



- › In-bound entry-level call center
- › Cell phone integration
- › Conference bridge
- › Call recording
- › Video calls
- › Unlimited auto attendants
- › Web-based administration



**All this and more is standard in CompletePBX!**  
**CompletePBX is a comprehensive, business-grade VoIP telephony system based on an open-source platform.**

### **Solution Highlights**

- No per user license fees!
- Advanced security measures for protection against unauthorized access
- Streamlined maintenance for total local control
- Built-in entry-level inbound call center with reporting to improve organization's efficiency
- Enhanced user experience to increase productivity

### **Standard Features**

- Customized inbound call routing for fast and efficient call processing
- Cell phone and smart phone integration
- Interconnection of various locations to provide no-charge desk-to-desk dialing and seamless call transfer
- Extensive call reporting
- Call monitoring and recording for training and quality assurance purposes
- Full integration with existing or new external paging systems
- ...and much more!



# Xorcom CompletePBX Software

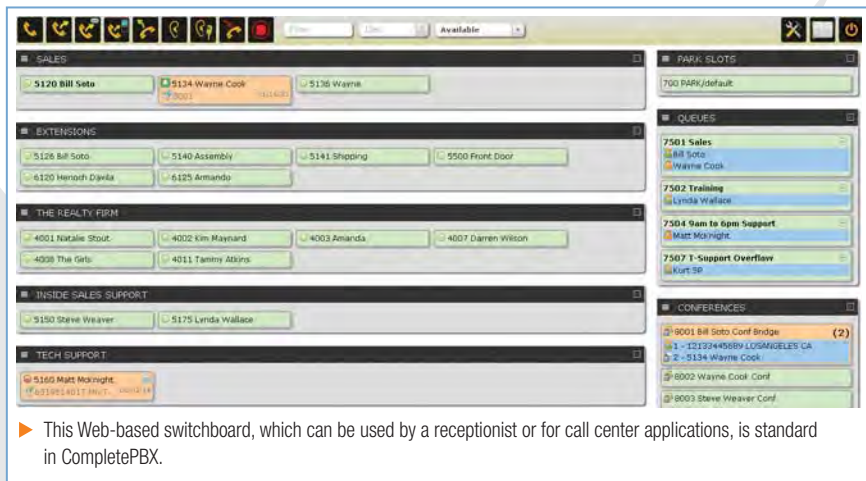
**Increase your organization's efficiency, productivity, and profits.**

**CompletePBX means seamless integration**

- Reduce upgrade costs by using existing IP telephones or SIP (Session Initiation Protocol) clients.
- Easily integrate third party products via the open application programmable interface.

**CompletePBX is based on open source software**

- The only commercially-supported open PBX that provides root access to certified dealers and end users for total local control of the telephony system.
- Never get stuck with an outdated system; as part of the service package Xorcom is the sole source for support, maintenance, and upgrades.
- A Web-based switchboard, which can be used by a receptionist or for call center applications, is standard.
- Enhanced CDR (Call Detailed Records) and call center reporting software is available at a flat rate.



**CompletePBX supports the TwinStar hot failover solution**

- Xorcom's TwinStar is the world's most cost-effective full redundancy solution for IP PBXs, ensuring maximum business continuity.

**All CompletePBX systems come with a wide array of standard features including:**

- Unlimited Extensions, Voicemail Boxes, Hunt Groups, Call Center Groups, and Auto Attendants/IVRs
- Voicemail and Fax-to-email
- Call Recording
- Call Barge and Whisper
- Find Me/Follow Me
- Softphone Integration
- Smart Phone Integration

**Xorcom CompletePBX is a reliable, flexible, cost-effective communications solution that provides a customized user experience for each role in the organization.**

Xorcom CompletePBX is distributed only through the Xorcom Certified Dealer channel by partners who are experienced in IP telephony implementations.



**XORCOM**



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