** (➔ page 31), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.

The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. Otherwise you risk serious and permanent damage to your hearing.

The handset may cause an unpleasant humming noise in hearing aids.

Do not install the charging cradle in bathrooms or shower rooms. The charging cradle is not splashproof (➔ page 31).

Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).

If you give your Gigaset to someone else, make sure you also give them the user guide.

Please note

Not all of the functions described in this user guide are available in all countries.

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First steps

Check the package contents

1 one Gigaset A58H handset,
2 one charging cradle,
3 one mains adapter,
4 two batteries,
5 one battery cover,
6 one user guide.

Setting up the charging cradle

The charging cradle is designed to be operated in enclosed, dry areas at temperatures ranging from +5 °C to +45 °C.

- Set up the charging cradles at a central location on a flat, non-slip surface in your house or apartment.

Please note

Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode (➔ page 23) is activated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

For instructions on how to mount the charging cradle to a wall, please see ➔ page 33.

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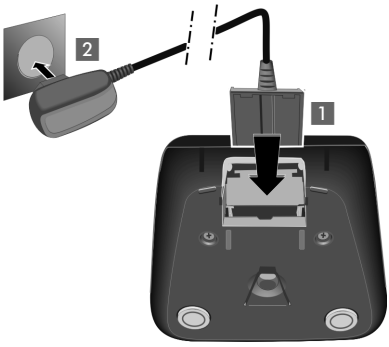
Please note:

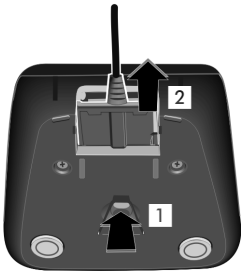
- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle



- Connect the flat plug of the mains adapter 1.
- Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 1 and disconnect the plug 2.



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Setting up the handset for use

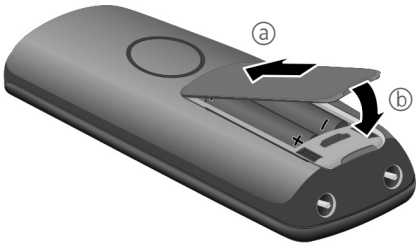
The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable batteries (➔ page 31) recommended by Gigaset Communications GmbH. Never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries the right way round.
  The polarity is indicated in/on the battery compartment.



- First insert the battery cover at the top ⓐ.
- Then press the cover ⓑ until it clicks into place.

If you need to open the battery cover, for instance to replace the batteries, place your fingertip in the cavity on the casing and pull the battery cover upwards.

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Registering the handset to the base station

Before you can use the phone, you must first register the handset to the base station. The actual registration procedure will depend on the type of base station.

Automatically register the A58H handset to the Gigaset A580/A585 base station

▶ Place the handset with the **display facing up** in the base station.

The handset registers automatically.
Registration can take **up to 5 minutes**.
Do not remove the handset from the base station during this time.

Please note

- Each key press interrupts the automatic registration.
- If automatic registration does not work, the handset will have to be registered manually.

Manually registering the A58H handset

You must activate manual registration of the handset **on both the handset (1) and the base station (2)**.

1) On the handset:

Menu ➜ **Settings** ➜ **Handset** ➜ **Register Handset**

(If you require further information on the illustration of these operating steps, please see ➜ page 18.)

Enter the system PIN of the base station (the default is 0000) and press OK.

The registration screen is displayed.

2) On the base station:

Within 60 sec. press and **hold** the registration/paging key on the base station (approx. 3 sec.).

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The following is displayed after successful automatic or manual handset registration:

- the strength of the reception signal between base station and handset:
  - good to poor:
  - no reception: flashes
- battery charge status:
  - (flat to full)
  - flashes: batteries almost flat
  - flashes: charging procedure

The handset is assigned the lowest unassigned internal number (1–4). If more than one handset is registered to the base station, the internal handset number appears on the display, e.g. **INT 2**. If the internal numbers 1–4 are already assigned to other devices, the number 4 will be overwritten.

To charge the batteries, leave the handset in the base station/charging cradle.

Please note

Only place the handset in the base station or charging cradle that is intended for it.

Should you have any questions and problems ➜ page 27.

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Initial charging and discharging of the batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.

▸ Place the handset in the base station or charging cradle for **ten** hours.

▸ Then remove the handset from the base station or charging cradle and do not replace it until the batteries are completely discharged.

Please note

- After the first battery charge **and** discharge you may replace your handset in its base station or charging cradle after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

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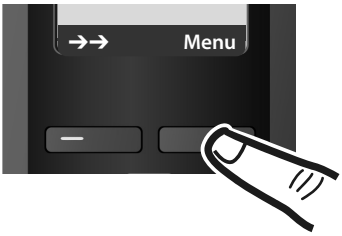
Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.



▶ Press the key below **Menu** on the display screen to open the main menu.

▶ Press the bottom of the control key ...

... until the **Settings** menu item appears.

▶ Press the key below **OK** on the display screen to confirm your selection.

The **Date/Time** menu item appears on the display.

▶ Press the key below **OK** on the display screen to open the input field.

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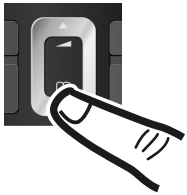
- The active line is marked [...]. Enter day, month and year as an 8-digit number via the handset, e.g. 0 + 1 oo 1 oo 0 + 2 abc 0 + 0 + 8 tuv for 01/10/2008.

If you want to correct an entry, press the top or bottom of the control key to toggle between fields.



- Press the key below OK on the display screen to confirm your selection.

- Enter the hours and minutes as four digit numbers via the handset e.g. 0 + 7 pqrs 1 oo 5 jkl for 07:15 am. If necessary, use the control key to toggle between fields.
- Press the key below OK on the display screen to confirm your selection.

The display shows **Saved**.
You will hear a confirmation tone.

- Press and hold the end call key to return to the idle status.

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Display in idle status

Once the phone is registered and the time set, the idle display is shown as in this example

Your phone is now ready for use.

Please note

The range icon is only displayed in idle status if Eco Mode+ is deactivated (depending on the base station, see your phone's user guide).

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What would you like to do next?

Now you have successfully started your Gigaset you will probably want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones you should first read the section entitled "Using the phone" ➜ page 15.

Information on ...	... is located here.
Setting the ringer melody and volume	page 25
Setting the handset volume	page 25
Setting Eco Mode / Eco Mode+	page 23
Transferring directory entries from existing Gigaset handsets to the new handset(s)	page 22

If you have any questions about using your phone, please read the tips on troubleshooting (➜ page 27) or contact our Customer Care team (➜ page 27).

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Using the phone

Control key

In the following description the side of the control key you need to press for each operation is indicated accordingly, e.g. ▲ for "press the top of the control key".

The control key has a number of different functions:

When the handset is in idle status

▼ Open the directory.

▲ Call up the menu for setting the handset's call volume (➔ page 25), ringer melodies (➔ page 25) and advisory tones (➔ page 26).

In the main menu, in submenus and lists

▲ / ▼ Scroll up/down line by line.

In input fields

Use the control key to move the cursor to the left ▲ or right ▼.

During an external call

▼ Open the directory.

▲ Adjust the loudspeaker volume for earpiece and handsfree mode.

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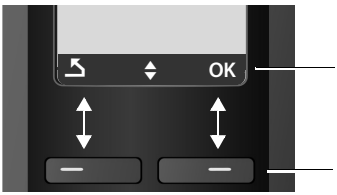
Display keys

The function of the display keys changes depending on the particular operating situation. Example:



Current display key functions are shown in the bottom display line.

Display keys

Important display keys:

Menu	Open a context-dependent menu.
OK	Confirm selection.
C	Delete key: deletes one character at a time from right to left.
	Go back one menu level or cancel operation.
→→	Open the last number redial list.

Keys on the keypad

/ / etc.
Press the matching key on the handset.

Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- press C to delete the character to the left of the cursor,
- insert characters to the left of the cursor,
- overwrite the (flashing) character when entering the time and date etc.

Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

▶ When the handset is in idle status, press Menu to open the main menu

The main menu functions are shown on the display as a list with name and icon.

To access a function, i.e. to open the corresponding submenu (next menu level):

▶ Navigate to the function using the control key . Press the display key OK.

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Submenus

The functions in the submenus are displayed as lists.

To access a function:

▶ Scroll to the function with the control key and press OK.

Or:

▶ Enter the corresponding digit combination (→ page 19).

Briefly press the end call key once to return to the previous menu level/cancel the operation.

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press and **hold** the end call key.

Or:

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Any settings you have not confirmed by pressing OK will be discarded.

An example of the display in idle status is shown on → page 13.

Activating/deactivating the handset

With the phone in idle status, press and **hold** the end call key (confirmation tone) to switch off the handset.
Press and **hold** the end call key again to switch the handset on.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

Press and **hold** the hash key to activate or deactivate the keypad lock. You will hear the confirmation tone.

When the keypad lock is activated you will see the icon on the display and a message when you press a key.

The keypad lock is deactivated automatically if someone calls you. It is reactivated when the call is finished.

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Illustration of operating steps in the user guide

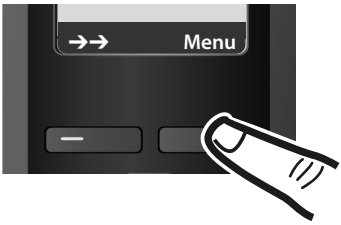
The operating steps are shown in abbreviated form.

Example:

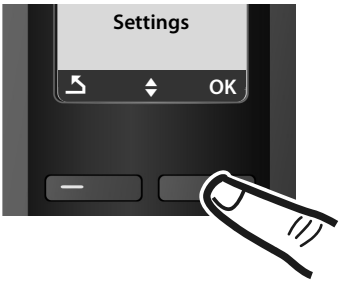
The illustration:

Menu ➔ **Settings** ➔ **Handset** ➔ **Auto Answer** (✓ = on)

means:



- Press the display key Menu to open the main menu.



- Press the bottom of the control key until the **Settings** menu item appears on the display.
- Press the display key OK to confirm your selection.

- Press the bottom of the control key until the **Handset** menu item appears on the display.
- Press the display key OK to confirm your selection.

- Press the bottom of the control key until the **Auto Answer** menu item appears on the display.
- Press the display key OK to activate/ deactivate the function (✓ = on).

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Menu tree

Instead of scrolling to locate a menu function, you can select a function more quickly by opening the menu and keying in a digit combination (or shortcut).

Example: Menu 7 pqrs 2 abc 2 abc for "Set ringer volume".

With the telephone in **idle status,** press Menu (open main menu):

1 **SMS (Menu dependent on base station)**

4 **Alarm Clock**

4-1	Activation	→ page 24
4-2	Wake up time	→ page 24

5 **Voice Mail (Menu dependent on base station)**

7 **Settings**

7-1	Date/Time	→ page 11		
7-2	Audio Settings	7-2-1	Call Volume	→ page 25
		7-2-2	Ringer Volume	→ page 25
		7-2-3	Ringer Melody	→ page 25
		7-2-4	Advisory Tones	→ page 26
		7-2-5	Battery Low	→ page 26
7-3	Handset	7-3-1	Display	→ page 24
		7-3-2	Language	→ page 24
		7-3-3	Auto Answer	→ page 25
		7-3-4	Register Handset	→ page 8
		7-3-5	Reset Handset	→ page 26
7-4	Base	**(Menu dependent on base station)**		

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Making calls

Making an external call

External calls are calls using the public telephone network.

Enter the number and press the talk key.

Or:

Press and **hold** the talk key and then enter the number.

You can cancel the dialling operation with the end call key.

You are shown the duration of the call while the call is in progress.

Please note

- Dialling with the directory (→ page 21) and last number redial list (→ page 23) saves repeated typing of numbers.
- You can assign a number from the directory to a key for speed dialling (→ page 22).

Ending a call

Press the end call key.

Answering a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key.

You can answer the call by:

- Pressing the talk key.
- Pressing the handsfree key.

If the handset is in the charging cradle and the Auto Answer function is activated (→ page 25), the handset automatically answers the call when you remove it from the charging cradle.

To deactivate the ringer, press the Menu display key and select **Silent**. You can take the call as long as it is displayed on the screen.

Handsfree talking

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

Activating/deactivating handsfree mode

Activating while dialling

Enter the number and press the handsfree key.

- You should inform your caller before you use the handsfree function so that they know someone else is listening.

Switching between earpiece and handsfree mode

Press the handsfree key.

Activate/deactivate handsfree during a call.

If you wish to place the handset in the charging cradle during a call:

- Press and hold the handsfree key while placing the handset in the base station. If the handsfree key does not light up, press the key again.

For instructions on how to adjust the loudspeaker volume (→ page 25).

Muting

You can deactivate the microphone in your handset during an external call.

Mute — Press the display key to mute the handset.

On — Press the display key to switch the microphone back on.

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Making internal calls

Internal calls to other handsets registered on the same base station are free.

Calling other handsets

INT — Start internal call. The display shows **Insert INT No.**.

Enter the internal number of the receiving handset. The handset is called.

or:

All — Press the display key. All handsets are called.

Ending a call

Press the end call key.

Using the directory and lists

The options are:

- Directory
- Last number redial list
- Lists dependent on the base station (➔ base station user guide).

Directory

You can save up to 150 numbers and corresponding names in the directory.

You can create a personalised directory for your own individual handset. However, you can send the list or individual entries to other handsets (➔ page 22).

▶ With the handset in idle status, open the directory by pressing the key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Please note

You can assign a number from the directory to a key for speed dialling ➔ page 22.

Saving the first number in the directory

➔ **Dir. empty New Entry?**

Enter the number and press OK.

Enter the name and press OK.

Saving the first number in the directory

➔ Menu ➔ **New Entry**

Enter the number and press OK.

Enter the name and press OK.

Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

Open the directory.

You have the following options:

- Use to scroll to the entry until the required name is selected.
- Enter the first character of the name, or scroll to the entry using if required.

Dialling a number from the directory

➔ (Select entry)

Press the talk key. The number is dialled.

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Managing directory entries

(Select entry)

Editing an entry

Menu ➜ **Edit Entry**

Edit the number if required, and press OK.

Edit the name if required, and press OK.

Using other functions

Menu Press the display key.

The following functions can be selected with :

Use Number
Save or modify a saved number and then dial with **or** save as a new entry; to do so, press Menu ➜ **Copy to Directory** ➜ OK after the number appears on the display.

Delete Entry
Delete a selected entry.

Send Entry
Send a single entry to a handset (➜ page 22).

Delete List
Delete **all** directory entries.

Send List
Send complete list to a handset (➜ page 22).

Shortcut
Assign the current entry for speed dial to a selected key.

Using speed dial keys

You can assign directory entries to the keys 0 and 2–9:

(Select entry) ➜ Menu ➜ **Shortcut** ➜ (press the key you want to assign the number to)

To dial, press and **hold** the required speed dial key.

Sending the directory to another handset

Preconditions:

- The sending and receiving handsets must both be registered to the same base station.
- The other handset and the base station can send and receive directory entries.

(Select entry) ➜ Menu (open menu) ➜ **Send Entry / Send List**

Enter the internal number of the receiving handset and press OK.

Successful transmission is acknowledged with the message **Entry copied.** . You can transfer several individual entries one after the other by responding OK to the **Next entry?** prompt.

Please note:

- Entries with identical numbers are not overwritten on the receiving handset.
- The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

Copying a displayed number to the directory

You can copy numbers displayed in a list, e.g. the call history or the last number redial list, or in an SMS (depending on the base station) to the directory.

If you have CNIP, the first 16 characters of the transmitted name are copied to the **Enter Name** line.

A number is displayed:

Menu ➜ **Copy to Directory**

▶ Complete the entry ➜ page 21.

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Using a number from the directory

In some operating situations you can open the directory to copy a number, for example. Your handset must be in the idle status.

	Open the directory.
	Select entry.
OK	Press the display key.

Select function with .

Last number redial list

The last number redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name will be displayed.

Manual last number redial

	Press the key **briefly**.
	Select entry.
	Press the talk key again. The number is dialled.

Managing entries in the last number redial list

	Press the key **briefly**.
	Select entry.
Menu	Open menu.

The following functions can be selected with :

Use Number (as in the directory, ➔ page 22)

Copy to Directory
Copy an entry to the directory (➔ page 21).

Delete Entry (as in the directory, ➔ page 22)

Delete List (as in the directory, ➔ page 22)

Opening lists with the message key

An advisory tone sounds as soon as a **new message** arrives in a list. The key flashes (it goes off when the key is pressed). In **idle status**, the display shows an icon for the new message.

If you press the message key , you access the lists that contain new messages.

ECO DECT

You are helping to protect the environment with your Gigaset handset.

Reducing energy consumption

By using an energy-saving power supply, your telephone consumes less power.

Reducing radiation (dependent on base)

The radiation can only be reduced if your base supports this function.

The transmission power of your telephone is **automatically** reduced depending on the distance to the base.

You can reduce the radiation of the handset and base even further by using **Eco Mode** or **Eco Mode+**. **For further information, please refer to your base user guide**.

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Setting the alarm clock

Precondition: The date and time have already been set (→ page 11).

Activating/deactivating the alarm clock

Menu → **Alarm Clock** → **Activation** (✓ = on)

After you activate the alarm clock, the menu for setting the wake up time opens automatically (→ page 24).

If the alarm clock is set, the wake-up time appears with the ⏰ icon in the display instead of the date.

Setting the wake-up time.

Menu → **Alarm Clock** → **Wake up time**

Enter the wake-up time in hours and minutes, then press OK.

When the alarm clock rings…

Alarm repeat after 5 minutes

Snooze Press the display key or any key.

If you press Snooze three times, the alarm clock switches off for 24 hours.

Turning off the alarm clock for 24 hours

Off Press the display key.

Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Changing date and time

To change the time, open the input field with:

Menu → **Settings** → **Date/Time**

Enter Date:

Enter the day, month and year in 8-digit format, e.g. 0 + 1 1 0 + 2 abc 0 + 0 + 8 tuv for 01/10/08.

Enter Time:

Enter hours and minutes as 4 digits, e.g. 0 + 7 pqrs 1 5 jkl for 07:15 a.m.

OK Press the display key

Changing the display language

You can view the display texts in different languages.

Menu → **Settings** → **Handset** → **Language**

The current language is indicated by a ✓.

Select a language and press OK.

Press and **hold** (idle status).

If you accidentally choose a language you do not understand:

Menu 7 pqrs 3 def 2 abc

Press keys in sequence.

Select the correct language and press OK.

Setting the display

You can display a digital clock when the handset is in idle status.

Menu → **Settings** → **Handset** → **Display**

You have the following options:

Screensaver

The available settings are **No Screensaver** or **Digital Clock**.

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Activating/deactivating auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the charging cradle without having to press the talk key [✆].

Menu ➔ **Settings** ➔ **Handset** ➔ **Auto Answer** (✓ = on)

[⊙] Press and **hold** (idle status).

Changing the handsfree/ earpiece volume

You can adjust the volume for handsfree talking to one of five settings (1-5, e.g. volume 3 = ▂▄▆) and the earpiece volume to one of three (1-3, e.g. volume 2 = ▂▄).

Setting the volume during a call

The setting applies to the current mode (earpiece or handsfree).

You are conducting an external call.

[▲▼] Press the control key.

[▲▼] Set the volume.

The setting will automatically be saved after approx. 3 seconds, if not then press the display key OK.

Adjusting the volume via the menu

Menu ➔ **Settings** ➔ **Audio Settings** ➔ **Call Volume** ➔ **Earpiece Volume** / **Handsfree Volume**

[▲▼] Adjust the volume and press OK.

[⊙] Press and **hold** (idle status).

Changing ringer

- Volume:

  Five volume levels (1–5; e.g. volume 3 = ▂▄▆ ◿) and "crescendo" ring (6; volume increases with each ring = ▂▄▆ ◢).
- Melody:

  List of pre-loaded ringer melodies. The first three melodies are the "classical" ringer melodies.

You can also set different ringer melodies for the following functions:

- **External Calls**: for external calls
- **Internal Calls**: for internal calls
- **Alarm Clock**: for the alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

Menu ➔ **Settings** ➔ **Audio Settings** ➔ **Ringer Volume**

Or in idle status:

[▲▼] ➔ **Ringer Volume**

Then:

[▲▼] Adjust the volume and press OK.

[⊙] Press and **hold** (idle status).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

Menu ➔ **Settings** ➔ **Audio Settings** ➔ **Ringer Melody**

External Calls / **Internal Calls** / **Alarm Clock**

Select and press OK.

[▲▼] Select melody (✓ = on) and press OK.

[⊙] Press and **hold** (idle status).

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Activating/deactivating the ringer

You can turn off the ringer on your handset before you take a call or while the phone is in idle status. You can take a call so long as it is displayed on the screen.

Deactivating the ringer

(*) Press the star key **and hold**, until the 🔕 icon appears in the display.

Reactivating the ringer

(*) Press and **hold** the star key in idle status.

Advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- **Advisory tones**:
  - **Key click**: every key press is confirmed.
  - **Confirmation tone** (rising tone sequence): at the end of an entry/setting, when replacing the handset in the charging cradle and when an SMS is received (depending on the base station) or a new entry is made in the calls list.
  - **Error tone** (descending tone sequence): when you make an incorrect entry.
  - **Menu end tone**: when scrolling at the end of a menu.
- **Battery low tone**: the battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the charging cradle.

Activating/deactivating advisory tones

Menu ➜ **Settings** ➜ **Audio Settings** ➜ **Advisory Tones**

Select and press OK (✓ = on).

Setting the battery low tone

Menu ➜ **Settings** ➜ **Audio Settings** ➜ **Battery Low**

On / **Off** / **During Call**

Select and press OK (✓ = on). The battery low tone is activated or deactivated or sounds during a call.

Restoring the handset default settings

You can reset individual settings and changes that you have made. This will not affect entries in the directory, calls list or SMS lists (depending on the base station), or the handset's registration to the base station.

Menu ➜ **Settings** ➜ **Handset** ➜ **Reset Handset**

Confirm query with OK or reject it with ⮌.

(☎) Press and **hold** (idle status).

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Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet can be reached any time from anywhere.
www.gigaset.com/customercare
It provides you with 24/7 support for all our products. It also provides a list of FAQs and answers plus user guides and current software updates (if available for the product) for you to download.

You will also find frequently asked questions and answers in the appendix of this user guide.

For personal advice on our range of products and assistance with repairs or guarantee/ warranty claims you can contact us on:

UK helpdesk: 0 84 53 67 08 12.

Ireland: 18 50 77 72 77.

Please have your proof of purchase ready when calling with regard to guarantee/warranty claims.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

If you have any questions about using your phone, visit us at www.gigaset.com/customercare at any time. The table below contains a list of common problems and possible solutions.

The display is blank.

1. The handset is not switched on.
   ▸ Press **and hold** the end call key [☎].
2. The batteries are flat.
   ▸ Charge or replace the batteries (➔ page 7).

" Base" flashes in the display.

1. The handset is outside the range of the base station.
   ▸ Move the handset closer to the base station.
2. The base station's range is reduced because Eco Mode is activated (depending on the base station, please see your phone's user guide).
   ▸ Deactivate Eco Mode or reduce the distance between the handset and the base station.
3. The base station is not turned on.
   ▸ Check the base station mains adapter.

Handset does not ring.

1. The ringer is deactivated.
   ▸ Activate the ringer (➔ page 26).

The other party cannot hear you.

You have pressed the Mute display key.
The handset is "muted".
▸ Activate the microphone again (➔ page 20).

You hear an error tone (descending tone sequence) **when inputting.**

Action has failed/invalid input.
▸ Repeat the operation.
Watch the display and refer to the user guide if necessary.

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Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: www.gigaset.com/docs

CE 0682

Guarantee Certificate (United Kingdom)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, Faraday House, Sir William Siemens Square, Frimley, Camberley, Surrey, GU16 8QD.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

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Guarantee Certificate (Ireland)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, Faraday House, Sir William Siemens Square, Frimley, Camberley, Surrey, GU16 8QD.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

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Environment

Our environmental mission statement

We at Gigaset Communications GmbH carry social responsibility and are actively engaged in the interests of a better world. Our ideas, technologies and actions serve people, society and the environment.
The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet under www.gigaset.com/docs.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV Süd Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (➔ page 23) saves energy and is an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

IThis crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

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Appendix

Caring for your telephone

Wipe the charger and handset with a **damp cloth** (do not use solvent or a microfiber cloth) or an **antistatic cloth**.

Never use a dry cloth as this can cause static.

Contact with liquid ⚠

If the handset should come into contact with liquid:

1. **Switch the handset off and remove the battery immediately**.
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Recommended batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550–1000 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

- GP 700 mAh
- Yuasa Phone 700 mAh
- Yuasa Phone 800 mAh
- Yuasa AAA 800
- Peacebay 600 mAh

The device is supplied with two recommended batteries.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times.)

	Capacity (mAh) approx.			
	550	650	800	1000
Standby time (hours)	180	210	265	330
Talktime (hours)	23	25	33	41
Operating time for 1.5 hrs of calls per day (hours)	80	95	115	145
Charging time, base station (hours)	8	10	12	15
Charging time, charging cradle (hours)	6	7	9	11

At the time of going to print, batteries up to 800 mAh were available and had been tested in the system. Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/customercare

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Writing and editing text

The following rules apply when writing text:

- Use [◁] [▷] to move the cursor to the left or right.
- Characters are inserted to the left of the cursor.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Writing an SMS (depending on the base station)/name

Press the relevant key several times to enter the corresponding letters/characters.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1	1)	2)	1	€	£	$	¥	¤						
2 abc	a	b	c	2	ä	á	à	â	ã	ç				
3 def	d	e	f	3	ë	é	è	ê						
4 ghi	g	h	i	4	ï	í	ì	î						
5 jkl	j	k	l	5										
6 mno	m	n	o	6	ö	ñ	ó	ò	ô	õ				
7 pqrs	p	q	r	s	7	ß								
8 tuv	t	u	v	8	ü	ú	ù	û						
9 wxyz	w	x	y	z	9	ÿ	ý	æ	ø	å				
0 +	.	,	?	!	0	+	-	:	¿	¡	“	‘	;	_
* ⌂	*	/	(	)	<	=	>	%						
# ↔			#	@	\	&	§							

1) Space
2) Line break

When you press and **hold** a key, the characters of that key appear in the display and are highlighted one after the other. When you release the key, the highlighted character is inserted into the input field.

Setting upper/lower case or digits

Press the hash key [# ↔] **briefly** to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key [# ↔] **before** entering the letter.

You can see briefly in the display whether upper case, lower case or digits is selected.

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Accessories

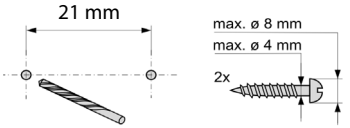
Ordering Gigaset products

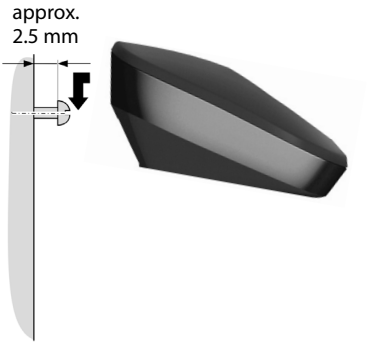
You can order Gigaset products from your specialist retailer.

Gigaset
Original
Accessories

Only use original accessories. This will avoid possible health risks and damage to property, and also ensure that all the relevant regulations are complied with.

Mounting the charging cradle to the wall





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