

## Jabra Engage 50 Mono corded headset



Product Name: Jabra Engage 50 Mono corded headset Manufacturer: Jabra Model Number: 5093-610-189

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The Jabra Engage 50 is a corded headset designed for softphone environments, with features that combat noise and interruptions to drive customer satisfaction in the contact centre. It features a unique, 3-microphone system that filters out background noise and breathing sounds, giving callers a superior experience. Stereo sound and super wideband give vibrant, lifelike conversations – with the highest levels of hearing protection for agents. Jabra Engage 50 Key Features

- ï¿1/2 3-microphone system
- ï¿1/2 Stereo sound and super wideband
- ï¿1/2 Customisable status lights on both earcups
- ï¿1/2 Intuitive, stay-flat control unit
- ï¿1/2 Live microphone guidance for agents
- ï¿<sup>1</sup>/<sub>2</sub> Rich call analytics for the business
- ï¿<sup>1</sup>/<sub>2</sub> USB-C connectivity. USB-A connectivity also available

Multi-colour status lights on both earcups ensure interruptions are kept to a minimum. More than just a busy light, the status lights can be customised for specific needs. Impressive passive noise cancellation enhances agents' focus. The Engage 50 leverages Jabra software3 for a smarter way to overcome noise. With live on-screen microphone guidance for agents and rich call analytics for the business, the Engage 50 helps deliver better-sounding calls. Jabra Engage 50 Technical Specification

Conversation

- ï¿1/2 3-way noise cancelling microphone
- ïزئ Intelligent volume control (speech level normalisation and balanced voice)
- ïزئ Superior user sound protection (PeakStopTM 105 dB SPL, IntelliToneTM 2.0)
- ï¿1/2 Regulatory approvals (Noise at work, G616 and OSHA-compliant)
- ï¿1/2 Digital Signal Processing
- ï¿1/2 Microphone (G-MOS, Tx, CC): 4.7
- ï¿1/2 Speaker (MOS): 4.7
- ï¿1/2 Super wideband (up to kHz): 20
- ï¿1/2 Stereo sound in calls: No
- ï¿<sup>1</sup>/<sub>2</sub> Skype for Business Open Office
- ï¿1/2 Boom arm adjustable: 300°
- ï¿1/2 Flexible boom arm

Concentration

- � Status (busy) lights
- ï¿1/2 Ear cushions: Soft leatherette
- ï¿1/2 Hi-Fi sound (up to kHz): 20

## Freedom

- ï¿1/2 Wearing style: Headband
- ï¿1/2 Headset weight (g): 61
- ï¿1/2 Headset connection USB-C
- ï¿1/2 Headset connection USB-A
- ï¿1/2 Stay-flat controller



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ï¿1/2 Cord length (headset/controller/extension - cm): 120/120/120

**Digital experiences** 

 $\ddot{\imath}_{{\it i}}{\it i}_{{\it 2}}$  End-user experiences includes data on:

ï¿1/2 Boom arm positioning

ï¿1/2 Business experiences5 includes data on:

� Boom arm positioning
� Malfunctioning microphones
� Background noise levels
� Speech analytics
� Audio exposure
� Status (busy) light customisation
� Control unit customisation

Price: £125.40