

## VolPon Premium Support Starter Pack



Product Name: VolPon Premium Support Starter Pack

Manufacturer: VolPon Support

Model Number: VP-S-1hr

Please Note: The VolPon Premium Support Starter Pack covers Monday - Friday 9am - 5.00pm GMT and excludes bank holidays. Orders placed out of these times will be processed the next working day.

VolPon Premium Support Starter Pack - 4 hour Response Time

The VolPon Premium Support Starter Pack enables you to receive technical assistance for 60 minutes with your technical VoIP enquiry. The VolPon technical staff can troubleshoot and configure your VoIP system issues.

Features of our service include

- 4 hour Response Time (within working hours)
- Telephone Support
- Email Support
- 60 minutes dedicated support
- Expert VoIP Technician
- Help Troubleshoot and configure VoIP system issues

VoIP Technical Support is available for products from the following manufacturers:

- Sangoma
- Yealink
- Atcom
- Cisco
- Digium
- Gigaset
- Grandstream
- OpenVox

- 3CX
- snom
- Fanvil
- ZyCOO
- Patton
- Cyberdata
- Algo
- Spectralink

- PORTech
- Dinstar

## VoIPon Premium Support Starter Pack

1½ Polycom  
1½ Logitech  
1½ Draytek  
1½ Plantronics  
1½ JPL

A member of the technical team will help you resolve your issue and contact you.  
Please Note: Our support packages are for the engineer's time to help support and configure any issues and not for the resolution of the issue. If you run out of support time you will need to renew your package. Please Note that the 4 hour response time is only during working hours. For our engineers to be able to help resolve and configure your VoIP Systems, we may need to carry out a consultation/assessment of your network/products. This consultation time will be part of support time.

**Price: £75.00**

Options available for VoIPon Premium Support Starter Pack :

### Select manufacturer you require support for

Yealink, Gigaset, CyberData, Alphatech, Digium, Spectralink, Cyberoam, Not yet known, Snom, Patton, Elastix, Cisco, Grandstream, VXi, DrayTek, Digium Switchvox, Xorcom, beroNet, Aastra, Multiple, OpenVox, Mediatrix, Dinstar, Zycoo, Sangoma, Incom (UniData), Algo, Plantronics, Polycom, Fanvil, PORTech, Atcom, 2N, 3CX.