

Call Pickup

When you configure a Call Pickup key, you specify the extension that you want to monitor. Then, when the monitored extension receives a call, pressing the key to pickup the call. If the monitored extension receives multiple incoming calls simultaneously, the IP Phone UI displays a list of incoming calls. Select a call from the list to start the conversation.

For the configuration, please refer to the settings of Conference.

Call Park

Call Park is a feature that allows a person to put a call on hold at one telephone set and continue from any other telephone set.

The "Call Park" feature is activated by pressing a preprogrammed button or a special sequence of buttons. It will transfer a current conversation to an unused extension number and immediately put the conversation on hold. The telephone system will then display the extension number of the parked call so that the call can later be retrieved.

For the configuration, please refer to the settings of Conference.

Group Listening

When the key is configured as Group Listening, you are allowed to enable the Speakerphone and Handset/Headset mode at the same time. It is suitable for the group conversation which has more than one person at one side. You are able to speak and listen using handset/headset; meanwhile the others near by can listen using speakerphone. You can get back to the previous mode by pressing the key again.

For the configuration, please refer to the settings of Conference.

SMS

When the key is configured as SMS key you are allowed to access SMS quickly by pressing this key.

For the configuration, please refer to the settings of Conference.

Voicemail

When the key is configured as Voicemail, you are allowed to access voicemail quickly by pressing this key.

For the configuration, please refer to the settings of Conference.

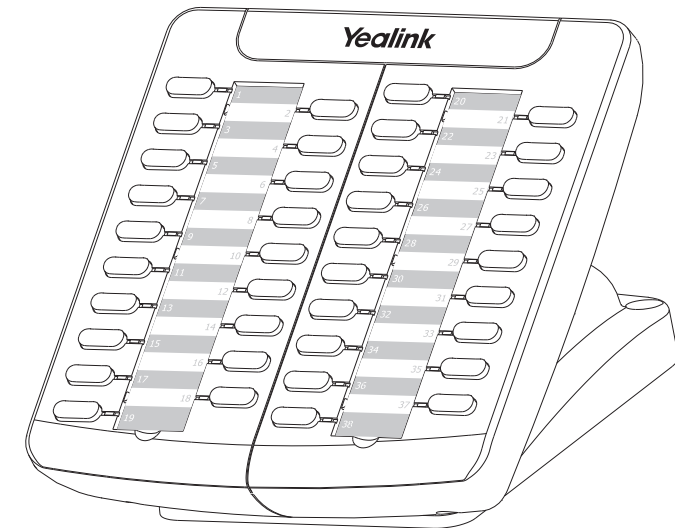
Custom

You are allowed to send out the desired DTMF number during the conversation. The number needs to be set in advance.

For the configuration, please refer to the settings of Conference.

Yealink
EASY VOIP

Expansion Module EXP38



Quick Reference

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BLF

Configure the key for Busy Lamp Field (BLF), which allows to monitor the status (idle, busy or ringing) of other SIP accounts. User can dial out on a BLF configured key on the expansion module EXP38.

- Choose Phone->EXT Key, choose one of the keys to make the assignment, there is a pull-down menu in the Type field, and choose BLF from the list
- In the "Line" field, select a line to apply this key, enter the extension number you want to monitor
- Press Confirm button to save the changes

Note:

In the Web interface, you can also set the pickup number to activate the pickup function. For example, set the BLF number as 212, and the pickup number is *83, then when there is an incoming call to 212, press the BLF key, it will call out the *83 automatically to pickup the incoming call on 212.

Speed Dial

You can configure the key as a simplified speed dial key. This function allows you to speed up dialing the most used or hard to remember numbers.

- Choose Phone->EXT Key, choose one of the keys you want to make the assignment, there is a pull-down menu in the Type field, choose Speed Dial from the list
- In the "Line" field, select a line for which to apply this key, in the "Number" field enter the extension number you want to perform speed dial
- Press Confirm button to save the changes

Intercom

You can configure the key for Intercom mode and it is useful in an office environment as a quick access to connect to the operator or the secretary.

- Choose Phone->EXT Key, choose one of the keys you want to make the assignment, there is a pull-down menu in the Type field, choose Intercom from the list
- In the "Line" field, select a line for which to apply this key, the default one is Auto which means it will match the account automatically. And enter the extension number you want to intercom
- Press the Confirm button to save the changes

Note:

Your VoIP PBX must support this feature.

URL

If the key is configured as URL, then pressing this key, you can send HTTP requests to a web server.

- Choose Phone->EXT Key, choose one of the keys you want to make the assignment, there is a pull-down menu in the Type field, choose URL from the list
- Enter the extension number you want to set as URL in the Extension field
- Press the Confirm button to save the changes

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Conference

You are allowed to configure the programmable keys to be used as a conference key. Then pressing this key during a conversation users can establish a conference call with a third party.

- Choose Phone->EXT Key, choose one of the keys you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Conference
- Press Confirm button to save the changes

Forward

If the key is configured as forward key, press this key under the idle status, the IP phone will turn to the Always Forward page, you can set the Forward to number, then when there is any call to the extension number will be forwarded to the pre-set number automatically. For the configuration, please refer to the setting of Conference.

Transfer

You are able to configure the key as a transfer key to perform the Blind/Attended Transfer. For the configuration, please refer to the setting of Conference.

Hold

The key can be configured as a hold key. You can use this key to hold or retrieve a call during a conversation. For the configuration, please refer to the setting of Conference.

DND

If the key is configured as DND key, you are allowed to activate the DND function immediately when you press it. Press it again to deactivate DND mode.

For the configuration, please refer to the setting of Conference.

Redial

If the key is configured as Redial key, press it under the idle status, it will fetch the last dialed number, then you can choose a special line to call out by pressing the line keys.

For the configuration, please refer to the setting of Conference.

Call Return

When the key is configured as Call Return key you are allowed to dial out the last phone you received.

For the configuration, please refer to the setting of Conference.

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