

## pbxnsip IVR Node (PBX-IVR)



Product Name: pbxnsip IVR Node (PBX-IVR)

Manufacturer: pbxnsip

Model Number: -

Availability: In Stock

An account that allows a telephone caller, to select an option from the menu.

### pbxnsip Components

pbxnsip Component\*  
Order Code  
Description

Domain  
PBX-DOM  
An instance of the PBX with defined extensions, trunks, auto attendant etc.

Extension\*\*  
PBX-EXT  
A device that registers the PBX e.g. IP phone, softphone, etc.

Auto Attendant  
PBX-AA  
An extension that automatically answers calls and facilitates call transfers

Calling Card  
PBX-CC  
An account that makes it possible to place outbound calls from the PBX.

Hunt Group  
PBX-HG  
A grouping of extensions set up to receive calls in order if a line is busy.

Paging Account\*  
PBX-PA  
A one-way audio communication from one caller to a large group of listeners.

IVR Node  
PBX-IVR  
An account that allows a telephone caller, to select an option from the menu.

## pbxnsip IVR Node (PBX-IVR)

Agent Group  
PBX-AG

A queue for incoming calls that allows for dispatch to a list of agents.

Conference Room  
PBX-CR

A PBX account acting as a simple conference for multiple participants.

Trunk  
PBX-TRK

A connection used to interface with devices that are not registered with the PBX.

Recording  
PBX-REC

An option of the PBX that allows for inbound and outbound call recording.

CDR Reporting  
PBX-CDR

An option of the PBX that allows for Call Detail Records to be used for billing.

SIPS Security  
PBX-SEC

A security option of the PBX that secures calls using TLS, SRTP, and SDES.

Co-Lines  
PBX-CO

CO-Lines are associated with trunks, Each trunk may have several CO-Lines.

Low rate Codec  
PBX-LRC

A voice comprehension algorithm that compresses voice audio down to 8Kb/sec.

\*What is an Account?

We are using the term account to be any of the following: Auto Attendant, Conference, Hunt Group, Agent Group, Calling Card, Paging, Service Flag, and IVR Node. The customer can choose to configure the PBXs accounts so as to meet their needs. You cannot create accounts beyond the number you are licensed for.

## pbxnsip IVR Node (PBX-IVR)

**\*\*What is an Extension?**

An extension is a special account type that has a phone and a mailbox associated with it. An extension can have multiple phones connected to it with the same extension number.

\*The pbxnsip components above can be added to the base bundles found on pbxnsip Software IP PBX Section

**Please Enquire**

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