Sangoma PBXact UC25 Phone System - 25 users

Product Name: Sangoma PBXact UC25 Phone System - 25 users
Manufacturer: Sangoma
Model Number: PBXT-UCS-0025

Please Note: This product has an availability of 2 weeks from the point of order.

Sangoma PBXact UC25 Phone System - 25 users
The Sangoma PBXact UC25 Phone System is Sangoma's smallest on-premise based appliance built specifically for small businesses looking to seamlessly integrate IP phones and VoIP trunks. The PBXact UC25 offers a wide range of advanced features, which aims to improve employee collaboration and productivity.
Sangoma PBXact UC25 Key Features

ï¿½ Ideal for Small Office Deployments
ï¿½ Supports 25 Extensions / Users & 15 Simultaneous Calls
ï¿½ Built-in Auto-provisioning with Sangoma IP Phones (Including 3rd Party Options)
ï¿½ Management Ports: 1x Serial Console (RJ45) & 3x USB
ï¿½ Network Ports: 4x GB Ethernet & 1x VGA

Sangoma PBXact UC25 Phone System (25 users) - Technical Specifications
Included Sangoma Modules

ï¿½ All PBXact appliances includes the follow enhanced modules:

ï¿½ Call Recording Reports
ï¿½ Class of Service
ï¿½ Conference Pro
ï¿½ Extension Routing
ï¿½ Fax Pro
ï¿½ Park Pro
ï¿½ Page Pro
ï¿½ SysAdmin Pro
ï¿½ Voicemail Notify
ï¿½ Voicemail Reports
ï¿½ XMPP Pro

General

ï¿½ Unlimited auto-attendant / IVR
ï¿½ Flexible time-based call routing
ï¿½ Class of Service
ï¿½ User management and group creation
ï¿½ Fax Pro – unlimited inbound / outbound fax-to-email
ï¿½ Hunt / Ring groups with pre-call announcement
ï¿½ Music-on-hold
ï¿½ Voicemail-to-email
ï¿½ Voicemail blasting
ï¿½ Directory
ï¿½ Customisable announcements
ï¿½ Built-in multi-language IVR, voicemail and announcements
ï¿½ Multi-language admin GUI and end user device support (UCP and IP phones)

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ï¿½ Calling queues (ACD/IVR)
ï¿½ Built-in calendar used for call-based routing (Holiday and office hours routing)
ï¿½ Enhanced timezone support
ï¿½ Call Recording Reports
ï¿½ Call logging interface
ï¿½ Secure communications (SRTP/ TLS)

Call Features

ï¿½ Unlimited conference bridge & control
ï¿½ Follow me / Find me calling
ï¿½ HotDesking
ï¿½ Intercom
ï¿½ Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
ï¿½ Call Parking / Call Pickup
ï¿½ Caller-ID
ï¿½ Do-not-disturb
ï¿½ Call Forward
ï¿½ Call Waiting
ï¿½ Call History and CDR
ï¿½ Speed Dial
ï¿½ Caller Blacklist
ï¿½ Multi-parking lot (Park Pro)

Unified Communications

ï¿½ End User Control Panel (Dashboard):

ï¿½ Conference rooms
ï¿½ Voicemail control
ï¿½ WebRTC phone with chat
ï¿½ IP Phone programmable button customisation (EPM for UCP)
ï¿½ Fax dashboard
ï¿½ Call forwarding, call-waiting, DND and follow-me control

ï¿½ Presence
ï¿½ Zulu UC Desktop Integration

ï¿½ Desktop softphone (Windows & Mac): call, team chat, fax, SMS, presence
ï¿½ Click-to-Call from browser, email client and CRM
ï¿½ Screen-Pop for helpdesk and CRM

ï¿½ Mobile Client

ï¿½ iOS/Android Support
ï¿½ Presence Control

ï¿½ CRM Integration

ï¿½ SugarCRM, SuiteCRM, SalesForce, Zoho
ï¿½ Click-to-call, call history, call recording, screen-pop

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Telephone Features

ï¿½ Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
ï¿½ EndPoint Manager – centralised tool for IP phone provisioning for customisation and configuration (Included with Sangoma IP Phones)

Call-Center Features (Built-in)

ï¿½ Call Queuing (ACD)
ï¿½ Advanced Ring Strategies
ï¿½ Caller Announcement
ï¿½ Agent wrap-up time
ï¿½ Max- Queue callers
ï¿½ CRM Integration
ï¿½ Call Recording

Licensed Add-ons (Additional Fee)

ï¿½ XactView Wallboard – user status view and call control
ï¿½ Queue – call center statistics, barging, call-override, advanced call-center reporting
ï¿½ EndPoint Manager for non-Sangoma Phones
ï¿½ Professional greetings
ï¿½ Web Call-back
ï¿½ Outbound campaign (Call-center feature)
ï¿½ Appointment Reminder
ï¿½ Outbound Call Limiting
ï¿½ Hotel Property Management

Protocol and PSTN Support

ï¿½ SIP V1/V2, IAX2
ï¿½ ISDN PRI (T1/E1), Analog, BRI with telephony cards (Sold as option)

Codec Support

ï¿½ Software: ulaw, alaw, gsm, g.722, g.726, slin, ilbc and g.729

Hardware

ï¿½ 4x GB Ethernet ports
ï¿½ 1x VGA
ï¿½ 3x USB ports
ï¿½ 1x serial console (RJ45)
ï¿½ Unit dimensions: 127 x 127 x 50mm (WxDxH)
ï¿½ Unit weight: 0.68kgs (1.5lbs)
ï¿½ External universal AC/DC power brick

Price: Â£450.40

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Options available for Sangoma PBXact UC25 Phone System - 25 users :

PBXact 3rd Party Phones Module
Required (+£98.50),   Not Required.

PBXact Call Center Module
Required (+£334.90),   Not Required.

XactView V3 20 User Packs
Required (+£107.20),   Not Required.

XactView V3 Additional Locations
Required (+£117.20),   Not Required.

XactView V3 Queue Licenses
Required (+£49.00),   Not Required.

PBXact Support
Bronze Support (+£69.60),   Gold Support (+£153.20),   Not Required,   Platinum Support (+£208.80).

Extended Warranty
Required (+£108.50),   Not Required.

PBXact Remote Install
Required (+£715.10),   Not Required.