

Jabra Engage 50 Mono corded headset



Product Name: Jabra Engage 50 Mono corded headset

Manufacturer: Jabra

Model Number: 5093-610-189

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The Jabra Engage 50 is a corded headset designed for softphone environments, with features that combat noise and interruptions to drive customer satisfaction in the contact centre. It features a unique, 3-microphone system that filters out background noise and breathing sounds, giving callers a superior experience. Stereo sound and super wideband give vibrant, lifelike conversations – with the highest levels of hearing protection for agents.

Jabra Engage 50 Key Features

- ½ 3-microphone system
- ½ Stereo sound and super wideband
- ½ Customisable status lights on both earcups
- ½ Intuitive, stay-flat control unit
- ½ Live microphone guidance for agents
- ½ Rich call analytics for the business
- ½ USB-C connectivity. USB-A connectivity also available

Multi-colour status lights on both earcups ensure interruptions are kept to a minimum. More than just a busy light, the status lights can be customised for specific needs. Impressive passive noise cancellation enhances agents' focus. The Engage 50 leverages Jabra software3 for a smarter way to overcome noise. With live on-screen microphone guidance for agents and rich call analytics for the business, the Engage 50 helps deliver better-sounding calls.

Jabra Engage 50 Technical Specification

Conversation

- ½ 3-way noise cancelling microphone
- ½ Intelligent volume control (speech level normalisation and balanced voice)
- ½ Superior user sound protection (PeakStopTM 105 dB SPL, IntelliToneTM 2.0)
- ½ Regulatory approvals (Noise at work, G616 and OSHA-compliant)
- ½ Digital Signal Processing
- ½ Microphone (G-MOS, Tx, CC): 4.7
- ½ Speaker (MOS): 4.7
- ½ Super wideband (up to kHz): 20
- ½ Stereo sound in calls: No
- ½ Skype for Business Open Office
- ½ Boom arm adjustable: 300°
- ½ Flexible boom arm

Concentration

- ½ Status (busy) lights
- ½ Ear cushions: Soft leatherette
- ½ Hi-Fi sound (up to kHz): 20

Freedom

- ½ Wearing style: Headband
- ½ Headset weight (g): 61
- ½ Headset connection – USB-C
- ½ Headset connection – USB-A
- ½ Stay-flat controller

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• Cord length (headset/controller/extension - cm): 120/120/120

Digital experiences

• End-user experiences includes data on:

• Boom arm positioning

• Business experiences includes data on:

• Boom arm positioning

• Malfunctioning microphones

• Background noise levels

• Speech analytics

• Audio exposure

• Status (busy) light customisation

• Control unit customisation

Price: £125.40