



Product Name: Grandstream GXP2020 IP Phone

Manufacturer: -

Model Number: GXP2020

Please note that the Grandstream GXP2020 IP Phone has been discontinued. We recommend the Grandstream GXP2120 IP Phone as a good alternative.

Grandstream GXP2020 IP Phone

The Grandstream GXP2020 IP Phone, ideal as an enterprise IP Telephone.

The Grandstream GXP2020 IP Phone is a next generation 6-line enterprise SIP phone that features a large backlit graphical LCD display, 4 dynamic context-sensitive soft keys, 7 programmable hard keys, dual 10/100Mbps auto-sensing Ethernet ports with integrated PoE and an elegant design.

Features

Title Large backlit 320 x 160 pixel graphical LCD display with 4-level grey scales

� Up to 13 call appearance lines each with dual-color LED (6 line indicators each programmable with independent SIP account and 7 programmable hard keys)

� 4 XML programmable context-sensitive soft keys

آزٰ High fidelity wideband audio

تزرير Superior full-duplex hands free speakerphone with advanced acoustic echo cancellation

ï¿1/2 Multi-party (up to 5 way) local conferencing

าั¿½ Dual switched 10/100Mbps network ports with integrated PoE

ī¿½ Secure and automated provisioning for mass deployments, SRTP and TLS for privacy protection

The Grandstream GXP2020 IP Phone offers excellent voice clarity, comprehensive telephony features, automated provisioning, security protection for privacy and broad interoperability with most 3rd party SIP devices and leading SIP telephony platforms.

It is a powerful IP telephone, ideal for advanced enterprise users.

Grandstream GXP2020 IP Phone Technical Specifications

Protocols and Standards

� SIP RFC3261

ï¿⅓ TCP/UDP/IP

ï¿⅓ RTP/RTCP

HTTP ½'¦i

� ARP/RARP

ï¿⅓ ICMP

� DNS (A record and SRV)

� DHCP

PPPoE ½′3

TFTP ½'5

NTP ½٪

تز½ STUN

تز½ SIMPLE

Network Interfaces

12.1/2 Dual switched 10/100Mbps ports with integrated PoE

Graphic Display

Title Back-lit 320 x 160 pixels graphical LCD display with 4-level grey scales



Feature Keys

រី¿½ 6 line indicators with dual-color LED and independent SIP accounts

าั¿1/2 7 programmable hard keys with dual-color LED

ï¿1/2 4 XML dynamic context sensitive soft keys

� 5 navigation/menu/volume keys

T¿½ 11 dedicated function keys for Hold, Speakerphone, Send/Redial, Transfer, Conference (up to 5-way), Mute, Do-not-disturb, Headset, Intercom/Paging, Directory and Message (with message indicator)

Voice Codec

� Support for G.723.1 (6.3K), G.729A/B, G.711 u/a-law, G.726, G.722 (wide-band), GSM and iLBC. In-band and out-of-band DTMF (in audio, RFC2833, SIP INFO)

Telephony Features

۲¿⅓ Hold وال

� Transfer

آز½ Forward

� 5-way conference

� Bridged-Line-Appearance (BLA)

� Busy-Lamp-Field (BLF)

آذًا 200 Downloadable Phone Book (XML, LDAP, up to 200 items)

� XML Customization of Screen

ï¿⅓ Call Waiting

� Call Log

ï¿⅓ Off-hook Auto Dial

آز½ Auto Answer

� Click-To-Dial

� Downloadable Ringtones

ï¿1/2 Server Redundancy

ï¿1/2 Fail-over Support

Headset Jack

ï¿1/2 Both RJ11 and 2.5mm jacks

Expansion Module

� Allow up to 2 externally attached expansion modules

QoS

� Layer 2 (802.1Q, 802.1p)

� Layer 3 (ToS, DiffServ, MPLS) QoS

Security

� User and administrator level passwords

ï¿1/2 MD5 and MD5-sess based authentication

� AES based secure configuration file

ï¿⅓ SRTP

TLS ½٪



Multi-language

تز½ English, German, Italian, French, Spanish, etc.

Upgrades and Provisioning

ï¿1/2 Firmware upgrade via TFTP/HTTP

ī సై Mass deployment using central secure provisioning file

Power

T¿½ Universal power adapter (Input: 100-240VAC 50-60Hz; Output: +5VDC, 1.2A, UL certified) included

� Integrated Power-over-Ethernet (802.3af)

Physical

� 251mm(w) x 202mm(l) x 77mm(h)

� 1.66kg (3.64lbs)

� 2 postition foot stands

آز½ Wall mountable

Temperature and Humidity

 $\ddot{1}$ 2 32 - 104°F / 0 - 40°C

ï¿1/2 10 - 90% (non-condensing)

Compliance

ï¿⅓ FCC

CE ½′¿ï

� C-Tick

Grandstream IP Phones Comparison Table

Phone

No. of Lines

Display

Prog. Hard Keys

Soft Keys

Ext. Module Support

PoE Support

Ethernet Cable Included

Grandstream GXP2124

4

240 x 120 pixel

24

4



Grandstream GXP2120 6 320 x 160 pixel 7 4

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Grandstream GXP2110
4
240 x 120 pixel
18
3
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Grandstream GXP2100
4
180 x 90 pixel
7
3
```

Grandstream GXP2020 6 320 x 160 pixel 7 4

Grandstream GXP2010 4 240 x 120 pixel 18 3

Grandstream GXP2000



130 x 64 pixel 7

Grandstream GXP1450 2 180 x 60 pixel

3

Grandstream GXP1405 2 128 x 40 pixel

3

Grandstream GXP1400 2 128 x 40 pixel

3

Grandstream GXP1200 2 128 x 32 pixel

3

Grandstream GXP285 1 128 x 32 pixel

3



Grandstream GXP280 1 128 x 32 pixel

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Please Enquire