

## Sangoma PBXact 1200 Appliance - 1200 Users



Product Name: Sangoma PBXact 1200 Appliance - 1200 Users

Manufacturer: Sangoma

Model Number: PBXT-UCS-1200

Please Note: This product has an availability of 2 weeks from the point of order.

### Sangoma PBXact 1200 Appliance - 1200 Users

The Sangoma PBXact 1200 Appliance is a premise-based appliance built for mid-sized enterprises and branch office locations looking to seamlessly integrate IP phones, VoIP trunks and PSTN connectivity while improving employee collaboration and productivity with a large suite of advanced features. PBXact 1200 supports up to 1200 licensed extensions and 350 Simultaneous Calls.

### Sangoma PBXact 1200 Appliance Key Features

- Ideal for Contact Center or Enterprise Office Deployments
- Supports 1200 Extensions / Users & 350 Simultaneous Calls
- Open SIP Trunk & PSTN Integration
- Built-in Auto-provisioning with Sangoma IP Phones Including 3rd Party Options
- Mobility & CRM Integration
- Console Web GUI SSH
- 4 PCI Express Slots for PSTN Cards
- Management Ports: 1x Serial Console & 2x USB
- Network Ports: 6x GB Ethernet & 1x VGA
- Dual, Redundant Power Supplies
- Professional Installation & Maintenance Services Available
- Offers 1 Year Warranty with Options to Extend

### Quick-start installation wizard

The quick-start Installation Wizard for PBXact makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!

### User Control Panel for Personal Administration

UCP provides each user with a web-based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

### Zulu UC Desktop and Mobile Integration

Zulu UC Desktop and Mobile Integration is included with all PBXact Systems. The desktop client provides users with: a feature-rich softphone for true office mobility including SMS and FAX capabilities, click-to-call from web browsers and screen pops for helpdesk integration. The mobile client for iOS and Android includes softphone, chat, contacts sync, and more, allowing you to access your extension remotely on your mobile phone.

### Zero Touch Provisioning

Designed specifically for PBXact, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service and EndPoint Manager Module.

### Full Suite of Phone Applications

A suite of applications to control functions and settings directly from the screen of IP phones. No need to remember feature codes! PhoneApps are built-in to Sangoma IP Phones and also offered to 3rd party vendors

### Sangoma PBXact 1200 Appliance Technical Specifications

#### General

- Unlimited auto-attendant / IVR
- Flexible time-based call routing
- Class of Service

## Sangoma PBXact 1200 Appliance - 1200 Users

- User management and group creation
- Fax Pro & unlimited inbound / outbound fax-to-email
- Hunt / Ring groups with pre-call announcement
- Music-on-hold
- Voicemail-to-email
- Voicemail blasting
- Directory
- Customisable announcements
- Built-in multi-language IVR, voicemail and announcements
- Multi-language admin GUI and end-user device support (UCP and IP phones)
- Calling queues (ACD / IVR)
- Built-in calendar used for call-based routing (Holiday and office hours routing)
- Enhanced timezone support
- Call Recording Reports
- Call logging interface
- Secure communications (SRTP/ TLS)

### Call Features

- Unlimited conference bridge and control
- Follow me / Find me calling
- HotDesking
- Intercom
- Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
- Call Parking / Call Pickup
- Caller-ID
- Do-not-disturb
- Call Forward
- Call Waiting
- Call History and CDR
- Speed Dial
- Caller Blacklist
- Multi-parking lot (Park Pro)

### Unified Communications

#### • End User Control Panel (Dashboard):

- Conference rooms
- Voicemail control
- WebRTC phone with chat
- IP Phone programmable button customisation (EPM for UCP)
- Fax dashboard
- Call forwarding, call-waiting, DND and follow-me control

- Presence
- Zulu UC Desktop Integration

- Desktop softphone (Windows and Mac): call, team chat, fax, SMS, presence
- Click-to-Call from browser, email client and CRM
- Screen-Pop for helpdesk and CRM

- Mobile Client

## Sangoma PBXact 1200 Appliance - 1200 Users

- iOS/Android Support
- Softphone, chat, contacts sync & more

- CRM Integration

- SugarCRM, SuiteCRM, SalesForce, Zoho, ConnectWise
- Click-to-call, call history, call recording, screen-pop

### Telephone Features

- Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
- EndPoint Manager – centralised tool for IP phone provisioning for customization and configuration (Included with Sangoma IP Phones)

### Call-Center Features (Built-in)

- Call Queuing (ACD)
- Advanced Ring Strategies
- Caller Announcement
- Agent wrap-up time
- Max- Queue callers
- CRM Integration
- Call Recording

### Licensed Add-ons (Additional Fee)

- XactView Wallboard – user status view and call control
- Professional greetings
- Queue – call center statistics, barging, call-override, advanced call-center reporting
- EndPoint Manager for non-Sangoma Phones
- Queue call-back for inbound callers
- Web Call-back
- Outbound campaign (Call-center feature)
- Appointment Reminder
- Outbound Call Limiting
- Hotel Property Management

### Protocol and PSTN Support

- SIP V1/V2, IAX2
- SDN PRI (T1/E1), Analog, BRI with telephony cards (Sold as option)

### Codec Support

- Software: ulaw, alaw, gsm, g.722, g.726, slin, ilbc and \*g.729
- Hardware: Option to add D100 or D500 Sangoma Transcoding Card supporting: ulaw, alaw, slin, g.729, g.723, g.722, g.726, gsm and ilbc

### Hardware:

- 6x GB Ethernet ports

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- 1x VGA
- 2x USB ports
- 1x serial console (RJ45)
- 4 PCI express slots
- Rack-mount rails included
- Unit dimensions: 430 x 520 x 44.5mm (WxDxH)
- Unit weight: 13.5kgs (30lbs)
- Dual modular internal 100~240 VAC power supplies

**Price: £4,859.10**

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