

Sangoma FreePBX Advanced Bundle 1 Year (FFBX-C01Y-AB)



Product Name: Sangoma FreePBX Advanced Bundle 1 Year (FFBX-C01Y-AB)

Manufacturer: -

Model Number: FFBX-C01Y-AB

Please Note: This product has been discontinued.

Sangoma FreePBX Advanced Bundle 1 Year (FFBX-C01Y-AB)

The Sangoma Advanced Bundle is a one-year license that provides businesses with advanced tools for their FreePBX installation to improve productivity and organization. Features such as appointment reminders and call recording reports are included. This bundle replaces the previous FreePBX bundles, such as the FreePBX CM Call Center Builder, FreePBX CM System Builder Basic, FreePBX Everything Builder and FreePBX CM System Builder Plus.

This bundle includes the 9 most commonly sold add on modules. &#pound;1100 worth of modules if bought separately.

This bundle includes advanced reporting features such as:

• Appointment Reminder - automate appointment confirmations, cancellations and reschedules

• Caller ID Management - modify the Caller ID that is outpulsed on the fly.

• Class of Service - provides granular control at the extension level to access and set permissions of specific calling features of your PBX. These features include Outbound Routes, Feature Codes, Ring Groups, Queues, Conference Rooms, Voicemail Blast Groups and Paging.

• Call Recording Reports - View, Sort, Listen, Archive and download all recorded calls on your system

• Pinset Pro - provides you greater flexibility in the deployment of security Pin Codes, allowing system administrators to assign Pin Codes directly to extensions and granularly control per extensions which outbound routes are allowed to be dialed without pin codes

• Voicemail Notify - configure a new Voicemail Notification to monitor a mailbox for new messages. When a new message is left in that mailbox the system will call the recipients listed below until one of them accepts responsibility for the message

• Voicemail Reports - allows an easy way for System Administrators and Managers to review all users voicemail settings in one place as well as listen to all voicemails residing on the system from one report.

• Web Call Me - allows you to easily add an HTML call me box to your website. Visitors simply put there phone number in to be connected with you, or a specific destination.

The Appointment Reminder module automates appointment confirmations, cancellations, and reschedules by calling specified numbers at specified times and allowing recipients to confirm, cancel, or reschedule appointments. It gives the flexibility to control all details of the calls and can be used with a CSV list of numbers or manually added numbers and names.

The Caller ID Management module in FreePBX allows you to modify the Caller ID that is sent out on the fly by dialing a feature code. You also have the option to make the changes permanent for all future calls on your extension by specifying the Persistent field.

The Class of Service Administration module allows you to set granular access and permission controls for specific calling features of your PBX, such as Outbound Routes, Feature Codes, Ring Groups, Queues, Conference Rooms, Voicemail Blast Groups and Paging. This module can also restrict extensions from dialing certain destinations.

The Call Recording Report module in FreePBX makes it easy to manage and archive recorded calls for customer satisfaction, employee evaluation and training, security, and legal compliance purposes. With this module, you can view, sort, listen, archive, and download all recorded calls on your system without having to manually search the system call detail records. Additionally, it helps in managing storage space issues caused by archiving call recordings.

The Pin Set Pro module offers advanced functionality for managing security pin codes, giving

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system administrators the ability to assign pin codes directly to extensions, and control which outbound routes can be dialed without a pin code. Additionally, this module includes a new report that allows for the export of call detail reports and billable hours summaries, with the ability to filter by date, duration, pin code, source and destination DID's. This feature is useful for larger companies looking to bill the cost of calls to internal cost centers, or small businesses looking to recoup the cost of client calls and billable time, making it easy to generate detailed call reports and billable summaries that can be exported to a spreadsheet application.

The Web Callback module allows you to easily add a call-me feature to your website. Visitors simply enter their phone number, and they will be connected to you or a specific destination. You can specify a caller ID that will be displayed when the call is made, and set up dial matches to control which numbers users are allowed to call. Once you have set up your destination, you will be provided with HTML code to add to your website.

Please Enquire
