

Digium Switchvox Advanced Admin Training



Product Name: Digium Switchvox Advanced Admin Training

Manufacturer: -

Model Number: DGM-806-00017

Digium Switchvox Advanced Admin Training

Digium Switchvox Advanced Admin Training is an online, self-paced video course. Composed of a series of 9 video chapters between 10 and 40 minutes in length each, the full library contains a total of 2 1/2 hours of training. This course provides the advance topics necessary for a Switchvox Administrator to successfully design, implement, and support communications solutions based on Switchvox.

The course gives practical configuration and troubleshooting information for security, SIP protocol debugging, advanced IVR and more. The video lessons provide easy-to-follow visual instruction. Additional resources with links and downloadable labs round out the learning process. Course progress is automatically saved so it's easy to watch a section at a time and complete the training on a busy schedule.

Switchvox Advanced Admin Training is purchased on a per-user basis. One license provides a training log-in for a single administrator.

It is recommended that Administrators have completed the Digium Switchvox Admin Training in order to have a solid foundation with Switchvox before attempting the Switchvox Advanced Admin course.

Digium Switchvox Advanced Admin Training Course Outline

- 1 1/2 Introduction
- 1 1/2 Securing the Switchvox
- 1 1/2 Best Practices for Switchvox Installations
- 1 1/2 Advanced IVR
- 1 1/2 Backups / Updates
- 1 1/2 Troubleshooting Switchvox
- 1 1/2 Simple Network Management Protocol
- 1 1/2 Session Initiation Protocol and Switchvox

Certification

The included dSSE (Digium Switchvox Support Engineer) certification exam is provided upon completion of the video content. The dSSE exam is optional so administrators are not required to take it. Those who successfully pass the exam will be granted a certification for their professional-level knowledge of the Switchvox configuration and troubleshooting. This is an excellent certification for those seeking to be VoIP administrators managing communications solutions built on Switchvox. The dSSE certification allows IT managers to certify that their Switchvox Administrator has the core competency required to troubleshoot a Switchvox system.

Supported Browsers

- 1 1/2 Google Chrome
- 1 1/2 Mozilla Firefox
- 1 1/2 Safari
- 1 1/2 Internet Explorer

Browser Settings

- 1 1/2 Pop-up Blocker: Off
- 1 1/2 JavaScript Enabled
- 1 1/2 Cookies Enabled
- 1 1/2 Flash Version 9+

Other Recommendations

Digium Switchvox Advanced Admin Training

i ½ Screen Size: 1024x768

i ½ Bandwidth: 56kbps for standard presentations and 100kbps for presentations that include video slides, Headphones or Speakers

Please Enquire
