

## Sangoma PBXact UC25 Phone System - 25 users



Product Name: Sangoma PBXact UC25 Phone System - 25 users

Manufacturer: Sangoma

Model Number: PBXT-UCS-0025

Please Note: This product has an availability of 2 weeks from the point of order.

Sangoma PBXact UC25 Phone System - 25 users

The Sangoma PBXact UC25 Phone System is Sangoma's smallest on-premise based appliance built specifically for small businesses looking to seamlessly integrate IP phones and VoIP trunks. The PBXact UC25 offers a wide range of advanced features, which aims to improve employee collaboration and productivity.

Sangoma PBXact UC25 Key Features

- Ideal for Small Office Deployments

- Supports 25 Extensions / Users & 15 Simultaneous Calls

- Built-in Auto-provisioning with Sangoma IP Phones (Including 3rd Party Options)

- Management Ports: 1x Serial Console (RJ45) & 3x USB

- Network Ports: 4x GB Ethernet & 1x VGA

Sangoma PBXact UC25 Phone System (25 users) - Technical Specifications

Included Sangoma Modules

- All PBXact appliances includes the follow enhanced modules:

- Call Recording Reports

- Class of Service

- Conference Pro

- Extension Routing

- Fax Pro

- Park Pro

- Page Pro

- SysAdmin Pro

- Voicemail Notify

- Voicemail Reports

- XMPP Pro

General

- Unlimited auto-attendant / IVR

- Flexible time-based call routing

- Class of Service

- User management and group creation

- Fax Pro & unlimited inbound / outbound fax-to-email

- Hunt / Ring groups with pre-call announcement

- Music-on-hold

- Voicemail-to-email

- Voicemail blasting

- Directory

- Customisable announcements

- Built-in multi-language IVR, voicemail and announcements

- Multi-language admin GUI and end user device support (UCP and IP phones)

## Sangoma PBXact UC25 Phone System - 25 users

- Calling queues (ACD/IVR)
- Built-in calendar used for call-based routing (Holiday and office hours routing)
- Enhanced timezone support
- Call Recording Reports
- Call logging interface
- Secure communications (SRTP/ TLS)

### Call Features

- Unlimited conference bridge & control
- Follow me / Find me calling
- HotDesking
- Intercom
- Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
- Call Parking / Call Pickup
- Caller-ID
- Do-not-disturb
- Call Forward
- Call Waiting
- Call History and CDR
- Speed Dial
- Caller Blacklist
- Multi-parking lot (Park Pro)

### Unified Communications

- End User Control Panel (Dashboard):

- Conference rooms
- Voicemail control
- WebRTC phone with chat
- IP Phone programmable button customisation (EPM for UCP)
- Fax dashboard
- Call forwarding, call-waiting, DND and follow-me control

- Presence
- Zulu UC Desktop Integration

- Desktop softphone (Windows & Mac): call, team chat, fax, SMS, presence
- Click-to-Call from browser, email client and CRM
- Screen-Pop for helpdesk and CRM

- Mobile Client

- iOS/Android Support
- Presence Control

- CRM Integration

- SugarCRM, SuiteCRM, SalesForce, Zoho
- Click-to-call, call history, call recording, screen-pop

## Sangoma PBXact UC25 Phone System - 25 users

### Telephone Features

- Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
- EndPoint Manager – centralised tool for IP phone provisioning for customisation and configuration (Included with Sangoma IP Phones)

### Call-Center Features (Built-in)

- Call Queuing (ACD)
- Advanced Ring Strategies
- Caller Announcement
- Agent wrap-up time
- Max- Queue callers
- CRM Integration
- Call Recording

### Licensed Add-ons (Additional Fee)

- XactView Wallboard – user status view and call control
- Queue – call center statistics, barging, call-override, advanced call-center reporting
- EndPoint Manager for non-Sangoma Phones
- Professional greetings
- Web Call-back
- Outbound campaign (Call-center feature)
- Appointment Reminder
- Outbound Call Limiting
- Hotel Property Management

### Protocol and PSTN Support

- SIP V1/V2, IAX2
- ISDN PRI (T1/E1), Analog, BRI with telephony cards (Sold as option)

### Codec Support

- Software: ulaw, alaw, gsm, g.722, g.726, slin, ilbc and g.729

### Hardware

- 4x GB Ethernet ports
- 1x VGA
- 3x USB ports
- 1x serial console (RJ45)
- Unit dimensions: 127 x 127 x 50mm (WxDxH)
- Unit weight: 0.68kgs (1.5lbs)
- External universal AC/DC power brick

**Price: £450.40**

## Sangoma PBXact UC25 Phone System - 25 users

Options available for Sangoma PBXact UC25 Phone System - 25 users :

### **PBXact 3rd Party Phones Module**

Not Required, Required (+£98.50).

### **PBXact Call Center Module**

Not Required, Required (+£334.90).

### **XactView V3 20 User Packs**

Not Required, Required (+£107.20).

### **XactView V3 Additional Locations**

Not Required, Required (+£117.20).

### **XactView V3 Queue Licenses**

Not Required, Required (+£49.00).

### **PBXact Support**

Gold Support (+£153.20), Not Required, Platinum Support (+£208.80), Bronze Support (+£69.60).

### **Extended Warranty**

Not Required, Required (+£108.50).

### **PBXact Remote Install**

Not Required, Required (+£715.10).