3CX Hosted Element for a 48 Call License (3CXHosted-48SC)

Product Name: 3CX Hosted Element for a 48 Call License (3CXHosted-48SC)
Manufacturer: 3CX
Model Number: 3CXHosted-48SC

3CX Renewals Notice: To prevent risk of your licence expiring and loss of existing 3CX configuration, we suggest placing orders for any 3CX licence renewal at least 72 hours in advance of the expiration date.

3CX Hosted Element for a 48 Call License (3CXHosted-48SC)
The 3CXHosted-48SC solution delivers enterprise-grade unified communications without the overhead of infrastructure management. Hosted by 3CX on Digital Ocean's global cloud, this offering combines scalability, reliability and performance—optimized for companies that demand robust, always-on connectivity. It supports up to 48 simultaneous calls and all of the commercial edition features listed below.
3CX Hosted delivers a fully managed, cloud-based business communications solution, removing the complexity of on-premises PBX deployment and maintenance. Designed for scalability, security, and ease of use, 3CX Hosted empowers organisations to streamline telephony, video conferencing, live chat, and contact centre operations—all through a single, unified platform.
 What 3CX Hosted will support:

ï¿½ Issues deploying the service via the Customer Portal.
ï¿½ Connectivity issues to/from the service (excluding STUN IP-Phones).
ï¿½ Issues relating to 3CX FQDNs, 3CX SMTP Service and 3CX Video Conferencing.
ï¿½ Investigate any crashes on the system.
ï¿½ Patch management.
ï¿½ Requests to terminate a hosted instance.
ï¿½ OS management.

 What 3CX Hosted will not support:

ï¿½ General configuration assistance of 3CX such as extensions and CRM integration.
ï¿½ Provisioning and operation of SIP Trunks.
ï¿½ Configuration and management of IP Phones.

 Requirements / Limitations:

ï¿½ IP phones must be configured behind a 3CX SBC or router phone. Consider using 3CX Apps instead for seamless remote working!
ï¿½ CFD on Hosted is available only for ENT licenses.
ï¿½ It is recommended to use a supported SIP trunk provider.
ï¿½ You will not get SSH access to the machine – all operating system management is handled by 3CX for you.
ï¿½ 3CX will not support IP Phones that are connected via STUN to a hosted instance. All IP Phones must be connected using the 3CX SBC or a compatible router phone.
ï¿½ 3CX do not backup call data such as Call History, Voicemail or Recordings and for this reason they strongly recommend you configure remote or cloud-based storage on your Hosted 3CX System to also backup this data.

Whether your workforce is office-based, remote or hybrid, 3CX Hosted delivers a frictionless user experience accessible from desktop, mobile or browser— all without compromising call quality or reliability.
Perfect for SMEs and large enterprises alike, 3CX Hosted offers the flexibility, resilience and

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performance required to keep teams connected and customers engaged, wherever business happens.

Price: $3,959.46