Declaration of conformity for the European Community

CE

The CE logo shown on the products indicates that they are compliant with the basic requirements of all the applicable directives.

You can download the declaration of conformity from the following address:

www.swissvoice.net

Environment



This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers' are responsible.

This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused.

Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste. If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.

- (a)- If you are a professional user, please follow your supplier's instructions.
- (b)- If the appliance is rented to you or left in your care, please contact your service provider.

Please help us protect the environment in which we live!

Customer Care

For quick assistance, please refer to the user guide. Our Swissvoice reseller will be happy to help with any further questions related to your Swissvoice terminal.

Notice of copyright and trademarks

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Model: CP2502

A/W No.: 10001871 Rev.0 (EN)
Printed in China

swissvoice

CP2502 QUICK START GUIDE





Messages waiting indicator



Line/multifunction keys



Access to voicemail

Up navigation key Shortcut to call log



Down navigation key Shortcut to Status

Left and right navigation keys In idle mode or during ringing: increase or decrease ringer volume In communication: increase or decrease earpiece, headset or handsfree volume

OK key Access to Main menu





Soft keys



Headset key



In idle mode: ringer off
In communication mode: mute/unmute a call



Access to redial list



Activate/deactivate hands free



Long press to lock keypad. Enter PIN to unlock (default 123)

Display icon description

(In handsfree mode	9	New VM Messages
	In headset mode	Ç,	Call Forward activated
J	In handset mode	CND	Do not disturb activated
Ž	Mute activated		Missed call(s)
u ∜ ×	Ringer off	A	Received call
	Call is on hold	3	Dialed call
**	Auto answer activated	HD	HD audio call
	Internet is disconnected (flashing)	TLS	Encrypted voice call
ô	Keypad locked		

Phone web interface

- 1. Press Menu to check phone IP address > 1 Status > 2 IP.
- 2. Open a web browser on your computer. Enter http:// and the IP address in the address bar and validate
- 3. Default login and password are « admin/admin » for administrator.
- 4. Minimum config is sip account. Check administrator guide or details.

Language setting

- Press Menu soft key > 3 Settings > 1 Basic Settings > 7 Language.
- Select the desired language and press (ok)

Making a call

- Pre-dialling: enter the phone number and pick up the handset.
- Direct dialling: lift the handset and enter the phone number.
- Handsfree: enter phone number and press or vice versa.
- Headset: enter phone number and press or vice versa.

Accepting a call

- With the handset: pick up the handset.
- With a headset: press .
- With the handsfree : press ■.

Putting a call on hold

Press Hold. To retrieve the call press Resume soft key.

Note: with more than one active call, select desired call with the navigator keys of the and use the corresponding soft key to hold or resume.

3-party conference

- 1. Once in line with 1st caller, press **Conf** soft key, 1st caller is put on hold.
- 2. Then call the 2nd number.
- 3. After, 2nd call is established, press Conf soft key to set up the conference.

Call transfer

Attended transfer:

- 1. Press **Transfer** soft key during the active conversation, the call is put on hold.
- 2. Dial the second telephone number.
- 3. When the call is answered, then press **Transfer** soft key to complete the operation.

Blind transfer:

- 1. Press **Transfer** soft key during the active conversation, the call will be on hold.
- 2. Then enter the 2nd telephone number and press Transfer soft key.

Call forward

- 1. Press Menu > 2 Features > 1 Call Forward
- 2. Select the line, the type of forward, enter the destination number and status and Save.

Call list

- 1. Press up navigation key or Menu > 6 Call Logs > 1 Local Call Logs.
- 2. Scroll through the list using 6 0.
- 3. To dial an entry, press **Dial** soft key or pickup handset or press \bigcap or \blacktriangleleft .

Phonebook

Access phonebook:

- 1. Press Dir soft kev.
- 2. Select Contacts or other phonebook.

To dial an entry, press **Dial** soft key or pickup handset or press \bigcap or \blacktriangleleft .



Add new entry:

- 1. Press Dir soft key > 1 Contacts > Press Add.
- 2. Enter name and number and press Save soft key.

Programmable keys

Program DSS keys:

- 1. You can use the phone web interface to configure these keys 🗓 🙃,
- 2. You can go to Menu > 3 Settings > 1 Basic Settings > 1 Keyboard > 1 DSS Key settings. Select the key, function and value if needed and press **Save**.

Program other keys:

- 1. You can also configure shortcuts for the navigation keys, and which softkeys will be displayed in idle mode.
- 2. To do so, go to Menu > 3 Settings > 1 Basic Settings > 1 Keyboard, select among the possible configurable items, and select your desired value and press Save.

Redial

1. Press ♠, select the desired call and press **Dial** soft key or pickup handset or press ♠ or ■

Do not disturb

- 1. Press DND softkey, or Menu > 2 Features > 5 DND.
- 2. Select the line and status, and press Save soft key.

Voice mail

- 1. To access your voice mailbox, press , number of messages will be indicated if provided by your server or pbx. .
- 2. Select the line and press Dial to call .