

## pbxnsip Hunt Group (PBX-HG)



Product Name: pbxnsip Hunt Group (PBX-HG)

Manufacturer: pbxnsip

Model Number: -

Availability: In Stock

A hunt groups forks a call sequential and parallel in order to locate an extension that can pick up an incoming call. If extension picks the call up, the hunt group will redirect the call to another account or an external number.

The typical use case is a central number that is being called in a company with the receptionist, secretaries and assistants on the different stages of the hunt group.

### pbxnsip Components

#### pbxnsip Component\*

Order Code

Description

Domain

PBX-DOM

An instance of the PBX with defined extensions, trunks, auto attendant etc.

Extension\*\*

PBX-EXT

A device that registers the PBX e.g. IP phone, softphone, etc.

Auto Attendant

PBX-AA

An extension that automatically answers calls and facilitates call transfers

Calling Card

PBX-CC

An account that makes it possible to place outbound calls from the PBX.

Hunt Group

PBX-HG

A grouping of extensions set up to receive calls in order if a line is busy.

Paging Account\*

PBX-PA

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A one-way audio communication from one caller to a large group of listeners.

IVR Node

PBX-IVR

An account that allows a telephone caller, to select an option from the menu.

Agent Group

PBX-AG

A queue for incoming calls that allows for dispatch to a list of agents.

Conference Room

PBX-CR

A PBX account acting as a simple conference for multiple participants.

Trunk

PBX-TRK

A connection used to interface with devices that are not registered with the PBX.

Recording

PBX-REC

An option of the PBX that allows for inbound and outbound call recording.

CDR Reporting

PBX-CDR

An option of the PBX that allows for Call Detail Records to be used for billing.

SIPS Security

PBX-SEC

A security option of the PBX that secures calls using TLS, SRTP, and SDP.

Co-Lines

PBX-CO

CO-Lines are associated with trunks, Each trunk may have several CO-Lines.

Low rate Codec

PBX-LRC

A voice compression algorithm that compresses voice audio down to 8Kb/sec.

\*What is an Account?

## pbxnsip Hunt Group (PBX-HG)

We are using the term account to be any of the following: Auto Attendant, Conference, Hunt Group, Agent Group, Calling Card, Paging, Service Flag, and IVR Node. The customer can choose to configure the PBXs accounts so as to meet their needs. You cannot create accounts beyond the number you are licensed for.

**\*\*What is an Extension?**

An extension is a special account type that has a phone and a mailbox associated with it. An extension can have multiple phones connected to it with the same extension number.

\*The pbxnsip components above can be added to the base bundles found on pbxnsip Software IP PBX Section

**Please Enquire**