

## Polycom VVX 400 Business Media Phone (VVX400)



Product Name: Polycom VVX 400 Business Media Phone (VVX400)

Manufacturer: -

Model Number: 2200-46157-025

Please Note: This product has been discontinued. We recommend the VVX401 as an alternative.

Polycom VVX 400 Business Media Phone

The Polycom VVX 400 is a 12 line HD Voice business media phone with a 3.5" colour LCD display and dual 10/100 RJ45 ports.

Polycom VVX 400 Business Media Phone Key Features

- Up to 12 SIP accounts
- 2 Ethernet Ports 10/100
- Backlit 3.5" colour screen
- Intuitive colour user Interface
- RJ9 earpiece socket
- Power over Ethernet with optional external PSU
- Voicemail compatible
- Polycom HD sound
- Expandable using up to three expansion modules

The Polycom VVX 400 is an expandable multimedia IP business phone that offers crystal clear communications, and an intuitive colour user interface for minimal training, improved collaborative functionality with other business media and greater user productivity.

Polycom VVX 400 Business Media Phone - Technical Specifications

User interface features

- Backlit 3.5" colour LCD (320 x 240) resolution
- Voicemail support
- WebKit-based Browser
- Adjustable base height
- Unicode UTF-8 character support.
- Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

Audio Features

- Polycom HD Voice technology delivers life-like voice quality for each audio path-handset, the hands-free speakerphone, and the optional headset
- Polycom Acoustic Clarity technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression - Type 1 compliant (IEEE 1329 full duplex)
- Frequency response &dash; 150 Hz &dash; 7 kHz for handset, optional headset and hands-free speakerphone modes
- Codecs: G.711 (A-law and &mu;-law), G.729AB, G.722, G.722.1C, iLBC
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

Headset and handset compatibility

- Dedicated RJ-9 headset port

## Polycom VVX 400 Business Media Phone (VVX400)

- Hearing aid compatibility ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY Adapter equipment

### Call handling features

- 12 lines (programmable line keys)
- Shared call/bridged line appearance
- Flexible line appearance (one or more line keys can be assigned for each line extension)
- Distinctive incoming call treatment/call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Remote missed call notification
- Do not disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

### Open Application Form

- WebKit enabled full browser that supports HTML5, CSS, SSL security, and JavaScript
- Supports Polycom Apps SDK and API for third-party business and personal applications
- Bundled with Polycom UC Software:

- Corporate Directory Access using LDAP
- Local Voice Call Recording on USB flash drive
- Visual Conference Management

### Network and Provisioning

- SIP Protocol Support
  - SDP
  - IETF SIP (RFC 3261 and companion RFCs)
  - Two-port Ethernet switch
- 10/100Base-TX across LAN and PC ports
- Conforms to IEEE802.3-2005 (Clause 40) for Physical Media Attachment
- Conforms to IEEE802.3-2002 (Clause 28) for link Partner Auto-Negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/TFTP/HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported<sup>2</sup>
- QoS Support &ndash; IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN-CDP, DHCP VLAN discovery, LLDP-MED for VLAN discovery
- Network Address Translation (NAT) &ndash; support for static configuration and &ldquo;Keep-Alive&rdquo; SIP signaling
- RTCP and RTP support
- Event logging

## Polycom VVX 400 Business Media Phone (VVX400)

- Syslog
- Hardware diagnostics
- Status and statistics reporting
- IPv4
- TCP
- UDP
- DNS-SRV

### Security

- 802.1X Authentication and EAPOL
- Media encryption via SRTP
- Transport Layer Security (TLS)
- Encrypted configuration files
- Digest authentication
- Password login
- Support for URL syntax with password for boot server address
- HTTPS secure provisioning
- Support for signed software executables

### Power

- Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 2)
- Energy-saving after hours mode
- External Universal AC Adaptor (optional) 48VDC; 12W

### Approvals

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC3
- UAE TRA
- Russia GOST-R3
- Brazil ANATEL3
- Australia A & C Tick
- ROHS compliant

### Safety

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC (add)

### Operating Conditions

## Polycom VVX 400 Business Media Phone (VVX400)

ï¿½ Temperature: 0 to 40&deg;C (+32 to 104&deg;F)  
ï¿½ Relative Humidity: 5% to 95%, noncondensing

Storage Temperature

ï¿½ 40 to +70&deg;C (-40 to +160&deg;F)

**Please Enquire**

---

Options available for Polycom VVX 400 Business Media Phone (VVX400) :

### **Require Power Supply**

Not Required, [Universal 48V, 0.4A Power supply \(+Â£19.20\)](#).