Cisco SPA500DS Attendant Console



Product Name: Cisco SPA500DS Attendant Console
Manufacturer: -
Model Number: SPA500DS

Please Note: This product has been discontinued. Please see the Cisco IP Phone range.

Cisco SPA500DS 15-Button Attendant Console for the Cisco SPA500 Series Phones
The Cisco SPA500DS 15-Button Attendant Console is part of the Cisco Small Business Series and designed for use with the Cisco SPA500 Series IP Phones. It is an ideal solution for small businesses wanting to simplify incoming call handling by quickly directing calls to the requested party and also to monitor line status from a central location.
Cisco SPA500DS Key Features

ï¿½ Easy to install, and designed exclusively for the Cisco SPA 500 Series IP Phones
ï¿½ 15 programmable buttons simplify dialing and call transfers
ï¿½ Page Left and Page Right keys allow configuration of up to 30 Busy Line Field (BLF), Speed Dial, and Call Pickup per device
ï¿½ LCD Display
ï¿½ Two attendant consoles can be linked

The attendant console easily attaches to a SPA500 Series IP Phone, providing up to 30 programmable call pickup or speed dial buttons via two page keys, each illuminating the line’s status (idle, ringing, busy, or null) via the busy line field (BLF). Incoming calls can immediately be transferred to the proper location with the push of a button assigned to the extension.
The modular design of the Cisco SPA500DS permits up to two attendant consoles to be deployed, for a total of 30 buttons (60 functions), offering an affordable solution that expands with the growth of your voice network. Installation and setup is just a matter of connecting the supplied bracket and cable to the attendant console, which uses the phone’s power supply; no additional power source is required.
Based on the Session Initiation Protocol (SIP), the Cisco SPA500DS has been tested to ensure comprehensive interoperability with equipment from voice over IP (VoIP) infrastructure leaders, enabling service providers to offer competitive, feature-rich services to their customers.
Cisco SPA500DS - Technical Specifications
General Features

ï¿½ 15 programmable buttons
ï¿½ Page Left and Page Right keys
ï¿½ Call transfer
ï¿½ XML Application
ï¿½ Speed dial
ï¿½ Busy lamp field
ï¿½ One-touch transfer
ï¿½ Call pickup

Package Contents

ï¿½ Cisco SPA500DS 15-Button Attendant Console
ï¿½ Quick Start Guide
ï¿½ Attachment Arm
ï¿½ Attachment Arm Screws (2)
ï¿½ Auxiliary Interconnect Cable
ï¿½ Stand

Cisco SPA500DS Attendant Console

ï¿½ Minimum Requirements - Cisco SPA500 Series IP Phone

Environmental

ï¿½ Dimensions (W x H x D) 4 x 8.5 x 1.5 in. (101 x 201 x 39 mm)
ï¿½ Unit weight 2 lb (0.9 kg)
ï¿½ Power Provided by host Cisco SPA 500 Series IP phone
ï¿½ Certification FCC, cUL, CE, Canadian Interference-Causing Equipment Standard ICES-003
ï¿½ Operating temperature 41º to 113ºF (0º to 40ºC)
ï¿½ Storage temperature –13º to 185ºF (–40º to 70ºC)
ï¿½ Operating humidity 5% to 95% noncondensing, operating and nonoperating
ï¿½ Storage humidity 5% to 95% noncondensing, operating and nonoperating

Specification

ï¿½ Ports: 2 auxiliary ports
ï¿½ Buttons: 15, with 2 page left/right button
ï¿½ Display: LCD, 5.5” Monochrome Backlit 128 x 320 resolution
ï¿½ Documentation Quick Installation Guide User Guide Administration Guide Provisioning Guide (for service providers only)

Please Enquire