

Jabra Engage 50 Stereo corded headset



Product Name: Jabra Engage 50 Stereo corded headset

Manufacturer: Jabra

Model Number: 5099-610-189

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The Jabra Engage 50 is a corded headset designed for softphone environments, with features that combat noise and interruptions to drive customer satisfaction in the contact centre. It features a unique, 3-microphone system that filters out background noise and breathing sounds, giving callers a superior experience. Stereo sound and super wideband give vibrant, lifelike conversations – with the highest levels of hearing protection for agents.

Jabra Engage 50 Key Features

- 3-microphone system
- Stereo sound and super wideband
- Customisable status lights on both earcups
- Intuitive, stay-flat control unit
- Live microphone guidance for agents
- Rich call analytics for the business
- USB-C connectivity. USB-A connectivity also available

Multi-colour status lights on both earcups ensure interruptions are kept to a minimum. More than just a busy light, the status lights can be customised for specific needs. Impressive passive noise cancellation enhances agents' focus. The Engage 50 leverages Jabra software for a smarter way to overcome noise. With live on-screen microphone guidance for agents and rich call analytics for the business, the Engage 50 helps deliver better-sounding calls.

Jabra Engage 50 Technical Specification

Conversation

- 3-way noise cancelling microphone
- Intelligent volume control (speech level normalisation and balanced voice)
- Superior user sound protection (PeakStop™ 105 dB SPL, IntelliTone™ 2.0)
- Regulatory approvals (Noise at work, G616 and OSHA-compliant)
- Digital Signal Processing
- Microphone (G-MOS, Tx, CC): 4.7
- Speaker (MOS): 4.7
- Super wideband (up to kHz): 20
- Stereo sound in calls
- Skype for Business Open Office
- Boom arm adjustable: 300°
- Flexible boom arm

Concentration

- Status (busy) lights
- Ear cushions: Soft leatherette
- Hi-Fi sound (up to kHz): 20

Freedom

- Wearing style: Headband
- Headset weight (g): 96
- Headset connection – USB-C
- Headset connection – USB-A
- Stay-flat controller

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½ Cord length (headset/controller/extension - cm)

Digital Experiences

½ End-user experiences includes data on:

½ Boom arm positioning

½ Business experiences5 includes data on:

½ Boom arm positioning

½ Malfunctioning microphones

½ Background noise levels

½ Speech analytics

½ Audio exposure

½ Status (busy) light customisation

½ Control unit customisation

Price: £139.50