

## VoIPon Premium Support Enterprise Pack



Product Name: VoIPon Premium Support Enterprise Pack

Manufacturer: VoIPon Support

Model Number: VP-S-Ent

Please Note: The VoIPon Premium Support Professional Pack covers Monday - Friday 9am - 5.00pm GMT and excludes bank holidays. Orders placed out of these times will be processed the next working day.

VoIPon Premium Support Enterprise Pack - 4 hour Response Time

The VoIPon Premium Support Enterprise Pack enables you to receive technical assistance for 10 hours with your technical VoIP enquiry. The VoIPon technical staff can troubleshoot and configure your VoIP system issues.

Features of the VoIPon Premium Support Enterprise Pack

• 4 hour Response Time (within working hours)

• Telephone Support

• Email Support

• Remote dial-in Support

• 10 hours dedicated support

• Expert VoIP Technician

• Help Troubleshoot and configure VoIP system issues

VoIP Technical Support is available for products from the following manufacturers:

• Sangoma

• Yealink

• Atcom

• Cisco

• Digium

• Gigaset

• Grandstream

• OpenVox

• 3CX

• snom

• Fanvil

• ZyCOO

• Patton

• Cyberdata

• Algo

• Spectralink

• PORTech

## VoIPon Premium Support Enterprise Pack

1 ½ Dinstar  
1 ½ Polycom  
1 ½ Logitech  
1 ½ Draytek  
1 ½ Plantronics  
1 ½ JPL

A member of the technical team will help you resolve your issue and contact you.  
Please Note that Premium assistance is available M-F 9am - 5.00pm GMT. Please Note: Our support packages are for the engineer's time to help support and configure any issues and not for the resolution of the issue. If you run out of support time you will need to renew your package. Please Note that the 4 hour response time is only during working hours. For our engineers to be able to help resolve and configure your VoIP Systems, we may need to carry out a consultation / assessment of your network / products. This consultation time will be part of support time.

**Price: £689.00**