

Jabra Engage 50 Mono corded headset



Product Name: Jabra Engage 50 Mono corded headset

Manufacturer: Jabra

Model Number: 5093-610-189

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The Jabra Engage 50 is a corded headset designed for softphone environments, with features that combat noise and interruptions to drive customer satisfaction in the contact centre. It features a unique, 3-microphone system that filters out background noise and breathing sounds, giving callers a superior experience. Stereo sound and super wideband give vibrant, lifelike conversations – with the highest levels of hearing protection for agents.

Jabra Engage 50 Key Features

ï¿1/2 3-microphone system

ï¿1/2 Stereo sound and super wideband

� Customisable status lights on both earcups

ï¿⅓ Intuitive, stay-flat control unit

� Live microphone guidance for agents

ï¿⅓ Rich call analytics for the business

� USB-C connectivity. USB-A connectivity also available

Multi-colour status lights on both earcups ensure interruptions are kept to a minimum. More than just a busy light, the status lights can be customised for specific needs. Impressive passive noise cancellation enhances agents' focus. The Engage 50 leverages Jabra software3 for a smarter way to overcome noise. With live on-screen microphone guidance for agents and rich call analytics for the business, the Engage 50 helps deliver better-sounding calls.

Jabra Engage 50 Technical Specification

Conversation

ï¿1/2 3-way noise cancelling microphone

ī¿1/2 Intelligent volume control (speech level normalisation and balanced voice)

ī¿½ Superior user sound protection (PeakStopTM 105 dB SPL, IntelliToneTM 2.0)

าั¿½ Regulatory approvals (Noise at work, G616 and OSHA-compliant)

� Digital Signal Processing

� Microphone (G-MOS, Tx, CC): 4.7

ï¿1/2 Speaker (MOS): 4.7

ï¿1/2 Super wideband (up to kHz): 20

� Stereo sound in calls: No

ï¿⅓ Skype for Business Open Office

� Boom arm adjustable: 300°

� Flexible boom arm

Concentration

� Status (busy) lights

� Ear cushions: Soft leatherette

� Hi-Fi sound (up to kHz): 20

Freedom

� Wearing style: Headband

ï¿1/2 Headset weight (g): 61

ï¿1/2 Headset connection – USB-C

� Headset connection – USB-A

ï¿1/2 Stay-flat controller



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- าั¿½ Cord length (headset/controller/extension cm): 120/120/120
- Digital experiences
- $\ddot{i}\dot{c}$ End-user experiences includes data on:
- � Boom arm positioning
- ï¿⅓ Business experiences5 includes data on:
- ï¿1/2 Boom arm positioning
- ï¿⅓ Malfunctioning microphones
- ï¿1/2 Background noise levels
- ï¿⅓ Speech analytics
- ï¿⅓ Audio exposure
- ï¿1/2 Status (busy) light customisation
- � Control unit customisation

Price: £125.40