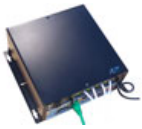


## IC-Talk Media Manager Soho - MM16



Product Name: IC-Talk Media Manager Soho - MM16

Manufacturer: IC Talk

Model Number: -

Availability: In Stock

16 User Solid State IP PBX

The MM16-Soho Range is tailored for smaller office / home office environments where space is limited and noise can be an issue.

With these criteria in mind we have created the Soho series, it a a small footprint (190mm x 195mm x 83mm) wall mountable system which is solid state (no moving parts) and hence is silent in operation.

Despite the small size of the device do not underestimate the power of the system as these are capable of running up to 16 Users (32 User upgrade available 1st quarter of 2007) and a whole wealth of features normally only found on enterprise class systems.

Including:

- 8 Hours of Recording time for voicemails and greetings
- 6 Months of Call Detail Logging (export to CSV available)
- 2 x Multiway Conference Rooms (pin code protected)
- 2 x Queues
- 30 x Ring Groups
- Unlimited SIP trunks
- and loads more...

Packs all the punch of a larger business phone system, without the cost!

Hardware Specification

Power: 230V AC 50Hz. External Power Adaptor max. consumption 80W (average running consumption 12-25W).

Interfaces: Telephony Slot (varies dependant upon model), 10/100Mb/s Ethernet RJ45 for LAN connection. USB2.0 for Flash Backup Pen.

Protocols: TCP/IP v4 (v6 ready), SIP (Session Initiation Protocol), H.323, IAX2, HTTP1.1 (for administration).

Compression Codecs: ADPCM, G.711 (A-Law & G.711;-Law), G.726, G.729 (optional extra), GSM, iLBC, Linear, LPC-10 & Speex.

Feature Overview:-

- Multiple inbound phone lines (from multiple technologies including Analogue, ISDN2 and IP Trunks)
- IP Phone extensions Native SIP based and also legacy analogue (using a gateway)
- Call Hold, Transfer (blind or attended), Pickup, Park, Forwarding (on busy, no answer or unconditional)
- Multiple call queues with position and estimated hold time announcements
- Multiple call groups for extensions and external phone numbers for call distribution
- Voicemail per extension accessible by phone, web or email
- Multi-level automated attendants for routing of calls more efficiently (i.e. press 1 for etc...)
- Multiple music on-hold tracks and categories using MP3's
- Call detail reporting
- Easy web interface for administration
- Web based Operators console
- Integrated fax reception (sent to email)
- Up to 8 hours of recording for messages and announcements
- Advanced call routing using flexible call rules (route based on number called and person calling)
- Media Link connect multiple managers together across multiple sites providing one large

## IC-Talk Media Manager Soho - MM16

integrated phone system across multiple sites/locations

• Remote teleworker support with dynamic agent log-in

• Conference Server for larger multi-way conferences

• Interactive extension directory lookup service

• Support for e164 directory number lookups, so if a number has an Internet connection it will send the call direct for free.

Versions Available

• IP Only

• Analogue - 2x2 (2 x FXO & 2 x FXS) or 4 x FXO ports

• Single ISDN2e - Basic Rate Euro ISDN (Euro ISDN (300 102) signalling, TE mode operation)

• Quad ISDN2e - Basic Rate Euro ISDN (Euro ISDN (300 102) signalling, TE & NT mode operation)

• Single ISDN30 - Primary Rate Euro ISDN (PRI-NET & PRI-CPE, Euro ISDN, NI1&2, 4ESS (AT&T), 5ESS (Lucent) & DMS100)

**Price: Â£664.00**

Options available for IC-Talk Media Manager Soho - MM16 :

### **PSTN Connectivity**

Analogue - 2 x FXO & 2 x FXS (+Â£297.00), Quad ISDN2e - Basic Rate Euro ISDN (Euro ISDN (300 102) signalling) (+Â£497.00), Analogue - 4 x FXO (+Â£297.00), Single ISDN30 - Primary Rate Euro ISDN (PRI-NET & PRI-CPE, Euro) (+Â£497.00), IP Only, Single ISDN2e - Basic Rate Euro ISDN (Euro ISDN (300 102) signal) (+Â£197.00).

### **IC-Talk IP Extension**

- Not Required -, 32 User Upgrade (+16 users) (+Â£247.00).