

ZYCOO CooCentre-S10+ Call Centre Solution (includes 4 FXO)



Product Name: ZYCOO CooCentre-S10+ Call Centre Solution (includes 4 FXO)

Manufacturer: ZYCOO

Model Number: S10+

ZYCOO CooCentre-S10+ Call Centre Solution (includes 4 FXO)

The Zycoo CooCentre-S10+ is an all-in-one solution which includes a full-featured IP PBX, Call Center, CRM and Telemarketing systems. It is an ideal choice for small and micro enterprises wishing to improve internal communications, customer care, while also improving the efficiency of company telemarketing. Zycoo CooCentre-S10+ Key Features

- Cost-saving
- Easy to Install and Manage
- Security
- WebRTC
- Built-in CRM
- Call Popup
- IVR (Multi-layer IVRs)
- Satisfaction Survey

The CooCentre-S10+ includes IP PBX features, such as voicemail, video calls, paging and intercom, IVR, call recording. Call center features including call pop-up, ACD, call queues and CRM are all available and ready to use without any license fees.

ZYCOO CooCentre-S10+ Technical Specification

Hardware

- RAM: 1GB DDR3
- Storage: 16GB SD Card
- USB (External Storage): USB2.0 (Max. 1TB mobile HDD with external power supply)
- Ethernet: 2x10/100Mbps
- Power: Input: AC 100~240V

System Capacity

- Call Center Agents: 20 (WebRTC or SIP extensions)
- IP PBX Extensions: 40
- Simultaneous Calls: 10

Telephony Interfaces

- 4FXO

Call Center Features

- Call Popup
- Call Queues
- Callback Reminder
- Remote Agents
- SIP Agents
- WebRTC Agents
- ACD
- Call Monitoring
- Click-to-call
- Auto Dial
- Satisfaction Survey

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- Call Statistics
- Built-in CRM
- Questionnaire
- Call Barging
- Whisper Coaching
- IVR
- Voicemail

IP PBX Features

- Caller ID
- Video Calls
- Paging & Intercom
- Voicemail
- DID
- Voicemail to Email
- IVR
- PIN Set
- Call Recording
- 3-way Calling
- Conference Call
- Phone Provisioning
- SIP Trunking
- Blacklist
- BLF
- Feature Codes
- Call Transfer
- Call Parking
- Call Forward
- Call Hold
- Call Waiting
- Ring Groups
- Call Pickup
- MOH

Network Features

- Network Protocols: IPv4, IPv6
- Network Mode: Static IP, DHCP, PPPoE
- VPN (Server/Client): L2TP, PPTP, OpenVPN
- Transport Protocols: UDP, TCP, TLS
- Others: DDNS, HTTPS, SSH

Security

- Firewall, IP Blacklist, Auto Defense

Codecs & Signaling

- Audio Codecs: G.711 (a, u), G.729, G.722, G.726, GSM, Speex
- Video Codecs: H.264, H.263+, H.263, H.261
- Signaling: SIP (RFC3261), IAX2
- DTMF Mode: RFC2833, SIPINFO, In-band

Environment

ZYCOO CooCentre-S10+ Call Centre Solution (includes 4 FXO)

Operating: 0~40°C;
Storage: -20~55°C;
Humidity: 5~95% no condensation

Dimension

Unit: 440x232x44mm
Packing: 500x310x95mm

Gross Weight

2.4KG

Price: £731.60
